

WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF THE LICENSE OF :
PAMELA J. STELZER, R.N. : FINAL DECISION AND ORDER
: FOR REMEDIAL EDUCATION
: ORDER 0002519

Division of Legal Services and Compliance¹ Case No. 13 NUR 131

The parties to this action for the purposes of Wis. Stat. § 227.53 are:

Pamela J. Stelzer, R.N.
5914 Dale Lane
Greendale, WI 53129-2351

Wisconsin Board of Nursing
P.O. Box 8935
Madison, WI 53708-8935

Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 8935
Madison, WI 53708-8935

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Wisconsin Board of Nursing (Board). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

1. Licensee Pamela J. Stelzer, R.N., (dob September 4, 1949) is licensed in the State of Wisconsin as a professional nurse, having license number 125402-30, first issued on February 18, 1997 and current through February 28, 2014. Licensee's most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is 5914 Dale Lane, Greendale, Wisconsin 53129-2351.

¹ The Division of Legal Services and Compliance was formerly known as the Division of Enforcement.

2. At all times relevant to this proceeding, Respondent was employed as a professional nurse at a health and rehabilitation center (Center), located in Milwaukee, Wisconsin.

3. On or about February 22, 2013, staff observed Respondent telling Resident A and B to leave the lounge area and go to bed.

4. When Center followed up with Resident A and B, the residents stated they felt their patient rights had been violated. Resident A and B also reported that Respondent yelled and cursed at Resident C.

5. Resident C confirmed that Respondent yelled and cursed at him.

6. On or about February 23, 2013, another staff member reported the above stated incidents to her supervisor.

7. During investigation video surveillance was reviewed. The video showed Respondent and Residents A, B and C were in the locations the residents had described in their report and were confronted by Respondent.

8. Video surveillance also showed Respondent seemed agitated and confrontational.

9. In resolution of this matter, Respondent consents to the entry of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Wisconsin Board of Nursing is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

ORDER

1. The attached Stipulation is accepted.

2. Within 6 months of the date of this Order, Pamela J. Stelzer, R.N., shall at Licensee's own expense take and successfully complete four (4) hours of education in working with difficult people and three (3) hours of education on patient's rights as follows:

- a. Each course attended in satisfaction of this Order must be pre-approved by the Board or its designee. Licensee shall be responsible for locating course(s) satisfactory to the Board and for obtaining the required approval of the courses from the Board or its designee. Licensee must take and pass any exam offered for the course(s).

- b. Licensee shall submit proof of successful completion of the education in the form of verification from the institution providing the education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any education requirements that have been or may be instituted by the Board or Department.

3. Within 120 days from the date of this Order, Licensee shall pay COSTS of this matter in the amount of \$350.00.

4. Request of approval of courses, proof of successful course completion and payment of costs (made payable to the Wisconsin Department of Safety and Professional Services) shall be sent by Licensee to the Department Monitor at the address below:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 8935, Madison, WI 53708-8935
Telephone (608) 267-3817; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

5. Violation of any of the terms of this Order may be construed as conduct imperiling public health, safety and welfare and may result in a summary suspension of Licensee's license. The Board in its discretion may in the alternative impose additional conditions and limitations for a violation of any of the terms of this Order. In the event Licensee fails to timely submit payment of the costs as ordered or fails to submit proof of successful completion of the ordered education as set forth above, Licensee's license (no. 125402-30) may, in the discretion of the Board or its designee, be SUSPENDED, without further notice or hearing, until Licensee has complied with payment of the costs and completion of the education.

6. This Order is effective on the date of its signing.

WISCONSIN BOARD OF NURSING

by: Julia Nelson, RN
A Member of the Board

7/11/13
Date