WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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• Reported decisions may have an appeal pending, and discipline may be stayed during the appeal. Information about the current status of a credential issued by the Department of Safety and Professional Services is shown on the Department's Web Site under "License Lookup."

The status of an appeal may be found on court access websites at: http://ccap.courts.state.wi.us/InternetCourtAccess and http://www.courts.state.wi.us/wscca

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STATE OF WISCONSIN BEFORE THE DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES

IN THE MATTER OF DISCIPLINARY PROCEEDINGS AGAINST	: NOTICE OF REVOCATION AND NOTICE OF RIGHT
JENNIFER HANSEN,	: TO REQUEST HEARING : :
RESPONDENT.	ORDER 0008430 Order: Case # 22 COM 034 & 066

TO: Jennifer Hansen 316 Riverside Drive Fort Atkinson, WI 53538

Pursuant to Wis. Stat. § 440.20(5), Wis. Stat. § 101.022 and Wis. Admin. Code § SPS 305.10(1)(a)5 you are hereby notified that your Dwelling Contractor Qualifier Certificate (DCQ-082100863) is hereby revoked due to your failure to respond to an investigation to the satisfaction of the Department concerning allegations of misconduct, negligence, and/or incompetence by you and your company and due to you engaging in financial misconduct as evidenced by numerous consumer complaints and numerous civil judgments entered against you and pending criminal charges filed against you.

In 22 COM 34, the Department received a complaint alleging that you had been difficult to contact since their down-payment was submitted. You allegedly did not provide a refund after incorrectly installing a bathtub and left Complainant without a working shower and toilet.

In 22 COM 66, The complaint alleged a deposit of \$8,063.00 had been made with your company on April 2, 2021, for a new door and windows installation. After fourteen months, the complainant alleged that there had been no installation or communication from your company.

On June 16, July 5, and August 4, 2022, the Department attempted to contact your company via email to respond to both complaints. No response was received. In each correspondence the Department put you on notice that failure to respond may result in discipline.

On September 8, 2022, the Department sent letters to three addresses requesting responses.¹

The Department also finds evidence of misconduct stemming from your civil and criminal judgments. On January 20, 2023, The Department performed a Wisconsin Circuit Court Access records (CCAP) search and found numerous unsatisfied civil and small claim judgments entered against you and your company.² The Department finds that this constitutes misconduct. The Department also found criminal charges entered against you that relate to your credential.³

Based on the record before the Department, the Department finds by a preponderance of evidence that your actions in 22 COM 34 and 22 COM 66 and the civil judgments entered against you constitute misconduct as defined by Wisconsin Administrative Code and the Department can enter discipline against you as allowed by Wis. Admin. Code § SPS 305.10(1)(a)5. See also Wis. Admin. Code § SPS 305.003(43) for the definition of "misconduct."

Second, due to the failure to respond the Department finds that discipline is warranted as allowed by Wis. Stat. § 440.20(5)(a) (via Wis. Stat. § 101.022) as you have failed to respond to the Department's requests for information.

You have the right to request a hearing on the revocation by sending a request for hearing to the Department of Safety and Professional Services, Chief Legal Counsel, P.O. Box 7190, Madison, Wisconsin 53707-7190, which must be received by the Department no later than 30 days from the date of mailing of this Notice. Your request for hearing must set out specifically and in full detail every reason why such order is unreasonable, and every issue to be considered by the department on the hearing. You shall be deemed to have finally waived all objections to any irregularities and illegalities in the order upon which a hearing is sought other than those set forth in the petition. Any hearing on the revocation will be held in accordance with the requirements set forth in Wis. Stat. ch. 227.

Dated at Madison, Wisconsin on March 10 , 2023.

Aloysius Rohmeyer

Al Rohmeyer Chief Legal Counsel, Department of Safety and Professional Services

¹ 1922 S Stoughton Road in Madison; E3398 Crystal Road in Waupaca – Found in CCAP (later determined to not be Respondent); 316 Riverside Drive in Fort Atkinson – Found in CCAP.

² Civil Cases: Dane County 2022CV176; Green Lake County 2022CV21; Rock County 2022SC925; Dane County 2022CV1249; Jefferson County 2022SC344; Milwaukee County 2022SC13252; Dane County 2022CV1478; Jefferson County 2022CV191; Dane County 2022SC2941; Dane County2022SC3326; Dane County 2022SC3472; Juneau County 2022CV143; Walworth County 2022CV538; Fond du Lac County 2022SC1181; Dane County 2022CV2772; Rock County 2023CV53;

³ Green County 2022CF194; Dane County 2022CF3342; Vernon County 2023CF27; Monroe County 2023CF30