

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF DISCIPLINARY :
PROCEEDINGS AGAINST :
: FINAL DECISION AND ORDER
MONIQUE D. TOVAR, R.N., :
RESPONDENT. :
ORDER 0008544

Division of Legal Services and Compliance Case No. 22 NUR 445

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Monique D. Tovar, R.N.
Sparta, WI 54656

Wisconsin Board of Nursing
P.O. Box 8366
Madison, WI 53708-8366

Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190
Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Board of Nursing (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law, and Order.

FINDINGS OF FACT

1. Respondent Monique D. Tovar, R.N., (Year of Birth 1980) is licensed in the state of Wisconsin as a registered nurse, having license number 226568-30, with multistate privileges pursuant to the Nurse Licensure Compact (Compact), first issued on January 19, 2016, and current through February 29, 2024. Respondent's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is in Sparta, Wisconsin 54656.

2. At all times relevant to this proceeding, Respondent worked as a registered nurse providing home healthcare in Fond du Lac, Wisconsin, for an agency located in Minneapolis, Minnesota (Agency).

3. Beginning on June 8, 2022, Respondent was scheduled to administer two days of intravenous immunoglobulin (IVIG) therapy to Patient A. Prior to receiving the IVIG therapy, Respondent was to administer 50 mg of diphenhydramine intravenously as ordered by Patient A's provider. On June 8, 2022, Respondent erroneously administered 100 mg of diphenhydramine to Patient A (via two 50 mg vials of diphenhydramine each) and documented that a 25 mg dose of diphenhydramine was administered.

4. During the IVIG therapy, Respondent realized that the vials of diphenhydramine were 50 mg and informed Patient A of the administration error. Respondent monitored Patient A's vital signs per Agency protocol during the infusion. However, Respondent did not contact Patient A's provider nor the Agency to report the error.

5. On June 9, 2022, Respondent administered an oral dose of diphenhydramine that Patient A had at home prior to Patient A's IVIG therapy. Respondent documented that a 25 mg dose of diphenhydramine was administered to Patient A.

6. Subsequently, Respondent altered Patient A's medical record to state that on June 8 and June 9, 2022, Respondent administered 50 mg diphenhydramine each day, noting that the early entries were charting errors.

7. On June 14, 2022, Patient A reported concerns about Respondent's visits to the Agency, stating Respondent had administered 100 mg of diphenhydramine on June 8, 2022, which caused her to feel "sleepy" and "high" and that she received an oral dose of diphenhydramine on June 9, 2022, which was not "as effective" as the intravenous dose.

8. On June 23, 2022, the Agency interviewed Respondent regarding the allegations. Respondent admitted that she mistakenly administered 100 mg of diphenhydramine on June 8, 2022, to Patient A, administered an oral dose of diphenhydramine on June 9, 2022, charted administering 25 mg both days and later changed the entries to reflect administering 50 mg of diphenhydramine, and failed to report the incident to the Agency or Patient A's provider.

9. The Agency terminated Respondent's employment.

10. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order:

CONCLUSIONS OF LAW

1. The Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 441.07 and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

2. By the conduct described in the Findings of Fact, Respondent intentionally made incorrect entries in a patient's medical record or other related documents within the meaning of Wis. Admin. Code § N 7.03(5)(b).

3. By the conduct described in the Findings of Fact, Respondent departed from or failed to conform to the minimal standards of acceptable nursing practice that may create

unnecessary risk or danger to a patient's life, health, or safety within the meaning of Wis. Admin. Code § N 7.03(6)(c).

4. As a result of the above conduct, Respondent is subject to discipline pursuant to Wis. Stat. § 441.07(1g)(b) and (d) and Wis. Admin. Code § N 7.03.

ORDER

1. The attached Stipulation is accepted.

2. Respondent is REPRIMANDED.

3. Respondent's license to practice as a registered nurse (license number 226568-30), and privilege to practice in Wisconsin pursuant to the Compact, are LIMITED as follows:

a. Within ninety (90) days of the date of this Order, Respondent shall at her own expense, successfully complete two (2) hours of education on the topic of medication administration and two (2) hours of education on the topic of ethics offered by a provider pre-approved by the Board's monitoring liaison, including taking and passing any exam offered for the courses.

b. Respondent shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any continuing education requirements that have been or may be instituted by the Board or Department, and also may not be used in future attempts to upgrade a credential in Wisconsin.

c. The Board's monitoring liaison may change the number of credit hours and/or education topics in response to a request from Respondent. The monitoring liaison may consider the topic availability and/or hours of education when determining if a change to the ordered education should occur.

d. This limitation shall be removed from Respondent's license after satisfying the Board or its designee that Respondent has successfully completed all the ordered education.

4. Within ninety (90) days from the date of this Order, Respondent shall pay COSTS of this matter in the amount of \$465.00.

5. Any requests, petitions, payments of costs (made payable to Department of Safety and Professional Services), and other information required by this Order shall be submitted to:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190, Madison, WI 53707-7190

Telephone (608) 266-2112; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

Respondent may also submit this information online at: <https://dpsmonitoring.wi.gov>.

6. Pursuant to Wis. Stat. § 441.51(5)(b), Respondent's multistate licensure privilege to practice in all Compact states besides Wisconsin is deactivated during the pendency of this Order.

7. In the event Respondent violates any term of this Order, Respondent's license (number 226568-30), or Respondent's right to renew her license, may, in the discretion of the Board or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with the terms of the Order. The Board may, in addition and/or in the alternative refer any violation of this Order to the Division of Legal Services and Compliance for further investigation and action.

8. This Order is effective on the date of its signing.

WISCONSIN BOARD OF NURSING

By: 

A Member of the Board of Nursing

5/11/2023

Date

STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF DISCIPLINARY
PROCEEDINGS AGAINST

MONIQUE D. TOVAR, R.N.,
RESPONDENT.

:
:
:
:
:

STIPULATION

ORDER 0008544

Division of Legal Services and Compliance Case No. 22 NUR 445

Respondent Monique D. Tovar, R.N., and the Division of Legal Services and Compliance, Department of Safety and Professional Services, stipulate as follows:

1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation by Stipulation.

2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:

- the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
- the right to confront and cross-examine the witnesses against Respondent;
- the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
- the right to testify on Respondent's own behalf;
- the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
- the right to petition for rehearing; and
- all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.

3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation. Respondent is represented by Attorney Stacie Rosenzweig.

4. Respondent agrees to the adoption of the attached Final Decision and Order by the Wisconsin Board of Nursing (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached.

5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not


accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Respondent or Respondent's attorney, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.

7. Respondent is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.


8. Respondent is further informed that should the Board adopt this Stipulation, the Board's Final Decision and Order will be reported as required by the National Practitioner Databank (NPDB) Guidebook and as otherwise required by any licensure compact or any other state or federal law.

9. The Division of Legal Services and Compliance joins Respondent in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.



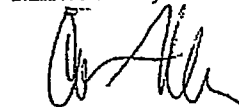
Monique D. Tovar, R.N., Respondent
Sparta, WI 54656
License No. 226568-30

4/5/2023
Date



Stacie Rosenzweig, Attorney for Respondent
Halling & Cayo, S.C.
320 E. Buffalo St., Ste. 700
Milwaukee, WI 53202

4/13/2023
Date



Colleen Meloy, Prosecuting Attorney
Department of Safety and Professional Services
Division of Legal Services and Compliance
P.O. Box 7190
Madison, WI 53707-7190

4/19/23
Date