WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



Wisconsin Department of Safety and Professional Services Access to the Public Records of the Reports of Decisions

This Reports of Decisions document was retrieved from the Wisconsin Department of Safety and Professional Services website. These records are open to public view under Wisconsin's Open Records law, sections 19.31-19.39 Wisconsin Statutes.

Please read this agreement prior to viewing the Decision:

- The Reports of Decisions is designed to contain copies of all orders issued by credentialing authorities within the Department of Safety and Professional Services from November, 1998 to the present. In addition, many but not all orders for the time period between 1977 and November, 1998 are posted. Not all orders issued by a credentialing authority constitute a formal disciplinary action.
- Reports of Decisions contains information as it exists at a specific point in time in the Department of Safety and Professional Services data base. Because this data base changes constantly, the Department is not responsible for subsequent entries that update, correct or delete data. The Department is not responsible for notifying prior requesters of updates, modifications, corrections or deletions. All users have the responsibility to determine whether information obtained from this site is still accurate, current and complete.
- There may be discrepancies between the online copies and the original document. Original documents should be consulted as the definitive representation of the order's content. Copies of original orders may be obtained by mailing requests to the Department of Safety and Professional Services, PO Box 8935, Madison, WI 53708-8935. The Department charges copying fees. *All requests must cite the case number, the date of the order, and respondent's name* as it appears on the order.
- Reported decisions may have an appeal pending, and discipline may be stayed during the appeal. Information about the current status of a credential issued by the Department of Safety and Professional Services is shown on the Department's Web Site under "License Lookup."

The status of an appeal may be found on court access websites at: http://ccap.courts.state.wi.us/InternetCourtAccess and http://www.courts.state.wi.us/wscca

•Records not open to public inspection by statute are not contained on this website.

By viewing this document, you have read the above and agree to the use of the Reports of Decisions subject to the above terms, and that you understand the limitations of this on-line database.

Correcting information on the DSPS website: An individual who believes that information on the website is inaccurate may contact DSPS@wisconsin.gov

STATE OF WISCONSIN

BEFORE THE SOCIAL WORKER SECTION OF THE MARRIAGE AND FAMILY THERAPY, PROFESSIONAL COUNSELING AND SOCIAL WORK EXAMINING BOARD

IN THE MATTER OF DISCIPLINARY PROCEEDINGS AGAINST

FINAL DECISION AND ORDER

HEIDI E. NUNNEMACHER, ICS, LCSW, CSAC, : RESPONDENT. :

ORDER 0 0 0 8 8 2 7

Division of Legal Services and Compliance Case No. 23 SOC 003

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Heidi E. Nunnemacher, ICS, LCSW, CSAC Oconomowoc, WI 53066

Wisconsin Social Worker Section of the Marriage and Family Therapy, Professional Counseling and Social Work Examining Board P.O. Box 8366
Madison, WI 53708-8366

Division of Legal Services and Compliance Department of Safety and Professional Services P.O. Box 7190 Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Social Worker Section of the Marriage and Family Therapy, Professional Counseling and Social Work Examining Board (Section). The Section has reviewed this Stipulation and considers it acceptable.

Accordingly, the Section in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law, and Order.

FINDINGS OF FACT

1. Heidi E. Nunnemacher, ICS, LCSW, CSAC, (Respondent), (Year of Birth 1959) is licensed in the state of Wisconsin as a licensed clinical social worker, having license number 8026-123, first issued on May 14, 2013, and current through February 28, 2025¹. Respondent's most

¹Respondent is also certified in the state of Wisconsin as an independent clinical supervisor, having certificate number 15404-135, first issued on April 26, 2011, and current through February 28, 2023. Respondent is also certified in the state of Wisconsin as a substance abuse counselor, having certificate number 15425-132, first issued on October 19, 2009, and current through February 28, 2025.

recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is in Oconomowoc, Wisconsin 53066.

- 2. At all times relevant to this proceeding, Respondent practiced as a licensed clinical social worker at a clinic she owned in Oconomowoc, Wisconsin (Clinic).
- 3. On January 9, 2023, the Department received a complaint alleging Respondent was presenting herself as a licensed psychologist and utilizing the credential PsyD after her name on her business cards and on the Clinic's website. Respondent's business card, as presented with the complaint, identified her as a "Psychologist" and not as a licensed clinical social worker or clinical substance abuse counselor. Additionally, the Clinic's website had a section titled "My Story" with the descriptions "[M]y practice offers...psychological services..." and "a little help from a professional Psychologist..." The Section opened Case No. 23 SOC 003 to investigate.
- 4. On January 16, 2023, Respondent informed the Division of Legal Services and Compliance (Division) that she holds a Doctor of Psychology Degree in Organizational Leadership to assist family businesses with succession plans and building healthy family dynamics which allows her to use PsyD on her business cards. Respondent further stated to avoid future misunderstandings she updated her business card and Clinic website to reflect her credentials of LCSW and CSAC and PsyD in Organizational Leadership and provided a picture of her business card.
- 5. On March 2, 2023, the Division reviewed the Clinic's website and confirmed that Respondent changed the website to eliminate references to "psychologist."
- 6. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

- 1. The Section has jurisdiction to act in this matter pursuant to Wis. Stat. § 457.26 and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).
- 2. By the conduct described in the Findings of Fact, Respondent violated Wis. Stat. § 455.02(1m)(a) by engaging in the practice of psychology, or attempting to do so or making a representation as authorized to do so, without a license issued by the Psychology Examining Board.
- 3. By the conduct described in the Findings of Fact, Respondent violated a law substantially related to the practice of licensed clinical social work within the meaning of Wis. Admin. Code § MPSW 20.02(2).
- 4. By the conduct described in the Findings of Fact, Respondent engaged in unprofessional conduct by using false, fraudulent, misleading, or deceptive advertising, or maintaining a professional relationship with one engaging in such advertising within the meaning of Wis. Admin. Code § MPSW 20.02(5).

