WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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IN THE MATTER OF THE LICENSE OF

DOROTHY M. CRUST, LICENSEE. : FINAL DECISION AND ORDER: FOR REMEDIAL EDUCATION

0004999

Division of Legal Services and Compliance Case No. 16 RSA 025

The parties to this action for the purposes of Wis. Stat. § 227.53 are:

Dorothy M. Crust 13067 West State Road 77 Hayward, WI 54843

Wisconsin Department of Safety and Professional Services P.O. Box 8368
Madison, WI 53708-8368

Division of Legal Services and Compliance Department of Safety and Professional Services P.O. Box 7190 Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Wisconsin Department of Safety and Professional Services (Department). The Department has reviewed this Stipulation and considers it acceptable.

Accordingly, the Department in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

1. Licensee Dorothy M. Crust, (dob February 27, 1960) is certified in the state of Wisconsin to practice substance abuse counseling, having certificate number 15449-131, first granted on October 2, 2008, and current through February 28, 2017 and also certified in the state of Wisconsin to practice clinical substance abuse counseling, having certificate number 15961-132, first granted on October 2, 2015, and current through February 28, 2017. Licensee also holds a certificate in the state of Wisconsin to practice as a prevention specialist-in-training, having certificate number 15221-136, first granted on May 17, 2016, and current through February 28, 2017.

- 2. Licensee's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is 13067 West State Road 77, Hayward, Wisconsin 54843.
- 3. At all times relevant to this proceeding, Licensee was employed as a substance abuse counselor at a health and human services agency located in Hayward, Wisconsin.
- 4. Licensee was employed with the health and human services agency for over one year. Respondent's employer submitted a complaint to the Department regarding Respondent's documentation.
- 5. Licensee acknowledges difficulty, during the time she was employed at the health and human services agency, with time management and timely documentation. These difficulties were due in part to her role in taking care of the health care needs of family members during this time period.
- 6. Prior to employment with the health and human agency, Licensee was a clinical director for over nine years and has been employed in this field since 2003.
- 7. In resolution of this matter, Licensee consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Wisconsin Department of Safety and Professional Services has jurisdiction in this matter pursuant to Wis. Stat. § 440.88, and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

<u>ORDER</u>

- 1. The attached Stipulation is accepted.
- 2. Within six (6) months of the date of this Order, Dorothy M. Crust (certificate numbers 15449-131, 15961-132, 15221-136) shall, at her own expense, take and successfully complete four (4) hours of education with two (2) hours of education on the topic of documentation and two (2) hours of education on the topic of time management for health care professionals as follows:
 - a. The Psychotherapy Documentation Primer course offered by The Association for Addiction Professionals has been pre-approved to meet the documentation requirement referenced above. The Individual Excellence program at the University of Wisconsin Superior, specifically the time management course offered week four, lesson 7 entitled "Time Management (Taking Control)" has been pre-approved to meet the time management requirement referenced above.
 - b. Licensee shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below.

- c. None of the education completed pursuant to this requirement may be used to satisfy any continuing education requirements that have been or may be instituted by the Department.
- 3. Proof of successful course completion shall be sent by Licensee to the Department Monitor at the address below:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 267-3817; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

4. This Order is effective on the date of its signing.

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES

by: Michael J. Berndt, Chief Counsel Date
On behalf of the Department

STATE OF WISCONSIN BEFORE THE DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES

IN THE MATTER OF THE LICENSE OF

STIPULATION

DOROTHY M. CRUST, LICENSEE.

0004999

Division of Legal Services and Compliance Case No. 16 RSA 025

Licensee Dorothy M. Crust and the Division of Legal Services and Compliance, Department of Safety and Professional Services stipulate as follows:

- 1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Licensee consents to the resolution of this investigation by Stipulation.
- 2. Licensee understands that by signing this Stipulation, Licensee voluntarily and knowingly waives the following rights:
 - the right to a hearing on the allegations against Licensee, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
 - the right to confront and cross-examine the witnesses against Licensee;
 - the right to call witnesses on Licensee's behalf and to compel their attendance by subpoena;
 - the right to testify on Licensee's own behalf;
 - the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
 - the right to petition for rehearing; and
 - all other applicable rights afforded to Licensee under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.
- 3. Licensee is aware of Licensee's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.
- 4. Licensee agrees to the adoption of the attached Final Decision and Order by the Wisconsin Department of Safety and Professional Services (Department). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Licensee waives all rights to any appeal of the Department's Order, if adopted in the form as attached.
- 5. If the terms of this Stipulation are not acceptable to the Department, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In the event that the

Stipulation is not accepted by the Department, the parties agree not to contend that the Department has been prejudiced or biased in any manner by the consideration of this attempted resolution.

- 6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance may appear before the Department, without the presence of Licensee, for purposes of speaking in support of this agreement and answering questions that the Department may have in connection with deliberations on the Stipulation.
- 7. Licensee is informed that should the Department adopt this Stipulation, the Department's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.
- 8. The Division of Legal Services and Compliance joins Licensee in recommending that the Department adopt this Stipulation and issue the attached Final Decision and Order.

Dorothy M. Crust, Licensee 13067 West State Road 77 Hayward, WI 54843

Certificate nos. 15449-131, 15961-132, 15221-136

Cody Wagner, Attorney

Department of Safety and Professional Services Division of Legal Services and Compliance

P.O. Box 7190

Madison, WI 53707-7190

10-11-2016

Date

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