

## WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN  
BEFORE THE BOARD OF NURSING

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IN THE MATTER OF DISCIPLINARY :  
PROCEEDINGS AGAINST :  
: FINAL DECISION AND ORDER  
JENNIFER RIEDEL, R.N., :  
RESPONDENT. : **ORDER 0008677**

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Division of Legal Services and Compliance Case No. 21 NUR 545

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Jennifer Riedel, R.N.  
Baraboo, WI 53913

Wisconsin Board of Nursing  
P.O. Box 8366  
Madison, WI 53708-8366

Division of Legal Services and Compliance  
Department of Safety and Professional Services  
P.O. Box 7190  
Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Board of Nursing (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law, and Order.

FINDINGS OF FACT

1. Jennifer Riedel, R.N. (Respondent), (Year of Birth 1988) is licensed in the state of Wisconsin as a registered nurse, having license number 236360-30, first issued on June 26, 2017 and current through February 29, 2024. Respondent's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is in Baraboo, Wisconsin 53913.

2. At all times relevant to this proceeding, Respondent worked as a registered nurse at a hospital located in Baraboo, Wisconsin (Facility).

3. Beginning in May of 2021, the Facility investigated multiple pain documentation compliance issues with Respondent as follows:

- a. On May 20, 2021, Patient A (female born in 1986), noted her pain to be 9 out of a scale of 10. Patient A only had an active order for 650 mg Tylenol. Respondent did not call the provider to request an alternate order for the severe pain.
  - b. On May 25, 2021, Patient B (male born in 1962), noted his pain to be 8 out of a scale of 10, and Respondent administered 650 mg Tylenol and 5 mg oxycodone at the same time. The order for Tylenol was for "mild" pain, and the patient rated his pain to be "severe". The order did not support Respondent administering Tylenol for "severe" pain.
  - c. On June 10, 2021, Patient C (male born in 1954), noted his pain to be 7 out of a scale of 10, and Respondent administered Percocet 5-325 mg to the patient. Respondent failed to document a re-assessment of pain when she administered another dose of Percocet.
4. From January 1, 2021 to July 6, 2021, Respondent was the top distributor of oxycodone, hydrocodone, tramadol, and zolpidem.
5. During the investigation, the Facility noted Respondent documented multiple patients that were experiencing pain or restlessness and needed a narcotic, and Respondent documented providing medication. When the day nurse providing care would ask the patient, or patient's family, about the restless, painful night for the patient, the patient or patient's family would dispute the claim of restlessness and pain, and deny medication was requested or provided.
6. When confronted by the Facility about these concerns, Respondent did not recall medication details surrounding multiple patients, and she denied taking the medication for herself or others. Respondent submitted a drug screen test, which was negative.
7. On August 27, 2021, the Facility terminated Respondent's employment.
8. The Department opened the instant matter to investigate the allegations. In February and March of 2022, the Department requested Respondent provide a release for additional information via Respondent's email, telephone number, and mailing address on file with the Department. To date, Respondent has not provided the signed release nor acknowledged the Department's request.
9. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

#### CONCLUSIONS OF LAW

1. The Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 441.07 and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).
2. By the conduct described in the Findings of Fact, Respondent, after a request of the board, failed to cooperate in a timely manner, with the board's investigation of a complaint filed against a license holder within the meaning of Wis. Admin. Code § N 7.03(1)(c).

3. By the conduct described in the Findings of Fact, Respondent erred in prescribing, dispensing, or administering medication within the meaning of Wis. Admin. Code § N 7.03(8)(d).

4. As a result of the above conduct, Respondent is subject to discipline pursuant to Wis. Stat. § 441.07(1g)(b) and (d) and Wis. Admin. Code § N 7.03.

ORDER

1. The attached Stipulation is accepted.

2. Respondent is REPRIMANDED.

3. Within sixty (60) days from the date of this Order, Respondent shall, at her own expense, undergo an AODA assessment with an evaluator pre-approved by the Board or its designee who has experience conducting these assessments.

a. Prior to the assessment, Respondent shall provide a copy of this Order to the evaluator. Respondent shall provide the Department Monitor with written acknowledgment from the evaluator that a copy of this Order has been received by the evaluator. Such acknowledgment shall be provided to the Department Monitor prior to the assessment.

b. Respondent shall provide and keep on file with the evaluator current releases complying with state and federal laws. The releases shall allow the Board, its designee, and any employee of the Department to obtain a copy of the assessment. Copies of these releases shall immediately be filed with the Department Monitor.

c. Respondent shall identify and provide the evaluator with authorizations to communicate with all physicians, mental health professionals, and facilities at which Respondent has been treated or evaluated.

d. The Board, or its designee, may impose additional limitations upon Respondent's license based on the results of the assessment and/or the evaluator's recommendations.

e. Respondent shall comply with the evaluator's recommendations.

