

## WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN  
BEFORE THE PROFESSIONAL COUNSELOR SECTION OF THE MARRIAGE AND  
FAMILY THERAPY, PROFESSIONAL COUNSELING, AND SOCIAL WORK EXAMINING  
BOARD

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IN THE MATTER OF DISCIPLINARY  
PROCEEDINGS AGAINST

ADALIA M. JANSEN, L.P.C.-I.T.,  
RESPONDENT.

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FINAL DECISION AND ORDER

**ORDER 0007338**

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Division of Legal Services and Compliance Case No. 18 CPC 071

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Adalia M. Jansen, L.P.C.-I.T.  
Kimberly, WI 54136

Professional Counselor Section of the Wisconsin Marriage and Family Therapy,  
Professional Counseling, and Social Work Examining Board  
P.O. Box 8366  
Madison, WI 53708-8366

Division of Legal Services and Compliance  
Department of Safety and Professional Services  
P.O. Box 7190  
Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Professional Counselor Section of the Wisconsin Marriage and Family Therapy, Professional Counseling, and Social Work Examining Board (Section). The Section has reviewed this Stipulation and considers it acceptable.

Accordingly, the Section in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law, and Order.

FINDINGS OF FACT

1. Respondent Adalia M. Jansen, L.P.C.-I.T., (DOB: XX/XX/1962) is licensed in the state of Wisconsin as a professional counselor-in-training, having license number 2252-226, first issued on September 8, 2014 and current through January 29, 2023. Respondent is also licensed in the state of Wisconsin to practice as a licensed professional counselor, having license number 6895-125, first granted on April 20, 2018. This license expired on January 20, 2019 and has not been renewed. Pursuant to Wis. Stat. § 440.08(3), Respondent retains the right to renew upon

payment of a fee until January 19, 2024. Respondent's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) in Kimberly, Wisconsin 54136.

2. At all times relevant to this proceeding, Respondent was employed as a professional counselor-in-training at a clinic (Clinic), located in Neenah, Wisconsin.

3. On December 17, 2018, the Department received a complaint from Respondent's employer stating that Respondent did not complete required documentation for numerous client sessions.

4. Respondent began working at the Clinic in February 2018. Respondent's failure to complete proper documentation began in May 2018.

5. On December 17, 2018, Respondent's employment at the Clinic was terminated.

6. On March 13, 2019, Respondent provided a response to the complaint, admitting that she had fallen behind on documentation. She stated that the difficulty was due to her primary language being Spanish and a recent diagnosis of a learning disorder.

7. On August 20, 2020, the Department received Respondent's "DVR Psychological Report" from the Department of Workforce Development which had evaluated Respondent.

8. The evaluation found that Respondent's cognitive abilities were "substantially below expectation for a person who has completed graduate degrees."

9. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

#### CONCLUSIONS OF LAW

1. The Professional Counselor Section of the Wisconsin Marriage and Family Therapy, Professional Counseling, and Social Work Examining Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 457.26(2), and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

2. By the conduct described in the Findings of Fact, Respondent engaged in unprofessional conduct as defined by Wis. Admin. Code § MPSW 20.02(9), by practicing with an illness which impairs the credential holder's ability to appropriately carry out the functions delineated under the credential in a manner consistent with the safety of a client, patient, or the public.

3. By the conduct described in the Findings of Fact, Respondent engaged in unprofessional conduct as defined by Wis. Admin. Code § MPSW 20.02(18), by failing to maintain adequate records relating to services provided a client in the course of a professional relationship.

4. As a result of the above violations, Respondent is subject to discipline pursuant to Wis. Stat. § 457.26(2).

ORDER

1. The attached Stipulation is accepted.
2. Respondent is REPRIMANDED.
3. Within sixty (60) days of the date of this Order, Respondent shall, at her own expense, undergo a fitness for practice evaluation with a pre-approved psychiatrist or psychologist (Evaluator) who has not provided treatment to Respondent and is experienced in evaluating whether a health care professional is fit for practice:
  - a. Prior to evaluation, Respondent shall provide a copy of this Final Decision and Order to the Evaluator.
  - b. Respondent shall identify and provide the Evaluator with authorizations to communicate with all physicians, mental health professionals, and facilities at which Respondent has been treated or evaluated.
  - c. Within fifteen (15) days of the completion of the evaluation, a written report regarding the results of the assessment shall be submitted to the Department Monitor at the address below. The report shall address whether Respondent suffers from any condition(s) that may interfere with her ability to practice safely and competently and, if so, shall provide any recommended limitations for safe and competent practice.
  - d. Respondent shall execute necessary documents authorizing the Division to obtain records of the evaluation, and to discuss Respondent and her case with the Evaluator. Respondent shall execute all releases necessary to permit disclosure of the final evaluation report to the Section or its designee. Certified copies of the final evaluation report shall be admissible in any future proceeding before the Section.
  - e. If the Evaluator determines that Respondent is not fit for practice or is fit for practice with limitations, the Section or its designee may suspend Respondent's license until Respondent provides proof sufficient to convince the Section or its designee that Respondent is able to practice with reasonable skill and safety of patients and the public and does not suffer from any condition which prevents Respondent from practicing in that manner.
  - f. If the Evaluator determines that Respondent is fit for practice or is fit for practice with limitations, the Section or its designee may limit Respondent's license in a manner to address any concerns the Section or its designee has as a result of the conduct set out in the Findings of Fact and to address any

recommendations resulting from the evaluation, including, but not limited to:

- i. Psychotherapy, at Respondent's expense, by a therapist approved by the Section or its designee, to address specific treatment goals, with quarterly reports to the Section by the therapist.
- ii. Additional professional education in any identified areas of deficiency.
- iii. Restrictions on the nature of practice, practice setting, or requirements for supervision of practice by a professional approved by the Section, with periodic reports to the Section by the supervisor.

