WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN BEFORE THE COSMETOLOGY EXAMINING BOARD

IN THE MATTER OF DISCIPLINARY

PROCEEDINGS AGAINST

FINAL DECISION AND ORDER

CORI L. HARRIS, RESPONDENT.

0004775

Division of Legal Services and Compliance Case No. 14 BAC 069

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Cori L. Harris 805 Cherry Street Green Bay, WI 54301

Wisconsin Cosmetology Examining Board P.O. Box 8366 Madison, WI 53708-8366

Division of Legal Services and Compliance Department of Safety and Professional Services P.O. Box 7190 Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Cosmetology Examining Board (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

- 1. Respondent Cori L. Harris (DOB 06/01/1972) is licensed by the State of Wisconsin as a cosmetology manager, having license number 30532-81, first issued on May 25, 2005, and current through March 31, 2017. Respondent's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is 805 Cherry Street, Green Bay, Wisconsin 54301.
- 2. On January 19, 2014, Respondent rented a booth from The Main Salon in Green Bay, Wisconsin but did not have his own establishment license.

- 3. On January 19, 2014, Respondent performed a reverse hair lightening service on a customer at The Main Salon.
- 4. Respondent used Rusk Deepshine Blonde with two parts 20 volume developer for the service.
- 5. The manufacturer's instructions for Rusk Deepshine Blonde gentle lightening cream includes the phrase, "Do not process with heat." The manufacturer's instructions also advise "an allergy alert test or another evaluation should be performed 48 hours before each product use, even by clients who have already used coloring products before... This test is an important precaution."
- 6. Before applying the color chemicals to the customer's hair, Respondent did not conduct any evaluation or patch test to see how the customer's hair would react to the chemicals.
- 7. When Respondent applied the chemicals to the customer's hair and scalp, the customer complained that she felt a burning sensation.
- 8. Respondent then placed the customer under a dryer. The dryer was not pulled down over the customer's head but it was turned on. However, at some point in time, the dryer directly over the customer's head. It is unknown when the dryer changed position. When the customer was removed from the dryer, steam came off the customer's head.
 - 9. The customer experienced a burn and lost a significant portion of hair.
- 10. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

- 1. The Wisconsin Cosmetology Examining Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 454.15, and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).
- 2. By the conduct described in the Findings of Fact, Respondent violated Wis. Admin. Code § Cos 2.03(5) by failing to take adequate and necessary precautions to protect the patron from health and safety hazards when performing services.
- 3. By the conduct described in the Findings of Fact, Respondent violated Wis. Stat. § 454.08(1)(b) and Wis. Admin. Code §§ Cos 2.045(1) and Cos 3.01(1) by providing cosmetology services outside the confines of a licensed establishment.
- 4. As a result of the above violations, Cori L. Harris is subject to discipline pursuant to Wis. Stat. §§ 454.12(1) and 454.15(2)(c) and (i).

ORDER

1. The attached Stipulation is accepted.

- 2. Respondent Cori L. Harris's cosmetology manager license (number 30532-81) is SUSPENDED for a period of five (5) working days, beginning fifteen (15) days after the date of this Order.
- 3. The cosmetology manager license issued to Cori L. Harris (number 30532-81) is LIMITED as follows:
 - a. Beginning on the date the Suspension is lifted, Respondent shall perform coloring services only under the direct supervision of a Wisconsin licensed cosmetology manager pre-approved by the Board or its designee.
 - b. The supervisor shall be present for and oversee all color mixings and applications performed by Respondent and shall verify Respondent performs all coloring services in accordance with basic and accepted practice standards and in accordance with all state statutes, Board rules and local codes and ordinances.
 - c. The supervisor shall file a report with the Board detailing Respondent's performance on supervised coloring services, as set forth in paragraphs 4.a. and 4.b. above. The report shall be filed with the Department Monitor, at the address below, after Respondent has completed fifteen (15) satisfactory coloring services.
 - d. This limitation shall be removed from Respondent's license after the supervisor's report has been deemed satisfactory by the Board or its designee.
- 4. Within ninety (90) days from the date of this Order, Respondent shall pay a FORFEITURE of \$1,000 and COSTS of this matter in the amount of \$586.
- 5. Proof of successful completion of the training or education, requests for preapproval, reports and payment of the forfeiture and costs (made payable to the Wisconsin Department of Safety and Professional Services) shall be sent to the Department Monitor at the address below:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 267-3817; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

- 6. In the event Respondent fails to timely submit payment of the forfeiture and costs as ordered or fails to abide by any other provision of this Order as set forth above, Respondent's license (number 30532-81), or Respondent's right to renew his license, may, in the discretion of the Board or its designee, be further SUSPENDED, without additional notice or hearing, until Respondent has complied with all provisions of this Order.
 - 7. This Order is effective on the date of its signing.

WISCONSIN COSMETOLOGY EXAMINING BOARD

by: A Member of the Cosmetology Examining Board

Date

STATE OF WISCONSIN BEFORE THE COSMETOLOGY EXAMINING BOARD

IN THE MATTER OF DISCIPLINARY

PROCEEDINGS AGAINST

STIPULATION

CORI L. HARRIS,

RESPONDENT. : 0004775

Division of Legal Services and Compliance Case No. 14 BAC 069

Respondent Cori L. Harris and the Division of Legal Services and Compliance, Department of Safety and Professional Services stipulate as follows:

- 1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation by Stipulation.
- 2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:
 - the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
 - the right to confront and cross-examine the witnesses against Respondent;
 - the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
 - the right to testify on Respondent's own behalf;
 - the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
 - the right to petition for rehearing; and
 - all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.
- 3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.
- 4. Respondent agrees to the adoption of the attached Final Decision and Order by the Wisconsin Cosmetology Examining Board (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached.
- 5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division

of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

- 6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Respondent, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.
- 7. Respondent is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.
- 8. The Division of Legal Services and Compliance joins Respondent in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.

Cori L. Harris, Respondent

805 Cherry St.

Green Bay, WI 54301 License no. 30532-81

5/31/2014

Date

Renee M. Parton, Attorney

Division of Legal Services and Compliance

P.O. Box 7190

Madison, WI 53707-7190

DECEME

THIS I & YOUR

DEC TO ALL BEHVIOLD & COMPLIANCE