4. Respondent's license to practice as a registered nurse (license number 236360-30), and privilege to practice in Wisconsin pursuant to the Nurse Licensure Compact (Compact), are LIMITED as follows:

a. Within ninety days of the date of this Order, Respondent shall at their own expense, successfully complete three (3) hours of education on the topic of administration of medication and complete three (3) hours of education on the topic of medical record documentation offered by a provider pre-approved by the Board's monitoring liaison, including taking and passing any exam offered for the courses.

- b. Respondent shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any continuing education requirements that have been or may be instituted by the Board or Department, and also may not be used in future attempts to upgrade a credential in Wisconsin.
  - c. The Board's monitoring liaison may change the number of credit hours and/or education topics in response to a request from Respondent. The monitoring liaison may consider the topic availability and/or hours of education when determining if a change to the ordered education should occur.
  - d. This limitation shall be removed from Respondent's license after satisfying the Board or its designee that Respondent has successfully completed all the ordered education.
4. Within ninety (90) days from the date of this Order, Respondent shall pay COSTS of this matter in the amount of \$3,161.00.
5. Any requests, petitions, payments of costs (made payable to Department of Safety and Professional Services), and other information required by this Order shall be submitted to:

Department Monitor  
Division of Legal Services and Compliance  
Department of Safety and Professional Services  
P.O. Box 7190, Madison, WI 53707-7190  
Telephone (608) 266-2112; Fax (608) 266-2264  
DPSMonitoring@wisconsin.gov

Respondent may also submit this information online at: <https://dpsmonitoring.wi.gov>.

6. Pursuant to Wis. Stat. § 441.51(5)(b), Respondent's multistate licensure privilege to practice in all Compact states besides Wisconsin is deactivated during the pendency of this Order.
7. In the event Respondent violates any term of this Order, Respondent's license (number 236360-30), or Respondent's right to renew her license, may, in the discretion of the Board or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with the terms of the Order. The Board may, in addition and/or in the alternative refer any violation of this Order to the Division of Legal Services and Compliance for further investigation and action.

8. This Order is effective on the date of its signing.

WISCONSIN BOARD OF NURSING



By:

\_\_\_\_\_  
A Member of the Board of Nursing

8/10/2023

\_\_\_\_\_  
Date

STATE OF WISCONSIN  
BEFORE THE BOARD OF NURSING

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IN THE MATTER OF DISCIPLINARY  
PROCEEDINGS AGAINST

JENNIFER RIEDEL, R.N.,  
RESPONDENT.

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:  
:  
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:

STIPULATION

**ORDER 0008677**

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Division of Legal Services and Compliance Case No. 21 NUR 545

Jennifer Riedel, R.N. (Respondent), and the Division of Legal Services and Compliance, Department of Safety and Professional Services, stipulate as follows:

1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation by Stipulation.

2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:

- the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
- the right to confront and cross-examine the witnesses against Respondent;
- the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
- the right to testify on Respondent's own behalf;
- the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
- the right to petition for rehearing; and
- all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.

3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation. Respondent is represented by Attorney Kristen Nelson.

4. Respondent agrees to the adoption of the attached Final Decision and Order by the Wisconsin Board of Nursing (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached.

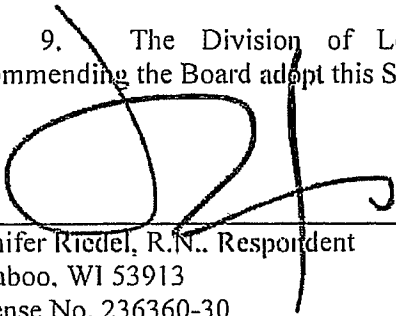
5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Respondent, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.

7. Respondent is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.

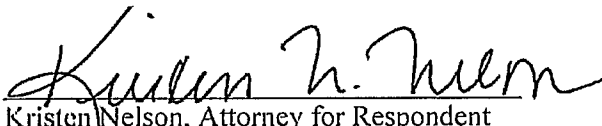
8. Respondent is further informed that should the Board adopt this Stipulation, the Board's Final Decision and Order will be reported as required by the National Practitioner Databank (NPDB) Guidebook and as otherwise required by any licensure compact or any other state or federal law.

9. The Division of Legal Services and Compliance joins Respondent in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.




Jennifer Riedel, R.N., Respondent  
Baraboo, WI 53913  
License No. 236360-30

6/30/2023  
Date



Kristen Nelson, Attorney for Respondent  
Gimbel, Reilly, Guerin & Brown, LLP  
330 E. Kilbourn Ave., Ste. 1170  
Milwaukee, WI 53202

6/30/2023  
Date



Matthew Valley, Prosecuting Attorney  
Department of Safety and Professional Services  
Division of Legal Services and Compliance  
P.O. Box 7190  
Madison, WI 53707-7190

7/5/23  
Date