

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF DISCIPLINARY	:	
PROCEEDINGS AGAINST	:	
	:	FINAL DECISION AND ORDER
JENNIFER J. PLAZA, R.N.,	:	
RESPONDENT.	:	0003793

Division of Legal Services and Compliance Case No. 13 NUR 708

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Jennifer J. Plaza, R.N.
4303 N. Newhall Street
Milwaukee, WI 53211-1524

Wisconsin Board of Nursing
P.O. Box 8366
Madison, WI 53708-8366

Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190
Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Wisconsin Board of Nursing (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

1. Respondent Jennifer J. Plaza, R.N., (dob April 30, 1984) is licensed in the State of Wisconsin as a professional nurse, having license number 158779-30, first issued on August 15, 2007 and current through February 29, 2016. Respondent's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is 4303 North Newhall Street, Milwaukee, Wisconsin 53211-1524.

2. On November 26, 2013, Respondent's Wisconsin employer discovered two (2) Dilaudid® 0.4 mg syringes missing from the Dilaudid® drawer of the Med Select® dispensing machine.

3. Respondent was the last employee to access the Dilaudid® drawer prior to the discrepancy.

4. An audit of Respondent's medication administration and documentation from October 15, 2013 through December 2, 2013, revealed the following:

- a. On October 31, 2013, Respondent was not assigned to Patient L.M. At 6:11 a.m., Respondent withdrew two (2) 0.4 mg Dilaudid® syringes for Patient L.M. Respondent failed to document administration, waste or return of the medication on Patient L.M.'s medication administration record (MAR). Patient L.M. received all prescribed medications, including the Dilaudid®, by the assigned nurse.
- b. On October 31, 2013, Respondent was not assigned to Patient L.N.R. At 10:49 p.m., Respondent withdrew two (2) 1 mg Dilaudid® syringes for Patient L.N.R. Respondent failed to document administration, waste or return of the medication on Patient L.N.R.'s MAR. An assigned nurse withdrew one (1) 1 mg Dilaudid® syringe for Patient L.N.R. at 11:40 p.m. and documented administering the medication at 11:41 p.m.
- c. On November 1, 2013, Respondent documented withdrawing two (2) 1 mg Dilaudid® syringes for Patient L.N.R. at 2:09 a.m., 4:43 a.m., 6:08 a.m., and 7:29 a.m. Respondent failed to document administration, waste or return of the medication on Patient L.N.R.'s MAR for any of these occasions. The next administered dose was documented by an assigned nurse at 9:34 a.m. on November 1, 2013. This was an as needed order not to exceed every hour.
- d. On November 15, 2013, Respondent was not assigned to Patient L.S. Patient L.S.'s assigned nurse withdrew one (1) 1 mg Dilaudid® syringe at 4:40 a.m. and documented administering the medication at 4:46 a.m. Respondent withdrew one (1) 1 mg Dilaudid® syringe at 5:14 a.m. Respondent failed to document administration, waste or return the medication. Patient L.S.'s order was for one (1) 1 mg Dilaudid® every two (2) hours as needed. Respondent's withdrawal of medication was within an hour of the previous administration of medication.
- e. On November 25, 2013, Respondent was not assigned to Patient T.T. At 11:23 p.m., Respondent withdrew two (2) 0.4 mg

Dilaudid® syringes and one (1) 4 mg Zofran® syringe for Patient T.T. Zofran® is a non-controlled prescribed medication. Respondent failed to document administration, waste or return of the medications on Patient T.T.'s MAR. Furthermore, an assigned nurse withdrew two (2) 0.4 mg Dilaudid® syringes at 11:13 p.m. and documented administration at 11:25 p.m.

- f. On November 26, 2013, Respondent was not assigned to Patient B.V. At 3:22 a.m., Respondent withdrew one (1) 100 mcg fentanyl syringe for Patient B.V. Respondent failed to document administration, waste or return of the medication on Patient B.V.'s MAR.
- g. There is no indication from the patient records that any patient went without medication or suffered any harm.

