

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN
BEFORE THE PROFESSIONAL COUNSELOR SECTION OF THE MARRIAGE AND
FAMILY THERAPY, PROFESSIONAL COUNSELING AND SOCIAL WORK EXAMINING
BOARD

IN THE MATTER OF DISCIPLINARY	:	
PROCEEDINGS AGAINST	:	
	:	FINAL DECISION AND ORDER
JAMIE R. REYNOLDS, L.P.C.,	:	
RESPONDENT.	:	ORDER 0008516

Division of Legal Services and Compliance Case No. 20 CPC 040

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Jamie R. Reynolds, L.P.C.
West Bend, WI 53095

Wisconsin Professional Counselor Section of the Marriage and Family Therapy,
Professional Counseling and Social Work Examining Board
P.O. Box 8366
Madison, WI 53708-8366

Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190
Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Professional Counselor Section of the Marriage and Family Therapy, Professional Counseling and Social Work Examining Board (Section). The Section has reviewed this Stipulation and considers it acceptable.

Accordingly, the Section in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law, and Order.

FINDINGS OF FACT

1. Jamie R. Reynolds, L.P.C. (Respondent), (Year of Birth 1987) is licensed in the state of Wisconsin as a professional counselor, having license number 7627-125, first issued on December 12, 2019 and current through February 28, 2023. Respondent's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is in West Bend, Wisconsin 53095.

2. At all times relevant to this proceeding, Respondent worked as a professional counselor at the Facility in its Community Support Program (CSP) located in Milwaukee, Wisconsin.

3. Respondent was the clinical coordinator with CSP and the team leader of the team providing care for Patient A, who suffered from schizophrenia and other mental health issues. CSP staff worked with Patient A's brother, who was her court appointed guardian, and other family members in providing care to Patient A.

4. Sometime in 2019, Patient A stopped taking her medication and refused to see her psychiatrist, which resulted in Patient A decompensating. Patient A became verbally aggressive. Her family was concerned about her being out in the community and decided to lock her in her home. CSP staff saw Patient A weekly due to concerns about her mental state. CSP staff were aware that Patient A was locked in her own home against her will.

5. During a review of Patient A's medical records from 1/1/2020 – 5/31/2020, it was discovered that Facility staff had to contact Patient A's family to go into the home to complete visits and monitoring. When asked why this was necessary, Respondent stated that Patient A's family had to be present because Patient A's family was locking Patient A inside her home.

6. Respondent stated that it was common knowledge among all CSP staff members, including Respondent's supervisor, that Patient A's family was keeping her locked inside her home to keep her safe, and that all CSP staff members believed that they were helping Patient A's family, which in turn was helping keep Patient A safe.

7. In May of 2020, Patient A was hospitalized in a mental healthcare facility due to decompensating further. Patient A was placed in a group home following her discharge in August of 2020.

8. Respondent now recognizes that she should have reported the actions of Patient A's family to her supervisor's supervisor.

9. Respondent resigned from her position in the CSP in late August 2020.

10. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Section has jurisdiction to act in this matter pursuant to Wis. Stat. § 457.26(2), and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

2. By the conduct described in the Findings of Fact, Respondent engaged in unprofessional conduct by engaging in gross negligence in practice in a single instance, or negligence in practice in more than one instance as defined by Wis. Admin. Code § MPSW 20.02(22).

3. As a result of the above conduct, Respondent is subject to discipline pursuant to Wis. Stat. § 457.26(2)(f).

ORDER

1. The attached Stipulation is accepted.
2. Respondent is REPRIMANDED.
3. The license issued to Respondent (license number 7627-125) to practice professional counseling, is LIMITED as follows:
 - a. Within ninety (90) days of the date of this Order, Respondent shall at their own expense, successfully complete three (3) hours of education on the topic of ethics, including education on professional boundaries and the duty to report, offered by a provider pre-approved by the Section monitoring liaison, including taking and passing any exam offered for the courses.
 - b. Respondent shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any continuing education requirements that have been or may be instituted by the Section or Department, and also may not be used in future attempts to upgrade a credential in Wisconsin.
 - c. The Section monitoring liaison may change the number of credit hours and/or education topics in response to a request from Respondent. The monitoring liaison may consider the topic availability and/or hours of education when determining if a change to the ordered education should occur.
 - d. This limitation shall be removed from Respondent's license after satisfying the Section or its designee that Respondent has successfully completed all the ordered education.
4. Within ninety (90) days from the date of this Order, Respondent shall pay COSTS of this matter in the amount of \$977.00.
5. Any requests, petitions, payments of costs (made payable to Department of Safety and Professional Services), and other information required by this Order shall be submitted to:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 266-2112; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

