## WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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# STATE OF WISCONSIN BEFORE THE BOARD OF NURSING

IN THE MATTER OF DISCIPLINARY PROCEEDINGS AGAINST

FINAL DECISION AND ORDER

GWENDOLYN K. JEFFRO, L.P.N., RESPONDENT.

0003308

Division of Legal Services and Compliance Case No. 14 NUR 086

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Gwendolyn K. Jeffro, L.P.N. 2106 W. Vienna Ave. Milwaukee, WI 53206

Wisconsin Board of Nursing P.O. Box 8366 Madison, WI 53708-8366

Division of Legal Services and Compliance Department of Safety and Professional Services P.O. Box 7190 Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Wisconsin Board of Nursing (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

#### **FINDINGS OF FACT**

- 1. Respondent Gwendolyn K. Jeffro, L.P.N., (dob December 21, 1961) is licensed in the State of Wisconsin as a practical nurse, having license number 32807-31, first granted on November 5, 1994 and current through April 30, 2015. Respondent's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is 2106 West Vienna Avenue, Milwaukee, Wisconsin 53206.
- 2. At all times relevant to this proceeding, Respondent was employed as a practical nurse at an addiction clinic (Clinic) located in Milwaukee, Wisconsin.

- 3. On January 30, 2014, Patient A arrived at the Clinic for her scheduled methadone dose. Patient A was scheduled for a urine drug screen so Respondent directed Patient A to the bathroom to provide a sample.
- 4. Patient B immediately stepped to the counter and her fingerprint was scanned for identification. Due to an error, the computer screen did not switch from Patient A's profile to Patient B's profile. Respondent administered Patient B based on Patient A's medical record.
- 5. Patient B was in the initial stages of treatment and should have been administered 30 mg of methadone. Instead, Respondent administered 250 mg of methadone to Patient B.
- 6. After Patient B left the Clinic, Patient A returned to the counter for her methadone administration.
- 7. Patient A's medical record showed she had already been administered her methadone dose. Patient A confirmed this was inaccurate and Respondent reversed the dose (that was given to Patient B in error) and then administered Patient A the proper dose.
- 8. Respondent did not record administering methadone to Patient B in Patient B's medical record, and did not consult a registered nurse or contact a supervisor regarding the error.
- 9. Patient B was contacted by a counselor on January 31, 2014, due to appearing on the "no show" list. Patient B informed the counselor that she had been dosed the previous day but did not feel normal after the administration. Patient B informed the counselor she felt very lethargic. The counselor recommended Patient B go to the emergency room.
- 10. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

#### CONCLUSIONS OF LAW

- 1. The Wisconsin Board of Nursing has jurisdiction to act in this matter pursuant to Wis. Stat. § 441.07, and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).
- 2. Pursuant to Wis. Stat. § 961.16(3)(r), methadone is a schedule II controlled substance for which, under the circumstances at issue, a prescription is required pursuant to Wis. Stat. § 961.38(2).
- 3. By the conduct described in the Findings of Fact, Gwendolyn K. Jeffro, L.P.N., violated Wis. Admin. Code. § N 7.04(6) by falsifying or inappropriately altering patient records.
- 4. As a result of the above violations, Gwendolyn K. Jeffro, L.P.N., is subject to discipline pursuant to Wis. Stat. § 441.07(1g)(b) and (d).

#### **ORDER**

- 1. The attached Stipulation is accepted.
- 2. Respondent Gwendolyn K. Jeffro, L.P.N., is REPRIMANDED.
- 3. The practical nursing license issued to Gwendolyn K. Jeffro, L.P.N., (license number 32807-31) and her privilege to practice in Wisconsin pursuant to the Nurse Licensure Compact, are LIMITED as follows:
  - a. Within ninety (90) days of the date of this Order, Respondent shall, at her own expense, successfully complete six (6) hours of education on the topic of medication administration offered by a provider pre-approved by the Board's monitoring liaison, including taking and passing any exam offered for the courses.
  - b. Respondent shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any continuing education requirements that have been or may be instituted by the Board or Department, and also may not be used in future attempts to upgrade a credential in Wisconsin.
  - c. For a period of at least two (2) years while working at least half-time as a nurse, Respondent shall work only under direct supervision.
  - d. For a period of at least two (2) years while working at least half-time as a nurse, Respondent shall arrange for her nursing employer(s) to send to the Department Monitor quarterly reports, reporting the terms and conditions of her employment and evaluating her work performance.
  - e. After two (2) years of working at least half-time as a nurse, Respondent may petition the board for the modification or termination of the limitation. The Board may grant or deny the petition, in its discretion, or may modify this Order as it sees fit.
- 4. Within 120 days from the date of this Order, Respondent shall pay COSTS of this matter in the amount of \$300.00.
- 5. Request of approval of courses, proof of successful course completion, work reports and payment of costs (made payable to the Wisconsin Department of Safety and Professional Services) shall be sent by Respondent to the Department Monitor at the address below:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services

### P.O. Box 7190, Madison, WI 53707-7190 Telephone (608) 267-3817; Fax (608) 266-2264 DSPSMonitoring@wisconsin.gov

- 6. Violation of any of the terms of this Order may be construed as conduct imperiling public health, safety and welfare and may result in a summary suspension of Respondent's license. The Board in its discretion may in the alternative impose additional conditions and limitations or other additional discipline for a violation of any of the terms of this Order. In the event Respondent fails to timely submit payment of the costs as ordered, fails to submit work reports or fails to submit proof of successful completion of the ordered education as set forth above, Respondent's license (no. 32807-31) may, in the discretion of the Board or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with payment of costs, submitted work reports, as ordered, and submitted proof of completion of the education.
  - 7. This Order is effective on the date of its signing.

WISCONSIN BOARD OF NURSING

by: A Member of the Board Date

IN THE MATTER OF DISCIPLINARY
PROCEEDINGS AGAINST

STIPULATION
GWENDOLYN K. JEFFRO, L.P.N.,
RESPONDENT.

OD03308

Division of Legal Services and Compliance Case No. 14 NUR 086

Respondent Gwendolyn K. Jeffro, L.P.N., and the Division of Legal Services and Compliance, Department of Safety and Professional Services stipulate as follows:

- 1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Respondent consents to the resolution of this investigation by Stipulation.
- 2. Respondent understands that by signing this Stipulation, Respondent voluntarily and knowingly waives the following rights:
  - the right to a hearing on the allegations against Respondent, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
  - the right to confront and cross-examine the witnesses against Respondent;
  - the right to call witnesses on Respondent's behalf and to compel their attendance by subpoena;
  - the right to testify on Respondent's own behalf;
  - the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
  - the right to petition for rehearing; and
  - all other applicable rights afforded to Respondent under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.
- 3. Respondent is aware of Respondent's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.
- 4. Respondent agrees to the adoption of the attached Final Decision and Order by the Wisconsin Board of Nursing (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached.
- 5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division

of Legal Services and Compliance for further proceedings. In the event that the Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

- 6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Respondent, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.
- 7. Respondent is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.
- 8. The Division of Legal Services and Compliance joins Respondent in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.

Gwendolyn K. Jeffro/L.P.N., Respondent

2106 W Vienna Ave. Milwaukee, WI 53206 License no. 32807-31

Amanda L. Florek, Attorney

Division of Legal Services and Compliance

P.O. Box 7190

Madison, WI 53707-7190

Date

Date