WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN BEFORE THE PHYSICAL THERAPY EXAMINING BOARD

IN THE MATTER OF THE LICENSE OF

FINAL DECISION AND ORDER

FOR REMEDIAL EDUCATION

EUGENIE B. RIGGINS, P.T.A.

0005417

Division of Legal Services and Compliance Case No. 15 PHT 013

The parties to this action for the purposes of Wis. Stat. § 227.53 are:

Eugenie B. Riggins, P.T.A. 2803 N. 39th Street Milwaukee, WI 53210

Wisconsin Physical Therapy Examining Board P.O. Box 8366 Madison, WI 53708- 8366

Division of Legal Services and Compliance Department of Safety and Professional Services P.O. Box 7190 Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Physical Therapy Examining Board (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

- 1. Licensee Eugenie B. Riggins, P.T.A. (DOB February 13, 1956), is licensed by the State of Wisconsin as a physical therapist assistant, having license number 877-19, first issued on March 19, 2004 with registration current through February 28, 2019. Licensee's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is 2803 N. 39th Street, Milwaukee, Wisconsin 53210.
- 2. On October 11, 2012, Licensee provided physical therapy services to Patient A, a female born in 1939.
- 3. During the course of treatment, Licensee placed Patient A in a treatment room where she provided electrical stimulation to Patient A's lower back, hip and lower extremity

while in prone position. Licensee applied Biofreeze and covered Patient A's knee with a hot pack. Licensee then left Patient A alone in the therapy room and instructed Patient A to ring a bell if the hot pack became too hot.

- 4. Patient A contends that she rang the bell which Licensee denies.
- 5. Licensee returned to Patient A's room, and upon examination of Patient A's knee noted a blister had formed. Licensee applied ice to the area and called a physician assistant to further evaluate Patient A.
 - 6. Patient A suffered 2nd and 3rd degree burns to her knee.
- 7. In resolution of this matter, Licensee consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Wisconsin Physical Therapy Examining Board is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

ORDER

- 1. The attached Stipulation is accepted.
- 2. Within six (6) months of the date of this Order, Eugenie B. Riggins, P.T.A., shall at Licensee's own expense take and successfully complete four (4) contact hours of education in the treatment of older adults and/or use of modalities as follows:
 - a. Each course attended in satisfaction of this Order must be pre-approved by the Board or its designee. Licensee shall be responsible for locating course(s) satisfactory to the Board and for obtaining the required approval of the course(s) from the Board or its designee. Licensee must take and pass any exam offered for the course(s). The following courses are pre-approved and require no other authorization or approval to complete and can be completed online:
 - Biopsychosocial Implication of Treating Older Adults, American Physical Therapy Association, 3.0 contact hours;
 - The Rehab Treatment Paradigm: Purposeful Selection of Treatment Methods in the Outpatient Orthopedic Setting, American Physical Therapy Association, 2.0 contact hours;
 - Health and Wellness for the Older Adult: Roles, Responsibilities, and Evidence, American Physical Therapy Association, 3.0 contact hours.
 - b. Licensee shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to

this requirement may be used to satisfy any continuing education requirements that have been or may be instituted by the Board or Department.

3. Requests for course approval and proof of successful course completion shall be sent by Licensee to the Department Monitor at the address below:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 267-3817; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

4. This Order is effective on the date of its signing.

WISCONSIN PHYSICAL THERAPY EXAMINING BOARD

by:	Shari Borry	9-6-2017
	A Member of the Board	Date

STATE OF WISCONSIN BEFORE THE PHYSICAL THERAPY EXAMINING BOARD

IN THE MATTER OF THE LICENSE OF

EUGENIE B. RIGGINS, P.T.A.

STIPULATION

0005417

Division of Legal Services and Compliance Case No. 15 PHT 013

Licensee Eugenie B. Riggins, P.T.A., and the Division of Legal Services and Compliance, Department of Safety and Professional Services, stipulate as follows:

- 1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Licensee consents to the resolution of this investigation by Stipulation.
- 2. Licensee understands that by signing this Stipulation, Licensee voluntarily and knowingly waives the following rights:
 - the right to a hearing on the allegations against Licensee, at which time the State
 has the burden of proving those allegations by a preponderance of the evidence;
 - the right to confront and cross-examine the witnesses against Licensee;
 - the right to call witnesses on Licensee's behalf and to compel their attendance by subpoena;
 - the right to testify on Licensee's own behalf;
 - the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
 - the right to petition for rehearing; and
 - all other applicable rights afforded to Licensee under the United States
 Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.
- 3. Licensee is aware of Licensee's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation. Licensee is represented by Attorney Jeffrey Nichols.
- 4. Licensee agrees to the adoption of the attached Final Decision and Order by the Wisconsin Physical Therapy Examining Board (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Licensee waives all rights to any appeal of the Board's order, if adopted in the form as attached.
- 5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be

returned to the Division of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

- 6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Licensee, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.
- 7. Licensee is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.
- 8. The Division of Legal Services and Compliance joins Licensee in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.

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2805 N. 39th Street Milwaukee, WI 53210 License No. 877-19

Jeffey bichols, Attorney for Respondent

Crivello Carlson, S.C.

710 N. Plankinton Avenue, Suite 500

Milwaukee WI, 53203

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Colleen L. Meloy, Apomey

Division of Legal Services and Compliance

Wisconsin Department of Safety and Professional Services

P.O. Box 7190

Madison, WI 53707-7190