

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN
BEFORE THE NURSING HOME ADMINISTRATORS EXAMINING BOARD

IN THE MATTER OF THE LICENSE OF :
CATHERINE A. KRENTZ, N.H.A., : FINAL DECISION AND ORDER
LICENSEE. : FOR REMEDIAL EDUCATION
: **0003240**

Division of Legal Services and Compliance Case No. 12 NHA 047

The parties to this action for the purposes of Wis. Stat. § 227.53 are:

Catherine A. Krentz, N.H.A.
927 Division
Darlington, WI 53530

Wisconsin Nursing Home Administrators Examining Board
P.O. Box 8366
Madison, WI 53708-8366

Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 7190
Madison, WI 53707-7190

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Wisconsin Nursing Home Administrators Examining Board (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

1. Licensee Catherine A. Krentz, N.H.A., (dob June 19, 1952) is licensed in the State of Wisconsin as a nursing home administrator, having license number 3521-65, first granted on July 1, 2009 and current through June 30, 2014. Licensee's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is 927 Division, Darlington, Wisconsin 53530.

2. At all times relevant to this proceeding, Respondent was employed as a nursing home administrator at a nursing home (Home), located in Darlington, Wisconsin.

3. On or about August 12, 2012, Resident A had his suprapubic catheter removed by staff at the Home due to urine leakage and bleeding. Attempts to re-insert the catheter by Home staff were unsuccessful.

4. Staff did not call Resident A's physician to report that the catheter could not be replaced. After several more failed attempts to re-insert the catheter, Resident A was sent to the hospital.

5. The Director of Nursing for the Home indicated that there was no policy in place for such a situation.

6. On June 26, 2012, Resident B was admitted to the Home with diagnoses that included severe chronic obstructive pulmonary disease (COPD) and pneumonia.

7. Resident B's plan of care included orders for an antibiotic. Staff never provided this medication to Resident B.

8. Resident B's physician also ordered oxygen, three liters when at rest and four liters with activity. Because Resident B was a carbon dioxide retainer, staff was to be careful not to give Resident B too much oxygen.

9. On July 6, 2012, staff had increased Resident B's oxygen to five liters without alerting the physician. When staff could not awaken Resident B, she had to be sent to the hospital. Respondent's physicians noted that Resident B was in obvious respiratory distress and had a very high carbon dioxide level.

10. In response to a Department request for information regarding these incidents, Respondent stated that a nursing home is staffed with people and people make mistakes. She further stated that some people have been making mistakes for years and have never been held accountable.

11. It is part of the nursing home administrator's duties to hold staff accountable and ensure proper procedures are in place.

12. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Wisconsin Nursing Home Administrators Examining Board is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

ORDER

1. The attached Stipulation is accepted.

2. Within six (6) months of the date of this Order, Catherine A. Krentz, N.H.A., shall at her own expense take and successfully complete eight (8) hours of education on the topic of quality improvement for systems issues and eight (8) hours of education on the topic of management as follows:

- a. Each course attended in satisfaction of this Order must be pre-approved by the Board or its designee. Licensee shall be responsible for locating course(s) satisfactory to the Board and for obtaining the required approval of the courses from the Board or its designee. Licensee must take and pass any exam offered for the course(s).
- b. Licensee shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any education requirements that have been or may be instituted by the Board or Department.

3. Within 120 days from the date of this Order, Licensee shall pay COSTS of this matter in the amount of \$400.00.

4. Request of approval of courses, proof of successful course completion and payment of costs (made payable to the Wisconsin Department of Safety and Professional Services) shall be sent by Licensee to the Department Monitor at the address below:

Department Monitor
Division of Legal Services and Compliance
P.O. Box 7190, Madison, WI 53707-7190
Telephone (608) 267-3817; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

5. Violation of any of the terms of this Order may be construed as conduct imperiling public health, safety and welfare and may result in a summary suspension of Licensee's license. The Board in its discretion may in the alternative impose additional conditions and limitations for a violation of any of the terms of this Order. In the event Licensee fails to timely submit payment of the costs as ordered or fails to submit proof of successful completion of the ordered education as set forth above, Licensee's license (no. 3521-65) may, in the discretion of the Board or its designee, be SUSPENDED, without further notice or hearing, until Licensee has complied with payment of the costs and completion of the education.

6. This Order is effective on the date of its signing.

WISCONSIN NURSING HOME ADMINISTRATORS EXAMINING BOARD

by: Ken Ameson
A Member of the Board

5-22-14
Date

STATE OF WISCONSIN
BEFORE THE NURSING HOME ADMINISTRATORS EXAMINING BOARD

IN THE MATTER OF THE LICENSE OF :
: STIPULATION
CATHERINE A. KRENTZ, N.H.A., :
LICENSEE. :

0003240

Division of Legal Services and Compliance Case No. 12 NHA 047

Licensee Catherine A. Krentz, N.H.A. and the Division of Legal Services and Compliance, Department of Safety and Professional Services, stipulate as follows:

1. This Stipulation is entered into as a result of a pending investigation by the Division of Legal Services and Compliance. Licensee consents to the resolution of this investigation by Stipulation.

2. Licensee understands that by signing this Stipulation, Licensee voluntarily and knowingly waives the following rights:

- the right to a hearing on the allegations against Licensee, at which time the State has the burden of proving those allegations by a preponderance of the evidence;
- the right to confront and cross-examine the witnesses against Licensee;
- the right to call witnesses on Licensee's behalf and to compel their attendance by subpoena;
- the right to testify on Licensee's own behalf;
- the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision;
- the right to petition for rehearing; and
- all other applicable rights afforded to Licensee under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, the Wisconsin Administrative Code, and other provisions of state or federal law.

3. Licensee is aware of Licensee's right to seek legal representation and has been provided an opportunity to obtain legal counsel before signing this Stipulation.

4. Licensee agrees to the adoption of the attached Final Decision and Order by the Wisconsin Nursing Home Administrators Examining Board (Board). The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Licensee waives all rights to any appeal of the Board's order, if adopted in the form as attached.

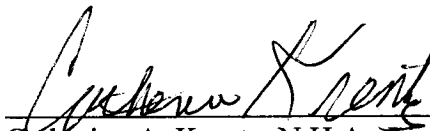
5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall then be returned to the Division of Legal Services and Compliance for further proceedings. In

the event that the Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

6. The parties to this Stipulation agree that the attorney or other agent for the Division of Legal Services and Compliance and any member of the Board ever assigned as an advisor in this investigation may appear before the Board in open or closed session, without the presence of Licensee, for purposes of speaking in support of this agreement and answering questions that any member of the Board may have in connection with deliberations on the Stipulation. Additionally, any such advisor may vote on whether the Board should accept this Stipulation and issue the attached Final Decision and Order.

7. Licensee is informed that should the Board adopt this Stipulation, the Board's Final Decision and Order is a public record and will be published in accordance with standard Department procedure.

8. The Division of Legal Services and Compliance joins Licensee in recommending the Board adopt this Stipulation and issue the attached Final Decision and Order.


Catherine A. Krentz, N.H.A., Licensee
927 Division
Darlington, WI 53530
License No. 3521-65

2-21-14
Date


Amanda Florek, Attorney
Division of Legal Services and Compliance
Wisconsin Department of Safety and Professional Services
P.O. Box 7190
Madison WI 53707-7190

2/27/14
Date