WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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- There may be discrepancies between the online copies and the original document. Original documents should be consulted as the definitive representation of the order's content. Copies of original orders may be obtained by mailing requests to the Department of Safety and Professional Services, PO Box 8935, Madison, WI 53708-8935. The Department charges copying fees. *All requests must cite the case number, the date of the order, and respondent's name* as it appears on the order.
- Reported decisions may have an appeal pending, and discipline may be stayed during the appeal. Information about the current status of a credential issued by the Department of Safety and Professional Services is shown on the Department's Web Site under "License Lookup."

The status of an appeal may be found on court access websites at: http://ccap.courts.state.wi.us/InternetCourtAccess and http://www.courts.state.wi.us/wscca

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STATE OF WISCONSIN BEFORE THE DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES

IN THE MATTER OF DISCIPLINARY PROCEEDINGS AGAINST

NOTICE OF SUSPENSION AND NOTICE OF RIGHT TO REQUEST HEARING

SHANE KEITH

&

KEITH'S AFFORDABLE HOME IMPROVEMENTS

RESPONDENTS.

Order: ORDER 0007020

Case # 19 COM 105

TO: Shane Keith 634 East Frontage Road Little Suamico, WI 54141

You are hereby notified that your Dwelling Contractor Certificate and Dwelling Contractor Qualifier Certificate (DC-101800034, DCQ-101800016) are hereby suspended indefinitely due to your failure to respond to an investigation conducted by the Department concerning allegations of misconduct, negligence, and/or incompetence.

The Department received a complaint that you were hired to perform work at 424 North Oakland Avenue, Green Bay, WI 54303, and there were allegations that you failed to complete the work, failed to properly pull permits, and charged for equipment and inventory that were not used at the site. The Department opened an investigation regarding this complaint and attempted to contact you. The Department did the following in its efforts to contact you:

- February 24, 2020: Sent letter to 634 East Frontage Road, Little Suamico, WI the address on record for the Department. No response was received.
- March 9, 2020: Sent certified letter to above address. On March 17, 2020, the Department received a certified mail receipt. The receipt stated that a Candice Keith signed for the letter. No response was received.
- April 29, 2020: Emailed keithsaffordablehome@yahoo.com. No response was received.
- May 5, 2020: Sent letters again via certified mail and via email. No response was received.
- May 29, 2020: Sent a follow up email to keithsaffordablehome@yahoo.com. No response was received.

- July 10, 2020: Sent a follow-up email to Keith's two email addresses, the above email address and FATHER-OF-2@LIVE.COM, found on LexisNexis. The Department informed you that you are required to respond to a Department investigation pursuant to Wis. Stat. §§ 101.022 and 440.20. No response was received.
- July 14, 2020: Sent certified letter. On July 21, 2020, DSPS received a certified mail receipt from the letter sent on July 14, 2020. The receipt stated that you signed for the letter on July 17, 2020. No response was received.
- August 4, 2020: Attempted to call you at (920) 265-7323. No answer. Voicemail left.
- August 6, 2020: Second call. No response.
- August 11, 2020: Third call. No response.

Wis. Stat. § 440.20(5)(a) (applicable to dwelling contractor and dwelling contractor qualifier certificates through Wis. Stat. § 101.022) states that the department may suspend a credential, if the credential holder fails to respond, to the satisfaction of the department, within 30 days to a request for information from the department, in connection with an investigation of alleged misconduct of the credential holder. The Department's investigation shows that it attempted to contact you, the certified receipts show that you received the communications from the Department, and you failed to respond to the allegations in the complaint even after being put on notice that your license may be suspended for your failure to respond. For these reasons, the Department has sufficient evidence to suspend your credentials until the underlying concerns from the complaint get investigated. Therefore, your Dwelling Contractor Certificate and Dwelling Contractor Qualifier Certificates (DC-101800034, DCQ-101800016) are indefinitely suspended.

You have the right to request a hearing on the suspension by sending a request for hearing to the Department of Safety and Professional Services, Chief Legal Counsel, P.O. Box 7190, Madison, Wisconsin 53707-7190, which must be received by the Department no later than 30 days from the date of mailing of this Notice. Any hearing on the suspension will be held in accordance with the requirements set forth in Wis. Stat. ch. 227.

Dated at Madison, Wisconsin on September 12, 2020.

Al Rohmeyer

Chief Legal Counsel

Department of Safety and Professional Services

P.O. Box 8368

Madison, WI 53708-8368