5. On December 6, 2013, Respondent was subjected to a reasonable suspicion drug screen. The results of the test were negative.

6. On December 4, 2014, the Minnesota Board of Nursing (Minnesota Board) issued an order that suspended Respondent's Minnesota license for twenty-four (24) months and limited Respondent's license to practice nursing based on the following facts:

- a. On June 25, 2014, an audit of the medication dispensing system machine (Pyxis®) revealed 29 missing vials of injectable Benadryl®.
- b. The audit also revealed Respondent was the highest user of fentanyl on the unit and she had several discrepancies with regard to her administration and documentation of fentanyl and Dilaudid®.
- c. On June 25, 2014, Respondent withdrew fentanyl for Patient A on five occasions over a four hour period. Respondent documentation regarding this fentanyl was incomplete and 100 mcg were unaccounted for.
- d. Respondent also withdrew Dilaudid® for Patient B on four occasions in less than three hours. Again, Respondent's documentation of the Dilaudid® was incomplete.
- e. On June 27, 2014, Respondent spoke to her supervisor regarding the missing medications and discrepancies in her documentation. Respondent admitted to diverting the injectable Benadryl® but denied using it. She also denied diverting any of the other medications.

- f. Respondent resigned from employment in lieu of termination.
- g. On October 16, 2014, Respondent had a conference with the Minnesota Board review panel. During this conference, Respondent admitted to:
 - i. Diverting injectable Benadryl®, fentanyl and Dilaudid from her Minnesota employer.
 - ii. Diverting narcotics and Benadryl® in December 2008 in Minnesota.
 - iii. Provided false information to the Minnesota Board during a review panel in 2010.
 - iv. Diverting medications in October 2013 while employed in Wisconsin.
 - v. Using the medications she diverted in order to self-medicate depression and anxiety symptoms.
 - vi. Diverting from three different employers.

7. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Wisconsin Board of Nursing has jurisdiction to act in this matter pursuant to Wis. Stat. § 441.07, and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).
2. Dilaudid® is the brand name for hydromorphone. Pursuant to Wis. Stat. § 961.16(2)(a)8., hydromorphone is a schedule II controlled substance for which, under the circumstances at issue, a prescription is required pursuant to Wis. Stat. § 961.38(2).
3. Pursuant to Wis. Stat. § 961.16(3)(f), fentanyl is a schedule II controlled substance for which, under the circumstances at issue, a prescription is required pursuant to Wis. Stat. § 961.98(2).
4. By the conduct described in the Findings of Fact paragraphs 2 through 5, Jennifer J. Plaza, R.N., engaged in unprofessional conduct as defined in Wis. Admin. Code § N 7.04(2)¹ by administering, supplying or obtaining any drug other than in the course of legitimate practice or otherwise prohibited by law.

¹ All references to Wis. Admin. Code § N 7.04 refer to the code as it existed before August 1, 2014.

5. By the conduct described in the Findings of Fact, paragraph 6, Jennifer J. Plaza, R.N., engaged in unprofessional conduct as defined in Wis. Admin. Code § N 7.03(1)(b) by having a license to practice nursing revoked, suspended, limited, or having the credential holder otherwise disciplined in another state, territory, or country.

6. As a result of the conduct described in paragraphs 2 through 5 of the Findings of Fact, Jennifer J. Plaza, R.N., is subject to discipline pursuant to Wis. Stat. § 441.07(1)(b), (c) and (d)².

7. As a result of the conduct described in paragraph 6 of the Findings of Fact, Jennifer J. Plaza, R.N., is subject to discipline pursuant to Wis. Stat. § 441.07(1g)(b) and (d).

