

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF THE LICENSE OF :

: FINAL DECISION AND ORDER
: FOR REMEDIAL EDUCATION

STEVEN J. HENDRA, R.N., L.P.N., :
LICENSEE. :

ORDER 00075 13

Division of Legal Services and Compliance Case No. 21 NUR 164

The parties to this action for the purposes of Wis. Stat. § 227.53 are:

Steven J. Hendra, R.N., L.P.N.
Sister Bay, WI 54234

Wisconsin Board of Nursing
P.O. Box 8366
Madison, WI 53708-8366

Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190
Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Wisconsin Board of Nursing (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law, and Order.

FINDINGS OF FACT

1. Steven J. Hendra, R.N., L.P.N. (Licensee), (Year of Birth 1971) is licensed in the state of Wisconsin as a registered nurse, having license number 249595-30, first issued on July 11, 2019, and current through February 28, 2022. Licensee is also licensed in the state of Wisconsin as a licensed practical nurse, having license number 323673-31, first issued on February 1, 2019, and scheduled to expire on April 30, 2021.¹ Pursuant to Wis. Stat. § 440.08(3), Respondent retains the right to renew upon payment of a fee until April 30, 2026. Licensee's most recent address on

¹ Per an emergency order issued by Governor Tony Evers, Respondent's L.P.N. license remains active until further notice.

file with the Wisconsin Department of Safety and Professional Services (Department) is in Sister Bay, Wisconsin 54234.

2. At all times relevant to the proceedings, Licensee was employed as a registered nurse at a nursing home facility in Sister Bay, Wisconsin (Facility).

3. During a shift change on March 14, 2021, certified nurse assistants (CNAs) reported to Nurse A that Licensee failed to perform and document an assessment of a female resident (born in 1922) (Resident B). The CNAs reported that they earlier advised Licensee that Resident B was lethargic, weak, confused, and had increased difficulty in holding herself up. Nurse A assessed Resident B and found that she was at her baseline with mild confusion.

4. During the Facility investigation of this incident, Licensee reported that he had entered Resident A's room on three (3) occasions to pass medication and found Resident A to be at her baseline. Licensee advised that he performed an assessment and found no change in Resident B's condition. Licensee did not perform further clinical assessments. Licensee did not document his assessment(s) of Resident B in the patient chart, nor did he communicate the CNA concerns to any other staff.

5. In resolution of this matter, Licensee consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Board is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

ORDER

1. The attached Stipulation is accepted.

2. Within six (6) months of the date of this Order, Licensee shall at his own expense take and successfully complete three (3) hours of education on the topic of documentation, three (3) hours on the topic of communication with staff/colleagues, and three (3) hours of education on the topic of patient assessment for a total of nine (9) hours as follows:

- a. Each course attended in satisfaction of this Order must be pre-approved by the Board or its designee. Licensee shall be responsible for locating course(s) satisfactory to the Board and for obtaining the required approval of the course(s) from the Board or its designee. Licensee must take and pass any exam offered for the course(s).
- b. Licensee shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any continuing education requirements that have been or may be instituted by the Board and may not be used in any future attempt to upgrade a credential.

c. The Board's monitoring liaison may change the number of credit hours and/or education topics in response to a request from Licensee. The monitoring liaison may consider the topic availability and/or hours of education when determining if a change to the ordered education should occur.


3. Requests for course approval and proof of successful course completion shall be sent by Licensee to the Department Monitor at the address below:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 266-2112; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

Licensee may also submit this information online at: <https://dspsmonitoring.wi.gov>.

4. This Order is effective on the date of its signing.

WISCONSIN BOARD OF NURSING

By: 

A Member of the Board

8/12/2021

Date

STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF DISCIPLINARY
PROCEEDINGS AGAINST

STEVEN J. HENDRA, R.N., L.P.N.,
RESPONDENT.

:
:
:
:
:

STIPULATION

ORDER 0007513

Division of Legal Services and Compliance Case No. 21 NUR 164

Steven J. Hendra, R.N., L.P.N. (Respondent) and the Division of Legal Services and Compliance, Department of Safety and Professional Services stipulate as follows:

1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation by Stipulation.

2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:

- the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
- the right to confront and cross-examine the witnesses against Respondent;
- the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
- the right to testify on Respondent's own behalf;
- the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
- the right to petition for rehearing; and
- all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.

3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.

4. Respondent agrees to the adoption of the attached Final Decision and Order by the Wisconsin Board of Nursing (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached.


5. If the terms of this Stipulation are not acceptable to the Board the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division

of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Respondent, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.

7. Respondent is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.


8. The Division of Legal Services and Compliance joins Respondent in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.



Steven J. Hendra, R.N., L.P.N., Respondent
Sister Bay, WI 54234
License Nos. 249595-30 and 323673-31

6-22-21

Date



Gretchen Mrozinski, Prosecuting Attorney
Department of Safety and Professional Services
Division of Legal Services and Compliance
P.O. Box 7190
Madison, WI 53707-7190

6/24/21

Date