## WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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## STATE OF WISCONSIN BEFORE THE DENTISTRY EXAMINING BOARD

IN THE MATTER OF DISCIPLINARY PROCEEDINGS AGAINST	:	FINAL DECISION AND ORDER
PATRICK J. CRAWFORD, D.D.S., RESPONDENT.	:	<b>ORDER 000678</b> 5

Division of Legal Services and Compliance Case Nos. 17 DEN 129, 18 DEN 030, 18 DEN 160, 19 DEN 020, and 19 DEN 038

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Patrick J. Crawford, D.D.S. Kenosha, WI 53142

Wisconsin Dentistry Examining Board P.O. Box 8366 Madison, WI 53708-8366

Division of Legal Services and Compliance Department of Safety and Professional Services P.O. Box 7190 Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Dentistry Examining Board (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law, and Order.

#### FINDINGS OF FACT

1. Respondent Patrick J. Crawford, D.D.S., is licensed in the state of Wisconsin to practice dentistry, having license number 3916-15, first issued on June 2, 1988, and current through September 30, 2021.

2. At all times relevant to this proceeding, Respondent was employed as a dentist at a ' dental clinic (Clinic), located in Kenosha, Wisconsin.

3. In 2009, Respondent was suspended per order LS0905065DEN for standard of care issues related to endodontics.

4. In 2015, Respondent was reprimanded per order ORDER0003957 for standard of care issues related to extractions.

5. In 2016, Respondent was administratively warned per WARN00000479 for scope of practice issues.

#### <u>17 DEN 129</u>

6. On December 29, 2009, Patient A complained to Respondent that tooth #30, which had a root canal in March 2008, was causing discomfort.

7. On January 28, 2010, Respondent reexamined tooth #30 and determined that it may have a cyst. Respondent noted that the tooth would need to be extracted and an implant placed.

8. On June 26, 2012, Respondent again documented that tooth #30 needed extraction and an implant.

9. On January 25, 2013, at the six-month periodic examination, Patient A complained that tooth #30 throbbed at night.

10. On February 20, 2014, Respondent documented planning for a crown for tooth #30 but Patient A's father felt Patient A needed an implant.

11. On August 20, 2014, Respondent extracted tooth #30. Complainant stated the tooth disintegrated.

12. On February 11, 2015, Respondent documented, "#30=abutment, implant crown cerec." Complainant states this crown fell off a few days later.

13. On March 2, 2015, records indicate, "#30=re-cement crown." Complainant states that while the test fitting was being placed, Respondent could not completely remove the crown. Respondent advised to return when the crown fell completely off.

14. On September 15, 2015, Respondent documented tooth #30 had fistula and pain with root tip left.

15. On October 14, 2015, Respondent extracted root tip #30.

16. On November 23, 2016, at six-month exam, Patient A complained that the implant was still sore.

17. On September 20, 2017, Respondent prescribed antibiotics for Patient A as the "implant crown was coming off and was irritating her gum."

18. On October 4, 2017, Patient A sought a second opinion who referred her to an oral surgeon.

19. From October 19, 2017 through December 28, 2017, Patient A treated with that oral surgeon who stated, "This was an improperly placed and performed dental implant which led

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to a chronic periodontal type problem around the neck of the abutment likely with chronic lowgrade infection causing her symptoms."

20. The oral surgeon's recommendation and subsequent treatment consisted of removing the implant, grafting the site, and replacing an implant in the proper position in the alveolus and proper crestal positions with more natural contours and a more natural eruption profile.

21. Respondent reported to the Department that Patient A's discomfort was due to improper flossing and decay. He stated that the "crown was done properly because it was made by the Cerec machine."

#### 18 DEN 030

22. Complainant had treated with Respondent for over four (4) years and received a total of four (4) root canals from Respondent. He reported that all became infected and had to be re-done by another provider.

23. Respondent stated that he had been able to perform each of Complainant's root canals and Cerec crowns in one appointment. Respondent alleged that the issues Complainant had with the crowns were due to Complainant's "lifestyle choices" as Complainant "drinks soda, does not floss, rarely brushes his teeth, and clenches and grinds without a mouthguard."

#### 18 DEN 160

24. The National Practitioner Databank reported that on November 29, 2018, Respondent settled a malpractice claim based on alleged improper performance resulting in an infection.

25. The action stemmed from an April 10, 2017 incident where the Plaintiff had three (3) teeth extracted by Respondent.

#### 19 DEN 020

26. After a dental examination, on February 21, 2019, Respondent told Complainant that she needed to have some fillings replaced. While replacing the first one, Respondent determined Complainant needed a root canal.

27. Complainant states the root canal was not performed correctly and she was evaluated by an endodontist who informed her that the roots had not been completely removed and the bone was perforated, resulting in an infection.

28. Respondent did not respond to these allegations.

#### 19 DEN 038

29. Complainant provided a National Practitioner Databank report indicating that on March 22, 2019, Respondent settled a malpractice claim based on failure to perform a procedure.

30. The related events occurred between July 2014 and May 2015. Respondent treated Complainant for tooth restoration and implants which needed to be replaced by another provider.

31. Respondent maintained that Complainant broke her crown on a frozen candy bar and there was minimal thickness to the crown due to a tight bite. Respondent stated that he could have made a "Voco crown" for the tooth in ten (10) minutes on his mill.

32. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

#### CONCLUSIONS OF LAW

1. The Wisconsin Dentistry Examining Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 447.07, and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

2. By the conduct described in the Findings of Fact, Patrick J. Crawford, D.D.S., engaged in unprofessional conduct as defined by Wis. Admin. Code § DE 5.02(5), by practicing in a manner which substantially departs from the standard of care ordinarily exercised by a dentist which harms or could have harmed a patient.

3. As a result of the above violations, Patrick J. Crawford, D.D.S., is subject to discipline pursuant to Wis. Stat. § 447.07(3)(a).

#### <u>ORDER</u>

1. The attached Stipulation is accepted.

2.

. Respondent Patrick J. Crawford, D.D.S., is REPRIMANDED.

3. The license to practice dentistry issued to Patrick J. Crawford, D.D.S., (license number 3916-15) is LIMITED as follows:

- a. Within ninety (90) days of the date of this Order, Respondent shall successfully complete eight (8) hours of education on the topic of risk management and record keeping, offered by a provider pre-approved by the Board's monitoring liaison, including taking and passing any exam offered for the courses.
- b. The Respondent shall not start any additional endodontic courses of treatment until he receives forty (40) hours of education on the topic of the diagnosis, treatment, and record keeping of Endodontics, offered by a provider pre-approved by the Board's monitoring liaison, including taking and passing any exam offered for the courses.

c. The Respondent shall not perform any additional placements of implants until he receives forty (40) hours of education on the topic of correct planning, placement, and record keeping of implants, offered by a provider pre-approved by the Board's monitoring liaison, including taking and passing any exam offered for the courses

- 1. If the Respondent discontinues placing implants, but continues to practice Endodontics, he must still complete the education on recordkeeping.
- d. All education completed pursuant to this Order shall be taken in-person. Education, such as webinar, online, or self-study shall not be approved. The endodontic and implant education must be clinical, "hands on, " courses.
- e. Respondent shall submit proof of successful completion of the ordered education in the form of verification from the institution providing the education to the Department Monitor at the address stated below.
- f. None of the education completed pursuant to this requirement may be used to satisfy any continuing education requirements that have been or may be instituted by the Board or Department, and also may not be used in future attempts to upgrade a credential in Wisconsin.
- g. The Board's monitoring liaison may change the number of credit hours and/or education topics in response to a request from Respondent. The monitoring liaison may consider the topic availability and/or hours of education when determining if a change to the ordered education should occur.
- h. Upon successfully completing all ordered education, Respondent may petition the Board to remove this limitation.

4. Within ninety (90) days from the date of this Order, Patrick J. Crawford, D.D.S., shall pay COSTS of this matter in the amount of \$2,465.00.

5. Request for approval of courses, proof of successful course completion and payment of costs (made payable to the Wisconsin Department of Safety and Professional Services) shall be sent by Respondent to the Department Monitor at the address below:

Department Monitor Division of Legal Services and Compliance Department of Safety and Professional Services P.O. Box 7190, Madison, WI 53707-7190 Telephone (608) 267-3817; Fax (608) 266-2264 DSPSMonitoring@wisconsin.gov

You may also submit this information online via DSPS' Monitoring Case Management System, here:

#### https://dspsmonitoring.wi.gov

6. In the event that Respondent violates any term of this Order, Respondent's license (no. 3916-15) to practice dentistry in the state of Wisconsin may, in the discretion of the Board or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with the terms of the Order. The Board may, in addition and/or in the alternative, refer any violation of this Order to the Division of Legal Services and Compliance for further investigation and action.

7. This Order is effective on the date of its signing.

WISCONSIN DENTISTRY EXAMINING BOARD

Matthew Bictan/c.A by:

A Member of the Board

<u>5/6/2020</u> Date

#### STATE OF WISCONSIN BEFORE THE DENTISTRY EXAMINING BOARD

# IN THE MATTER OF DISCIPLINARY PROCEEDINGS AGAINST

#### PATRICK J. CRAWFORD, D.D.S., RESPONDENT.

# STIPULATION ORDER 0006785

## Division of Legal Services and Compliance Case Nos. 17 DEN 129, 18 DEN 030, 18 DEN 160, 19 DEN 020, AND 19 DEN 038

Respondent Patrick J. Crawford, D.D.S., and the Division of Legal Services and Compliance, Department of Safety and Professional Services stipulate as follows:

1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation by Stipulation.

2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:

- the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
- the right to confront and cross-examine the witnesses against Respondent;
- the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
- the right to testify on Respondent's own behalf;
- the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
- the right to petition for rehearing; and
- all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.

3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.

4. Respondent agrees to the adoption of the attached Final Decision and Order by the Wisconsin Dentistry Examining Board (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached. 5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or blased in any manner by the consideration of this attempted resolution.

6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Respondent, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.

7. Respondent is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.

8. The Division of Legal Services and Compliance joins Respondent in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.

Patrick J. Crawford, D.D.S., Respondent

Patrick J. Crawford, D.D.S., Respondent Kenosha, WI 53142 License no. 3916-15

Lesley McKinney, Attorney

Department of Safety and Professional Services Division of Legal Services and Compliance P.O. Box 7190 Madison, W1 53707-7/90

3/4/2020

Date