ORDER

1. The attached Stipulation is accepted.

2. The professional nursing license issued to Respondent Jennifer J. Plaza, R.N., (license number 158779-30) is SUSPENDED as follows:

SUSPENSION

A.1. The license of Jennifer J. Plaza, R.N., (license number 158779-30), to practice as a nurse in the State of Wisconsin is SUSPENDED for an indefinite period.

A.2. The privilege of Jennifer J. Plaza, R.N., to practice as a nurse in the State of Wisconsin under the authority of another state's license pursuant to the Nurse Licensure Compact is also SUSPENDED for an indefinite period.

A.3. During the pendency of this Order and any subsequent related orders, Respondent may not practice in another state pursuant to the Nurse Licensure Compact under the authority of a Wisconsin license, unless Respondent receives prior written authorization to do so from both the Wisconsin Board of Nursing and the regulatory board in the other state.

A.4. Respondent shall mail or physically deliver all indicia of Wisconsin nursing licensure to the Department Monitor within 14 days of the effective date of this order. Limited credentials can be printed from the Department of Safety and Professional Services website at <http://dsps.wi.gov/index.htm>.

A.5. Upon a showing by Respondent of continuous, successful compliance for a period of at least five (5) years with the terms of this Order, including at least 600 hours of active nursing for every year the suspension is stayed, the Board may grant a petition by the Respondent under paragraph D.6. for return of full Wisconsin licensure. The Board may, on its own motion or at the request of the Department Monitor, grant full Wisconsin licensure at any time.

² Wis. Stat. (2011-2012).

STAY OF SUSPENSION

- B.1. The suspension shall not be stayed for the first twenty-four (24) months, but any time after twenty-four (24) months the suspension may be stayed upon Respondent providing proof, which is determined by the Board or its designee to be sufficient, that Respondent has been in compliance with the provisions of Sections C and D of this Order and Respondent has been in compliance with the provisions of the December 4, 2014 Minnesota Board Order for the most recent twenty-four (24) consecutive months.
- B.2. The Board or its designee may, without hearing, remove the stay upon receipt of information that Respondent is in substantial or repeated violation of any provision of Sections C or D of this Order. A substantial violation includes, but is not limited to, a positive drug or alcohol screen. A repeated violation is defined as the multiple violation of the same provision or violation of more than one provision. The Board or its designee may, in conjunction with any removal of any stay, prohibit the Respondent for a specified period of time from seeking a reinstatement of the stay under paragraph B.4.
- B.3. This suspension becomes reinstated immediately upon notice of the removal of the stay being provided to Respondent either by:
- (a) Mailing to Respondent's last-known address provided to the Department of Safety and Professional Services pursuant to Wis. Stat. § 440.11; or
 - (b) Actual notice to Respondent or Respondent's attorney.
- B.4. The Board or its designee may reinstate the stay, if provided with sufficient information that Respondent is in compliance with the Order and that it is appropriate for the stay to be reinstated. Whether to reinstate the stay shall be wholly in the discretion of the Board or its designee.
- B.5. If Respondent requests a hearing on the removal of the stay, a hearing shall be held using the procedures set forth in Wis. Admin. Code ch. SPS 2. The hearing shall be held in a timely manner with the evidentiary portion of the hearing being completed within 60 days of receipt of Respondent's request, unless waived by Respondent. Requesting a hearing does not stay the suspension during the pendency of the hearing process.

CONDITIONS AND LIMITATIONS

Treatment Required

- C.1. Respondent shall enter into, and shall continue, drug and alcohol treatment with a treater acceptable to the Board or its designee (Treater). Respondent shall participate in, cooperate with, and follow all treatment recommended by Treater.