4. Within thirty (30) days of the date of this Order, Respondent shall arrange for written reports from supervisors to be provided to the Department Monitor on a quarterly basis, while Respondent is working as a mental health professional, as directed by the Department Monitor. In this report, Respondent's supervisor shall specifically address:

- a. The timeliness and sufficiency of Respondent's patient documentation.
- b. Respondent's time management.
- c. Respondent's professional competency.
- d. The number of hours of active professional counseling practice worked during that quarter.

5. If a report indicates poor performance, the Section, or its designee, may institute appropriate corrective limitations or other discipline, in its discretion.

6. Upon expiration of Respondent's professional counselor-in-training license, or no sooner than two (2) years from the date of this Order (whichever is later), Respondent may annually petition the Section for modification or removal of the quarterly report limitation.

7. Within ninety (90) days from the date of this Order, Respondent shall pay COSTS of this matter in the amount of \$866.00.

8. Requested reports, documentation, and payment of costs (made payable to the Wisconsin Department of Safety and Professional Services) shall be sent by Respondent to the Department Monitor at the address below:

Department Monitor  
Division of Legal Services and Compliance  
Department of Safety and Professional Services  
P.O. Box 7190, Madison, WI 53707-7190  
Telephone (608) 267-3817; Fax (608) 266-2264  
DSPSMonitoring@wisconsin.gov

Respondent may also submit this information online at: <https://dspsmonitoring.wi.gov>

9. In the event that Respondent violates any term of this Order, Respondent's license (no. 2252-226) to practice professional counseling-in-training and license to practice licensed professional counseling, and any appurtenant right to renew, (no. 6895-125) in the state of Wisconsin may, in the discretion of the Section or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with the terms of the Order. The Section may, in addition and/or in the alternative refer any violation of this Order to the Division of Legal Services and Compliance for further investigation and action.

10. This Order is effective on the date of its signing.

PROFESSIONAL COUNSELOR SECTION OF THE WISCONSIN MARRIAGE AND  
FAMILY THERAPY, PROFESSIONAL COUNSELING, AND SOCIAL WORK EXAMINING  
BOARD

by: Andrea Simon  
A Member of the Section

20 April 2021  
Date

STATE OF WISCONSIN  
BEFORE THE PROFESSIONAL COUNSELOR SECTION OF THE MARRIAGE AND  
FAMILY THERAPY, PROFESSIONAL COUNSELING AND SOCIAL WORK EXAMINING  
BOARD

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IN THE MATTER OF DISCIPLINARY  
PROCEEDINGS AGAINST

ADALIA M. JANSEN, L.P.C.-I.T.,  
RESPONDENT.

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STIPULATION  
**ORDER 0007338**

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Division of Legal Services and Compliance Case No. 18 CPC 071

Respondent Adalia M. Jansen, L.P.C.-I.T. and the Division of Legal Services and Compliance,  
Department of Safety and Professional Services stipulate as follows:

1. This Stipulation is entered into as a result of a pending investigation by the  
Division of Legal Services and Compliance. Respondent consents to the resolution of this  
investigation by Stipulation.

2. Respondent understands that by signing this Stipulation, Respondent voluntarily  
and knowingly waives the following rights:

- the right to a hearing on the allegations against Respondent, at which time the State has  
the burden of proving those allegations by a preponderance of the evidence;
- the right to confront and cross-examine the witnesses against Respondent;
- the right to call witnesses on Respondent's behalf and to compel their attendance by  
subpoena;
- the right to testify on Respondent's own behalf;
- the right to file objections to any proposed decision and to present briefs or oral  
arguments to the officials who are to render the final decision;
- the right to petition for rehearing; and
- all other applicable rights afforded to Respondent under the United States Constitution,  
the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code,  
and other provisions of state or federal law.

3. Respondent is aware of Respondent's right to seek legal representation and has  
been provided an opportunity to obtain legal counsel before signing this Stipulation.

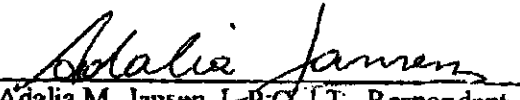
4. Respondent agrees to the adoption of the attached Final Decision and Order by  
the Professional Counselor Section of the Wisconsin Marriage and Family Therapy, Professional  
Counseling and Social Work Examining Board (Section). The parties to the Stipulation consent  
to the entry of the attached Final Decision and Order without further notice, pleading, appearance  
or consent of the parties. Respondent waives all rights to any appeal of the Section's order, if  
adopted in the form as attached.

5. If the terms of this Stipulation are not acceptable to the Section, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Section, the parties agree not to contend that the Section has been prejudiced or biased in any manner by the consideration of this attempted resolution.


6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Section ever assigned as an advisor in this investigation may appear before the Section in open or closed session, without the presence of Respondent or Respondent's attorney, for purposes of speaking in support of this agreement and answering questions that any member of the Section may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Section should accept this Stipulation and issue the attached Final Decision and Order.

7. Respondent is informed that should the Section adopt this Stipulation, the Section's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.

8. The Division of Legal Services and Compliance joins Respondent in recommending the Section adopt this Stipulation and issue the attached Final Decision and Order.

  
Adalia M. Jansen, L.P.C.-I.T., Respondent  
Kimberly, WI 54136  
License no. 2252-226

01-21-2021  
Date

  
Lesley McKinney, Attorney  
Department of Safety and Professional Services  
Division of Legal Services and Compliance  
P.O. Box 7190  
Madison, WI 53707-7190

1/21/2021  
Date