WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN BEFORE THE REAL ESTATE EXAMINING BOARD

IN THE MATTER OF DISCIPLINARY PROCEEDINGS AGAINST

FINAL DECISION AND ORDER

LISA M. FICKEL, RESPONDENT.

ORDER 0007743

Division of Legal Services and Compliance Case No. 20 REB 014

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Lisa M. Fickel Shawano, WI 54166

Wisconsin Real Estate Examining Board P.O. Box 8366 Madison, WI 53708-8366

Division of Legal Services and Compliance Department of Safety and Professional Services P.O. Box 7190 Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Wisconsin Real Estate Examining Board (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

- 1. Respondent Lisa M. Fickel (Birth Year 1979) is licensed by the State of Wisconsin as a real estate salesperson, having license number 80120-94, first issued on April 9, 2015 and current through December 14, 2022. Respondent's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is in Shawano, Wisconsin 54166.
- 2. On February 21, 2020, the Department received a complaint alleging that Respondent disclosed to another prospective buyer the amount that Complainants had offered for a property that Respondent's clients were selling. The Division of Legal Services and Compliance (DLSC) subsequently opened Case Number 20 REB 014 for investigation.
- 3. In 2020, Respondent represented the sellers in a real estate transaction for a home in Shawano, Wisconsin.

- 4. On February 14, 2020, Complainants made an offer to purchase the Shawano home.
- 5. On February 15, 2020, Respondent acknowledged receipt of Complainants' offer to purchase.
- 6. On February 16, 2020, Respondent held an open house for the Shawano home, where Respondent met another potential buyer, R.T. Complainants allege that they overheard Respondent reveal to R.T. the Complainants' offer price, the amount the sellers were planning to counter with, and the amount of a previously accepted offer that had fallen through.
- 7. On February 16, 2020, after the open house, Respondent wrote an offer to purchase for R.T. This offer was accepted.
- 8. On May 12, 2020, Respondent admitted that at the open house she had revealed to R.T. the amount of the counteroffer that the sellers were planning to make to Complainants' offer to purchase.
- 9. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

- 1. The Wisconsin Real Estate Examining Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 452.14, and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).
- 2. By the conduct described in the Findings of Fact, Respondent violated Wis. Stat. § 452.133(1)(d) by failing to keep confidential any information given to the firm in confidence, or any information obtained by the firm that the firm knows a reasonable person would want to be kept confidential, pursuant to 452.133(4m)(a).
- 3. By the conduct described in the Findings of Fact, Respondent violated Wis. Admin. Code § REEB 24.03(2)(b) by failing to act to protect the public against fraud, misrepresentation and unethical practices.
- 4. As a result of the above violations, Respondent is subject to discipline pursuant to Wis. Stat. § 452.14(3)(i), (L), and (4m)(a).

<u>ORDER</u>

- 1. The attached Stipulation is accepted.
- 2. Respondent Lisa M. Fickel is REPRIMANDED.
- 3. Within ninety (90) days from the date of this Order, Respondent Lisa M. Fickel shall pay a FORFEITURE in the amount of \$500 and the COSTS of this matter in the amount of \$878.

4. Payment of forfeiture and costs (made payable to the Wisconsin Department of Safety and Professional Services) shall be sent by Respondent to the Department Monitor at the address below:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 266-2112; Fax (608) 266-2264

<u>DSPSMonitoring@wisconsin.gov</u>

You may also submit this information online via DSPS' Monitoring Case Management System at: https://dspsmonitoring.wi.gov/

- 5. In the event Respondent violates any term of this Order, Respondent's license (number 80120-94), or Respondent's right to renew her license, may, in the discretion of the Board or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with the terms of the Order. The Board may, in addition and/or in the alternative, refer any violation of this Order to the Division of Legal Services and Compliance for further investigation and action.
 - 6. This Order is effective on the date of its signing.

WISCONSIN REAL ESTATE EXAMINING BOARD

by:		9 December 2021
-,-	A Member of the Board	Date

STATE OF WISCONSIN BEFORE THE REAL ESTATE EXAMINING BOARD

IN THE MATTER OF DISCIPLINARY PROCEEDINGS AGAINST

STIPULATION

LISA M. FICKEL, RESPONDENT.

ORDER 0007743

Division of Legal Services and Compliance Case No. 20 REB 014

Respondent Lisa M. Fickel and the Division of Legal Services and Compliance, Department of Safety and Professional Services stipulate as follows:

- 1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation by Stipulation.
- 2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:
 - the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
 - the right to confront and cross-examine the witnesses against Respondent;
 - the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
 - the right to testify on Respondent's own behalf;
 - the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
 - the right to petition for rehearing; and
 - all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.
- 3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.
- 4. Respondent agrees to the adoption of the attached Final Decision and Order by the Wisconsin Real Estate Examining Board (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached.
- 5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In the event that the Stipulation is

not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

- 6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Respondent, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.
- 7. Respondent is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.
- 8. The Division of Legal Services and Compliance joins Respondent in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.

Sisan Frike	10-13-21
Lisa M. Fickel, Respondent	Date
Shawano, WI 54166	
Credential No. 80120-94	
MegaRoel	10/0/2021
Megan Reed, Attorney	Date

P.O. Box 7190 Madison, WI 53707-7190

Division of Legal Services and Compliance