- C.2. Respondent shall immediately provide Treater with a copy of this Final Decision and Order and all other subsequent orders.
- C.3. Treater shall be responsible for coordinating Respondent's rehabilitation and treatment as required under the terms of this Order, and shall immediately report any relapse, violation of any of the terms and conditions of this Order, and any suspected unprofessional conduct, to the Department Monitor (See D.1., below). If Treater is unable or unwilling to serve as required by this Order, Respondent shall immediately seek approval of a successor Treater by the Board or its designee.
- C.4. The rehabilitation program shall include individual and/or group therapy sessions at a frequency to be determined by Treater. Therapy may end only with the approval of the Board or its designee, after receiving a petition for modification as required by D.5., below.
- C.5. Treater shall submit formal written reports to the Department Monitor on a quarterly basis, as directed by the Department Monitor. These reports shall assess Respondent's progress in drug and alcohol treatment. Treater shall report immediately to the Department Monitor any violation or suspected violation of this Order.

Releases

- C.6. Respondent shall provide and keep on file with Treater, all treatment facilities and personnel, laboratories and collections sites current releases complying with state and federal laws. The releases shall allow the Board, its designee, and any employee of the Department of Safety and Professional Services, Division of Legal Services and Compliance to: (a) obtain all specimen screen results and patient health care and treatment records and reports, and (b) discuss the progress of Respondent's treatment and rehabilitation with Treater and treatment facilities and personnel, laboratories and collection sites. Copies of these releases shall immediately be filed with the Department Monitor.

AA/NA Meetings

- C.7. Respondent shall attend Narcotics Anonymous and/or Alcoholics Anonymous meetings or an equivalent program for recovering professionals, at the frequency recommended by Treater, but no less than twice per week. Attendance of Respondent at such meetings shall be verified and reported quarterly to Treater and the Department Monitor.

Sobriety

- C.8. Respondent shall abstain from all personal use of alcohol.

- C.9. Respondent shall abstain from all personal use of controlled substances as defined in Wis. Stat. § 961.01(4), except when prescribed, dispensed or administered by a practitioner for a legitimate medical condition. Respondent shall disclose Respondent's drug and alcohol history and the existence and nature of this Order to the practitioner prior to the practitioner ordering the controlled substance. Respondent shall at the time the controlled substance is ordered immediately sign a release in compliance with state and federal laws authorizing the practitioner to discuss Respondent's treatment with, and provide copies of treatment records to, Treater and the Board or its designee. Copies of these releases shall immediately be filed with the Department Monitor.
- C.10. Respondent shall abstain from all use of over-the-counter medications or other substances (including but not limited to natural substances such as poppy seeds) which may mask consumption of controlled substances or of alcohol, create false positive screening results, or interfere with Respondent's treatment and rehabilitation. It is Respondent's responsibility to educate himself or herself about the medications and substances which may violate this paragraph, and to avoid those medications and substances.
- C.11. Respondent shall report to Treater and the Department Monitor all prescription medications and drugs taken by Respondent. Reports must be received within 24 hours of ingestion or administration of the medication or drug, and shall identify the person or persons who prescribed, dispensed, administered or ordered said medications or drugs. Each time the prescription is filled or refilled, Respondent shall immediately arrange for the prescriber or pharmacy to fax and mail copies of all prescriptions to the Department Monitor.
- C.12. Respondent shall provide the Department Monitor with a list of over-the-counter medications and drugs that they may take from time to time. Over-the-counter medications and drugs that mask the consumption of controlled substances or of alcohol, create false positive screening results, or interfere with Respondent's treatment and rehabilitation, shall not be taken unless ordered by a physician and approved by Treater, in which case the drug must be reported as described in paragraph C.11.

Drug and Alcohol Screens

- C.13. Respondent shall enroll and begin participation in a drug and alcohol monitoring program which is approved by the Department (Approved Program).
- C.14. At the time Respondent enrolls in the Approved Program, Respondent shall review all of the rules and procedures made available by the Approved Program. Failure to comply with all requirements for participation in drug and alcohol monitoring established by the Approved Program is a substantial violation of this Order. The requirements shall include:

