

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF THE LICENSE OF	:	
	:	FINAL DECISION AND ORDER
DIANA L. COLE-JOERNS, R.N.,	:	FOR REMEDIAL EDUCATION
LICENSEE.	:	0004585

Division of Legal Services and Compliance Case No. 15 NUR 576

The parties to this action for the purposes of Wis. Stat. § 227.53 are:

Diana L. Cole-Joerns, R.N.
1102 Cardinal Dr.
Zion, IL 60099-5423

Wisconsin Board of Nursing
P.O. Box 8366
Madison, WI 53708-8366

Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190
Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Wisconsin Board of Nursing (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

1. Licensee Diana L. Cole-Joerns, R.N., (dob April 9, 1984) is licensed in the State of Wisconsin as a professional nurse, having license number 184015-30, first issued on March 20, 2012 and current through February 28, 2018. Licensee's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is 1102 Cardinal Drive, Zion, Illinois 60099-5423.

2. Licensee was also licensed in the State of Wisconsin as a practical nurse (license number 308686-31), first issued on August 22, 2007. This license expired on April 30, 2013. Pursuant to Wis. Stat. §440.08(3), Licensee retains the right to renew the license upon payment of a fee until April 29, 2018.

3. At all times relevant to this proceeding, Licensee was employed as a professional nurse at a health and rehabilitation center (Center), located in Milwaukee, Wisconsin.

4. On October 13, 2015, at 0600, a narcotic count was completed by Nurse A and Licensee. Both nurses observed that the bottle of liquid oxycodone suspension was full and sealed at time of count. Both nurses signed off that 180 mL of oxycodone was present. Licensee admitted that she did not look at the actual amount but signed off that 180 ml was present.

5. On October 13, 2015, at 2050, a narcotic count was completed by Nurse B and Licensee. At that time, the count should have reflected 160 ml oxycodone suspension present because two (2) doses were documented as administered on the narcotic sign sheet as follows:

- 1330 10 ml 170 ml remaining D. Cole-Joerns, R.N.
- 1800 10 ml 160 ml remaining D. Cole-Joerns, R.N.

6. The oxycodone suspension container contained 100 ml, a 60 ml discrepancy from the amount on the narcotic sign sheet.

7. When the discrepancy was noticed, Licensee crossed out the previous entries on the narcotic sheet and replaced them with the following:

- 1330 10 ml 110 ml remaining D. Cole-Joerns, R.N.
- 1800 10 ml 100 ml remaining D. Cole-Joerns, R.N.

8. Licensee also crossed out the “amount received” of 180 ml signed in by Nurse A and wrote “120 ml”; crossed out the “180 ml” on the pharmacy label on the narcotic sheet and altered it to “120 ml”; and crossed out the “180 ml” on the bottle containing the oxycodone 5 mg/5 ml and altered it to “120 ml”.

9. An investigation by the local police department confirmed Licensee’s version that the bottle, in fact, contained 120 ml and not 180 ml. However, Licensee admitted that she did not properly verify the amount in the bottle when it was received from the pharmacy or before and after dispensing each dose on her shift.

10. During the Department’s investigation, Licensee admitted that she completes assessments but does not chart them because she does not have time.

11. In resolution of this matter, Licensee consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Wisconsin Board of Nursing is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

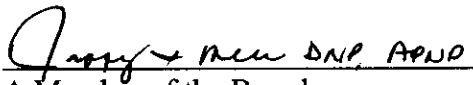
ORDER

1. The attached Stipulation is accepted.
2. Within six (6) months of the date of this Order, Diana Cole-Joerns, R.N., shall at her own expense take and successfully complete five (5) hours of education on the topic of documentation and four (4) hours of education on the topic of medication errors as follows:
 - a. Each course attended in satisfaction of this Order must be pre-approved by the Board or its designee. Licensee shall be responsible for locating course(s) satisfactory to the Board and for obtaining the required approval of the courses from the Board or its designee. Licensee must take and pass any exam offered for the course(s).
 - b. Licensee shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any education requirements that have been or may be instituted by the Board or Department.
3. Within 120 days from the date of this Order, Licensee shall pay COSTS of this matter in the amount of \$800.00.
4. Request for approval of courses, proof of successful course completion and payment of costs (made payable to the Wisconsin Department of Safety and Professional Services) shall be sent by Licensee to the Department Monitor at the address below:

Department Monitor
Division of Legal Services and Compliance
P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 267-3817; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

5. This Order is effective on the date of its signing.

WISCONSIN BOARD OF NURSING

by: 
A Member of the Board

3.10.16
Date

STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF THE LICENSE OF :
 :
DIANA L. COLE-JOERNS, R.N., : STIPULATION
LICENSEE. :
 :

0004585

Division of Legal Services and Compliance Case No. 15 NUR 576

Licensee Diana L. Cole-Joerns, R.N., and the Division of Legal Services and Compliance, Department of Safety and Professional Services, stipulate as follows:

1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Licensee consents to the resolution of this investigation by Stipulation.

2. Licensee understands that by signing this Stipulation, Licensee voluntarily and knowingly waives the following rights:

- the right to a hearing on the allegations against Licensee, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
- the right to confront and cross-examine the witnesses against Licensee;
- the right to call witnesses on Licensee's behalf and to compel their attendance by subpoena;
- the right to testify on Licensee's own behalf;
- the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
- the right to petition for rehearing; and
- all other applicable rights afforded to Licensee under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.

3. Licensee is aware of Licensee's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.

4. Licensee agrees to the adoption of the attached Final Decision and Order by the Wisconsin Board of Nursing (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Licensee waives all rights to any appeal of the Board's order, if adopted in the form as attached.

5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In

the event that the Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Licensee, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.

7. Licensee is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.

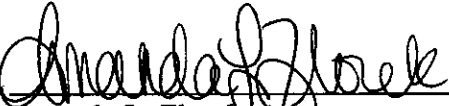
8. The Division of Legal Services and Compliance joins Licensee in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.



Diana L. Cole-Joens, R.N., Licensee
1102 Cardinal Drive
Zion, IL 60099
License No. 184015-30

2/22/2016

Date



Amanda L. Florek, Attorney
Division of Legal Services and Compliance
Wisconsin Department of Safety and Professional Services
P.O. Box 7190
Madison WI 53707-7190

2/26/16

Date