

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF DISCIPLINARY :
PROCEEDINGS AGAINST :
: FINAL DECISION AND ORDER
CARRIE L. HOVLAND, R.N., L.P.N., :
RESPONDENT. :

ORDER 0007733

Division of Legal Services and Compliance Case No. 20 NUR 297

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Carrie L. Hovland, R.N., L.P.N.
Columbus, WI 53925

Wisconsin Board of Nursing
P.O. Box 8366
Madison, WI 53708-8366

Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190
Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Board of Nursing (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law, and Order.

FINDINGS OF FACT

1. Respondent Carrie L. Hovland, R.N., L.P.N. (Year of Birth 1984), is licensed in the state of Wisconsin as a registered nurse with multistate privileges pursuant to the Enhanced Nurse Licensure Compact (Compact), having license number 257010-30, first issued on October 22, 2020 and current through February 28, 2022. Respondent is also licensed in the state of Wisconsin as a licensed practical nurse, having license number 323049-31, first issued June 25, 2018, and currently expired as of April 30, 2021.¹ Pursuant to Wis. Stat. § 440.08(3), Respondent retains the right to renew upon payment of a fee until April 29, 2026.

¹ Respondent's license has not been renewed. However, due to 2021 Wisconsin Act 10, all health care provider licenses or certificates will not expire and will remain active until thirty days after the end of the

2. Respondent's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is in Columbus, Wisconsin 53925.

3. At all times relevant to this proceeding, Respondent was employed as a licensed practical nurse at a nursing home in Watertown, Wisconsin (Facility).

4. Resident A, a resident at the Facility, was prescribed blood thinning medication and was being monitored by Facility staff for bleeding. Facility policy mandated that nursing staff assess any resident exhibiting an acute change in condition and report the change to the resident's physician and responsible party. Rectal bleeding was included in the definition of acute change of condition.

5. On December 20, 2018, prior to the start of Respondent's shift, Resident A had an instance of bloody stool, which was noted in Patient A's chart and reported to Respondent by the outgoing nurse. This instance of bloody stool was not reported to Resident A's physician (Physician A).

6. Prior to Resident A's instance of bloody stool, the outgoing nurse sent an electronic message to Physician A reporting that Resident A had no bloody stools that day, but there was an instance the prior day. No communication had been sent to Physician A since then.

7. Respondent had access to the message history and used the same messaging system to send Physician A the following message: "Would you like us to hold his warfarin today due the (sic) rectal bleeding? It is 5 mg due today." Physician A responded, "No since there was none today." Respondent did not notify Physician A that an instance of rectal bleeding had occurred that day.

8. On December 21, 2018, Resident A began having seizures and was taken to the emergency department in hypovolemic shock, secondary to blood loss.

9. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 441.07 and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

2. By the conduct described in the Findings of Fact, Respondent departed from or failed to conform to the minimal standard of acceptable nursing practice that may create unnecessary risk or danger to a patient's life, health, or safety within the meaning of Wis. Admin. Code Ch. N 7.03(6)(c).

declared national emergency (which is currently extended until February 24, 2022). Therefore, Respondent's license remains active despite the fact she has not completed any of the renewal requirements to date.

3. By the conduct described in the Findings of Fact, Respondent failed to observe the conditions, signs and symptoms of a patient, record them, or report significant changes to the appropriate person within the meaning of Wis. Admin. Code Ch. N 7.03(6)(p).

4. As a result of the above conduct, Respondent is subject to discipline pursuant to Wis. Stat. § 441.07(1g)(b) and (d) and Wis. Admin. Code Ch. N 7.03.

ORDER

1. The attached Stipulation is accepted.

2. Respondent is REPRIMANDED.

3. Respondent's licenses to practice as a registered nurse (license no. 257010-30) and a licensed practical nurse (license no. 323049-31) in the state of Wisconsin, and her privilege to practice in Wisconsin pursuant to the Compact, are LIMITED as follows:

- a. Within ninety (90) days of the date of this Order, Respondent shall at her own expense, successfully complete three (3) hours of education on the topic of recognizing and assessing an acute change in patient condition offered by a provider pre-approved by the Board's monitoring liaison, including taking and passing any exam offered for the course(s).
- b. Respondent shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any continuing education requirements that have been or may be instituted by the Board or Department, and also may not be used in future attempts to upgrade a credential in Wisconsin.
- c. The Board's monitoring liaison may change the number of credit hours and/or education topics in response to a request from Respondent. The monitoring liaison may consider the topic availability and/or hours of education when determining if a change to the ordered education should occur.
- d. This limitation shall be removed from Respondent's license after satisfying the Board or its designee that Respondent has successfully completed all the ordered education.

4. Within ninety (90) days from the date of this Order, Respondent shall pay COSTS of this matter in the amount of \$552.00.

5. Any requests, petitions, payments of costs (made payable to Department of Safety and Professional Services), and other information required by this Order shall be submitted to:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services

P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 266-2112; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

Respondent may also submit this information online at: <https://dspsmonitoring.wi.gov>.

6. Should Respondent have a Wisconsin multistate license pursuant to the Compact, Respondent may not practice in any Compact state, other than Wisconsin, while Respondent's license is encumbered by any term(s) of this Order.

7. In the event Respondent violates any term of this Order, Respondent's licenses to practice as a registered nurse (license no. 257010-30) and a licensed practical nurse (license no. 323049-31), Respondent's right to renew her licenses, and Respondent's privilege to practice in Wisconsin pursuant to the Compact, may, in the discretion of the Board or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with the terms of the Order. The Board may, in addition and/or in the alternative refer any violation of this Order to the Division of Legal Services and Compliance for further investigation and action.

8. This Order is effective on the date of its signing.

WISCONSIN BOARD OF NURSING

By: 
A Member of the Board of Nursing

12/9/2021
Date

STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF DISCIPLINARY
PROCEEDINGS AGAINST

CARRIE L. HOVLAND, R.N., L.P.N.,
RESPONDENT.

STIPULATION

ORDER 0007733

Division of Legal Services and Compliance Case No. 20 NUR 297

Respondent Carrie L. Hovland, R.N., L.P.N., and the Division of Legal Services and Compliance, Department of Safety and Professional Services, stipulate as follows:

1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation to this Stipulation.

2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:

- the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
- the right to confront and cross-examine the witnesses against Respondent;
- the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
- the right to testify on Respondent's own behalf;
- the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
- the right to petition for rehearing; and
- ~~all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.~~

3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.

4. Respondent agrees to the adoption of the attached Final Decision and Order by the Wisconsin Board of Nursing (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached.

5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division

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of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Respondent, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.

7. Respondent is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.

8. The Division of Legal Services and Compliance joins Respondent in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.

Carrie Hovland

Carrie L. Hovland, R.N., L.P.N., Respondent
Columbus, WI 53925
License Nos. 257010-30 and 323049-31

10/26/21

Date

Nicholas Dalla Santa

Nicholas Dalla Santa, Prosecuting Attorney
Department of Safety and Professional Services
Division of Legal Services and Compliance
P.O. Box 7190
Madison, WI 53707-7190

11/24/2021

Date