- (a) Contact with the Approved Program as directed on a daily basis, including vacations, weekends and holidays.
 - (b) Production of a urine, blood, sweat, fingernail, hair, saliva or other specimen at a collection site designated by the Approved Program within five (5) hours of notification of a test.
- C.15. The Approved Program shall require the testing of specimens at a frequency of not less than 49 times per year (one of which must be a hair test), for the first year of this Order. After the first year, Respondent may petition the Board on an annual basis for a modification of the frequency of tests. The board may adjust the frequency of testing on its own initiative at any time.
- C.16. If any urine, blood, sweat, fingernail, hair, saliva or other specimen is positive or suspected positive for any controlled substances or alcohol, Respondent shall promptly submit to additional tests or examinations as the Board or its designee shall determine to be appropriate to clarify or confirm the positive or suspected positive test results.
- C.17. In addition to any requirement of the Approved Program, the Board or its designee may require Respondent to do any or all of the following: (a) submit additional specimens; (b) furnish any specimen in a directly witnessed manner; or (c) submit specimens on a more frequent basis.
- C.18. All confirmed positive test results shall be presumed to be valid. Respondent must prove by a preponderance of the evidence an error in collection, testing, fault in the chain of custody or other valid defense.
- C.19. The Approved Program shall submit information and reports to the Department Monitor as directed.

Practice Limitations

- C.20. Respondent shall not work as a nurse or other health care provider in a setting in which Respondent has access to controlled substances.
- C.21. Respondent shall practice only under the direct supervision of a licensed nurse or other licensed health care professional approved by the Board or its designee.
- C.22. Respondent shall practice only in a work setting pre-approved by the Board or its designee.
- C.23. Respondent may not work in a home health care, hospice, pool nursing, assisted living, or agency setting.
- C.24. Respondent shall provide a copy of this Final Decision and Order and all other subsequent orders immediately to supervisory personnel at all settings where

Respondent works as a nurse or care giver or provides health care, currently or in the future.

- C.25. It is Respondent's responsibility to arrange for written reports from supervisors to be provided to the Department Monitor on a quarterly basis, as directed by the Department Monitor. These reports shall assess Respondent's work performance, and shall include the number of hours of active nursing practice worked during that quarter. If a report indicates poor performance, the Board may institute appropriate corrective limitations, or may revoke a stay of the suspension, in its discretion.
- C.26. Respondent shall report to the Board any change of employment status, residence, address or telephone number within five (5) days of the date of a change.

MISCELLANEOUS
Department Monitor

- D.1. Any requests, petitions, reports and other information required by this Order shall be mailed, e-mailed, faxed or delivered to:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 267-3817; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

Required Reporting by Respondent

- D.2. Respondent is responsible for compliance with all of the terms and conditions of this Order, including the timely submission of reports by others. Respondent shall promptly notify the Department Monitor of any failures of the Treater, treatment facility, Approved Program or collection sites to conform to the terms and conditions of this Order. Respondent shall promptly notify the Department Monitor of any violations of any of the terms and conditions of this Order by Respondent.
- D.3. Every three (3) months the Respondent shall notify the Department Monitor of the Respondent's compliance with the terms and conditions of the Order, and shall provide the Department Monitor with a current address and home telephone number.

Change of Treater or Approved Program by Board

- D.4. If the Board or its designee determines the Treater or Approved Program has performed inadequately or has failed to satisfy the terms and conditions of this

Order, the Board or its designee may direct that Respondent continue treatment and rehabilitation under the direction of another Treater or Approved Program.

Petitions for Modification of Limitations or Termination of Order

- D.5. Respondent may petition the Board on an annual basis for modification of the terms of this Order, however no such petition for modification shall occur earlier than one year from the date of the initial stay of the suspension. Any petition for modification shall be accompanied by a written recommendation from Respondent's Treater expressly supporting the specific modifications sought. Denial of a petition in whole or in part shall not be considered a denial of a license within the meaning of Wis. Stat. § 227.01(3)(a), and Respondent shall not have a right to any further hearings or proceedings on the denial.
- D.6. Respondent may petition the Board for termination of this Order anytime after five years from the date of the initial stay of the suspension. However, no petition for termination shall be considered without a showing of continuous, successful compliance with the terms of the Order, for at least five years.

