

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN
BEFORE THE COSMETOLOGY EXAMINING BOARD

IN THE MATTER OF DISCIPLINARY
PROCEEDINGS AGAINST

WANDA K. KRAMER-HANSON,
RESPONDENT.

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FINAL DECISION AND ORDER

ORDER 0008442

Division of Legal Services and Compliance Case No. 21 BAC 037

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Wanda K. Kramer-Hanson
Rice Lake, WI 54868-1344

Cosmetology Examining Board
P.O. Box 8366
Madison, WI 53708-8366

Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190
Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Cosmetology Examining Board (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

1. Respondent Wanda K. Kramer-Hanson (Birth Year 1963) is licensed by the State of Wisconsin as a cosmetologist, having license number 47587-82, first issued on September 10, 1984 and current through March 31, 2023. Respondent's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is in Rice Lake, Wisconsin 54868-1344.

2. On September 9, 2021, the Department received a complaint alleging that Respondent accepted payment for cosmetology services at a senior living facility, but did not actually provide the services in question. The Division of Legal Services and Compliance (DLSC) subsequently opened Case Number 21 BAC 037 for investigation.

3. According to the complaint, Respondent leased salon space from the senior living facility to provide cosmetology services to the residents. Complainant had been sending

payment to Respondent to perform cosmetology services on his parent for one and a half years before discovering that Respondent was not consistently providing the services to his parent.

4. On September 30, 2021, the Department emailed Respondent to request a response to the complaint.

5. On October 6, 2021, Respondent replied to the Department, stating "I [Kramer-Hanson] plead no contest to the allegation [sic], I realize that I was wrong in what I did, I've never done anything like this in my life, and it's understandable that the family would be upset!"

6. Respondent no longer provides services at the facility.

7. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Cosmetology Examining Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 454.15(2), and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

2. By the conduct described in the Findings of Fact, Respondent violated Wis. Admin. Code § Cos 2.03(1) by failing to perform services in a manner that is consistent with basic and accepted practice standards and in accordance with all state statutes, board rules and local codes and ordinances.

3. As a result of the above violations, Respondent is subject to discipline pursuant to Wis. Stat. § 454.15(2)(c) and (i).

ORDER

1. The attached Stipulation is accepted.

2. The VOLUNTARY SURRENDER by Respondent Wanda Kramer-Hansen of her license to practice cosmetology in the state of Wisconsin (license no. 47587-82), as well as her right to renew such license, is accepted.

3. In the event Respondent petitions the Board for reinstatement of her license to practice cosmetology in the state of Wisconsin, or applies for another credential in the state of Wisconsin under Wis. Stat. chs. 440 through 480, Respondent shall pay the costs of this matter in the amount of \$1,370, before any petition or application for a credential will be considered by the applicable board or Department.

4. In the event the Respondent petitions the Board for reinstatement of her license to practice cosmetology in the state of Wisconsin, whether to grant a license and whether to impose any limitations or restrictions on any license granted shall be in the sole discretion of the Board, and such decision is not reviewable.

5. This Order is effective on the date of its signing.

WISCONSIN COSMETOLOGY EXAMINING BOARD

by: Megan Jackson
A Member of the Board

3/27/2023
Date

STATE OF WISCONSIN
BEFORE THE COSMETOLOGY EXAMINING BOARD

RECEIVED
MAR 9 2023
DIV. LEGAL SERVICES & COMPLIANCE
DEPT. SAFETY & PROFESSIONAL SERVICES

IN THE MATTER OF DISCIPLINARY
PROCEEDINGS AGAINST

WANDA K. KRAMER-HANSON,
RESPONDENT.

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STIPULATION

ORDER 0008442

Division of Legal Services and Compliance Case No. 21 BAC 037

Respondent Wanda K. Kramer-Hanson and the Division of Legal Services and Compliance, Department of Safety and Professional Services stipulate as follows:

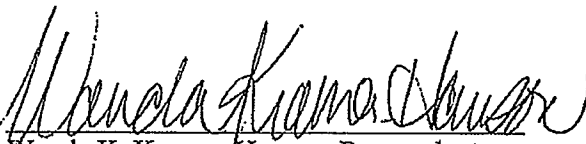
1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation by Stipulation.
2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:
 - the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
 - the right to confront and cross-examine the witnesses against Respondent;
 - the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
 - the right to testify on Respondent's own behalf;
 - the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
 - the right to petition for rehearing; and
 - all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.
3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.
4. Respondent agrees to the adoption of the attached Final Decision and Order by the Cosmetology Examining Board (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached.
5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In the event that the Stipulation is

not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Respondent, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.

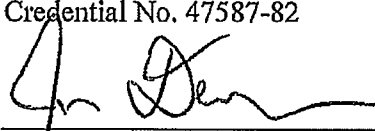
7. Respondent is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.

8. The Division of Legal Services and Compliance joins Respondent in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.



Wanda K. Kramer-Hanson, Respondent
Rice Lake, WI 54868-1344
Credential No. 47587-82

3/7/2023
Date



Jon Derenne, Attorney
Division of Legal Services and Compliance
P.O. Box 7190
Madison, WI 53707-7190

3/9/2023
Date