5. As a result of the above violations, Respondent is subject to discipline pursuant to Wis. Stat. §§ 457.26(2)(c) and (h).

ORDER

- 1. The attached Stipulation is accepted.
- 2. Respondent is REPRIMANDED.
- 3. Respondent's license to practice as a licensed clinical social worker in the state of Wisconsin (license number 8026-123), is LIMITED as follows:
 - a. Within ninety (90) days of the date of this Order, Respondent shall at their own expense, successfully complete six (6) hours of education on the topic of ethics offered by a provider pre-approved by the Section monitoring liaison, including taking and passing any exam offered for the courses.
 - b. Respondent shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any continuing education requirements that have been or may be instituted by the Section or Department, and also may not be used in future attempts to upgrade a credential in Wisconsin.
 - c. The Section monitoring liaison may change the number of credit hours and/or education topics in response to a request from Respondent. The monitoring liaison may consider the topic availability and/or hours of education when determining if a change to the ordered education should occur.
- 4. This limitation shall be removed from Respondent's license after satisfying the Section or its designee that Respondent has successfully completed all the ordered education.
- 5. Within ninety (90) days from the date of this Order, Respondent shall pay COSTS of this matter in the amount of \$517.00.
- 6. Any requests, petitions, payments of costs (made payable to Department of Safety and Professional Services), and other information required by this Order shall be submitted to:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 266-2112; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

Respondent may also submit this information online at: https://dspsmonitoring.wi.gov.

- 7. In the event Respondent violates any term of this Order, Respondent's license (number 8026-123) or Respondent's right to renew her license, may, in the discretion of the Section or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with the terms of the Order. The Section may, in addition and/or in the alternative refer any violation of this Order to the Division of Legal Services and Compliance for further investigation and action.
 - 8. This Order is effective on the date of its signing.

WISCONSIN SOCIAL WORKER SECTION OF THE MARRIAGE AND FAMILY THERAPY, PROFESSIONAL COUNSELING AND SOCIAL WORK EXAMINING BOARD

By:	Sherry f. 1	yang		10/17/23
·	A Member of the Section	0	Date	

STATE OF WISCONSIN BEFORE THE SOCIAL WORKER SECTION OF THE MARRIAGE AND FAMILY THERAPY, PROFESSIONAL COUNSELING AND SOCIAL WORK EXAMINING BOARD

IN THE MATTER OF DISCIPLINARY PROCEEDINGS AGAINST

HEIDI E. NUNNEMACHER, ICS, LCSW, CSAC, : RESPONDENT. :

ORDER 0008327

Division of Legal Services and Compliance Case No. 23 SOC 003

Heidi E. Nunnemacher, ICS, LCSW, CSAC (Respondent), and the Division of Legal Services and Compliance, Department of Safety and Professional Services, stipulate as follows:

- 1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation by Stipulation.
- 2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:
 - the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
 - the right to confront and cross-examine the witnesses against Respondent;
 - the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
 - the right to testify on Respondent's own behalf;
 - the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
 - the right to petition for rehearing; and
 - all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.
- 3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.
- 4. Respondent agrees to the adoption of the attached Final Decision and Order by the Wisconsin Social Worker Section of the Marriage and Family Therapy, Professional Counseling and Social Work Examining Board (Section). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Section's order, if adopted in the form as attached.

- 5. If the terms of this Stipulation are not acceptable to the Section, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Section, the parties agree not to contend that the Section has been prejudiced or biased in any manner by the consideration of this attempted resolution.
- 6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Section ever assigned as an advisor in this investigation may appear before the Section in open or closed session, without the presence of Respondent, for purposes of speaking in support of this agreement and answering questions that any member of the Section may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Section should accept this Stipulation and issue the attached Final Decision and Order.
- 7. Respondent is informed that should the Section adopt this Stipulation, the Section's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.
- 8. Respondent is further informed that should the Section adopt this Stipulation, the Section's Final Decision and Order will be reported as required by the National Practitioner Databank (NPDB) Guidebook and as otherwise required by any licensure compact or any other state or federal law.

9.	The	Division	of	Legal	Services	and	Compliance	joins	Respondent	in
recommending	g the S	Section ado	ot th	iis Stipu	lation and	issue 1	the attached Fi	nal De	cision and Or	der.

Heidi E. Nunnemacher, ICS, LCSW, CSAC, Respondent

Oconomowoc, WI 53066 License No. 8026-123

8/18/23

8/4/2023

Date

Brian Juech, Prosecuting Attorney

Department of Safety and Professional Services

Division of Legal Services and Compliance

P.O. Box 7190

Madison, WI 53707-7190