Costs of Compliance

- D.7. Respondent shall be responsible for all costs and expenses incurred in conjunction with the monitoring, screening, supervision and any other expenses associated with compliance with the terms of this Order. Being dropped from a program for non-payment is a violation of this Order.

Costs of Proceeding

- D.8. Respondent shall pay costs of \$1,000.00 to the Department of Safety and Professional Services, within 120 days of this Order. Payment should be directed to the attention of the Department Monitor at the address in paragraph D.1., above. In the event Respondent fails to timely submit any payment of costs, the Respondent's license (#158779-30) may, in the discretion of the Board or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with the terms of this Order.

Additional Discipline

- D.9. In addition to any other action authorized by this Order or law, violation of any term of this Order may be the basis for a separate disciplinary action pursuant to Wis. Stat. § 441.07.

3. This Order is effective on the date of its signing.

Dated at Madison, Wisconsin this 12th day of March, 2015.

WISCONSIN BOARD OF NURSING

By: Joyce A. McLean DNP, APRN
A Member of the Board

STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF DISCIPLINARY
PROCEEDINGS AGAINST

JENNIFER J. PLAZA, R.N.,
RESPONDENT.

:
:
:
:
:

STIPULATION

0003793

Division of Legal Services and Compliance Case No. 13 NUR 708

Respondent Jennifer J. Plaza, R.N., and the Division of Legal Services and Compliance,
Department of Safety and Professional Services stipulate as follows:

1. This Stipulation is entered into as a result of a pending investigation by the
Division of Legal Services and Compliance. Respondent consents to the resolution of this
investigation by Stipulation.

2. Respondent understands that by signing this Stipulation, Respondent voluntarily
and knowingly waives the following rights:

- the right to a hearing on the allegations against Respondent, at which time the State has
the burden of proving those allegations by a preponderance of the evidence;
- the right to confront and cross-examine the witnesses against Respondent;
- the right to call witnesses on Respondent's behalf and to compel their attendance by
subpoena;
- the right to testify on Respondent's own behalf;
- the right to file objections to any proposed decision and to present briefs or oral
arguments to the officials who are to render the final decision;
- the right to petition for rehearing; and
- all other applicable rights afforded to Respondent under the United States Constitution,
the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code,
and other provisions of state or federal law.

3. Respondent is aware of Respondent's right to seek legal representation and has
been provided an opportunity to obtain legal counsel before signing this Stipulation. Respondent
is represented by Attorney Mario D. Mendoza.

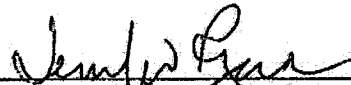
4. Respondent agrees to the adoption of the attached Final Decision and Order by
the Wisconsin Board of Nursing (Board). The parties to the Stipulation consent to the entry of
the attached Final Decision and Order without further notice, pleading, appearance or consent of
the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the
form as attached.

5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

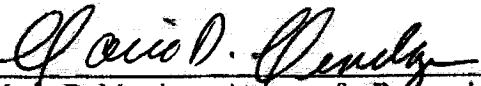
6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Respondent or Respondent's attorney, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.

7. Respondent is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.

8. The Division of Legal Services and Compliance joins Respondent in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.


Jennifer J. Plaza, Respondent
4303 N. Newhall Street
Milwaukee, WI 53211-1524
License no. 158779-30

1-22-2015
Date


Mario D. Mendoza, Attorney for Respondent
Murphy Desmond, S.C.
33 E. Main Street, Ste. 500
Madison, WI 53703

1-28-2015
Date


Amanda L. Florek, Attorney
Division of Legal Services and Compliance
P.O. Box 7190
Madison, WI 53707-7190

2/10/15
Date