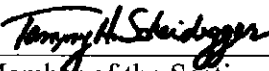
Respondent may also submit this information online at: <https://dpsmonitoring.wi.gov>

6. In the event Respondent violates any term of this Order, Respondent's license (7627-125), or Respondent's right to renew her license, may, in the discretion of the Section or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with the terms of the Order. The Section may, in addition and/or in the alternative refer any violation of this Order to the Division of Legal Services and Compliance for further investigation and action.

7. This Order is effective on the date of its signing.

WISCONSIN PROFESSIONAL COUNSELOR SECTION OF THE MARRIAGE AND
FAMILY THERAPY, PROFESSIONAL COUNSELING AND SOCIAL WORK
EXAMINING BOARD

By:


A Member of the Section

Date

4/19/2023

STATE OF WISCONSIN
BEFORE THE PROFESSIONAL COUNSELOR SECTION OF THE MARRIAGE AND
FAMILY THERAPY, PROFESSIONAL COUNSELING AND SOCIAL WORK EXAMINING
BOARD

IN THE MATTER OF DISCIPLINARY
PROCEEDINGS AGAINST

JAMIE R. REYNOLDS, L.P.C.,
RESPONDENT.

:
:
:
:
:
:

STIPULATION

ORDER 00085 16

Division of Legal Services and Compliance Case No. 20 CPC 040

Jamie R. Reynolds, L.P.C. (Respondent), and the Division of Legal Services and Compliance, Department of Safety and Professional Services stipulate as follows:

1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation by Stipulation.

2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:

- the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
- the right to confront and cross-examine the witnesses against Respondent;
- the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
- the right to testify on Respondent's own behalf;
- the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
- the right to petition for rehearing; and
- all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.

3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation. Respondent is represented by Attorney Kristen Nelson.

4. Respondent agrees to the adoption of the attached Final Decision and Order by the Wisconsin Professional Counselor Section of the Marriage and Family Therapy, Professional Counseling and Social Work Examining Board (Section). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Section's order, if adopted in the form as attached.

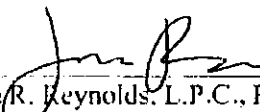
5. If the terms of this Stipulation are not acceptable to the Section, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Section, the parties agree not to contend that the Section has been prejudiced or biased in any manner by the consideration of this attempted resolution.

6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Section ever assigned as an advisor in this investigation may appear before the Section in open or closed session, without the presence of Respondent or Respondent's attorney, for purposes of speaking in support of this agreement and answering questions that any member of the Section may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Section should accept this Stipulation and issue the attached Final Decision and Order.

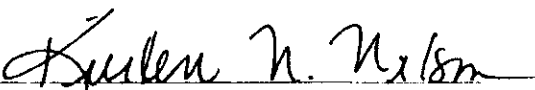
7. Respondent is informed that should the Section adopt this Stipulation, the Section's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.

8. Respondent is further informed that should the Section adopt this Stipulation, the Section's Final Decision and Order will be reported as required by the National Practitioner Databank (NPDB) Guidebook and as otherwise required by any licensure compact or any other state or federal law.


9. The Division of Legal Services and Compliance joins Respondent in recommending the Section adopt this Stipulation and issue the attached Final Decision and Order.


Jamie R. Reynolds, L.P.C., Respondent
West Bend, WI 53095
License No. 7627-125

12/19/22
Date


Kristen Nelson, Attorney for Respondent
Gimbel Reilly Guerin Brown, LLP
330 E. Kilbourn Ave., Ste 1170
Milwaukee, WI 53202

12/20/22
Date


Matthew Valley, Prosecuting Attorney
Department of Safety and Professional Services
Division of Legal Services and Compliance
P.O. Box 7190
Madison, WI 53707-7190

12/121/2022
Date