WISCONSIN DEPARTMENT OF SAFETY AND PROFESSIONAL SERVICES



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STATE OF WISCONSIN
BEFORE THE PROFESSIONAL COUNSELOR SECTION
MARRIAGE AND FAMILY THERAPY, PROFESSIONAL COUNSELING
AND SOCIAL WORK EXAMINING BOARD

IN THE MATTER OF DISCIPLINARY

PROCEEDINGS AGAINST

FINAL DECISION AND ORDER

ANN M. THOMPSON, RESPONDENT.

0002464

Division of Legal Services and Compliance Case No. 13 CPC 002

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Ann M. Thompson 1532 N. 1st Avenue Wausau, WI 54401

Professional Counselor Section Wisconsin Marriage and Family Therapy, Professional Counseling and Social Work Examining Board P.O. Box 8935 Madison, WI 53708-8935

Division of Legal Services and Compliance Department of Safety and Professional Services P.O. Box 8935 Madison, WI 53708-8935

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Professional Counselor Section of the Marriage and Family Therapy Professional Counseling, and Social Work Examining Board (Section). The Section has reviewed this Stipulation and considers it acceptable.

Accordingly, the Section in this matter adopts the attached Stipulation and makes the following Findings of Fact, Conclusions of Law and Order.

FINDINGS OF FACT

1. Respondent Ann M. Thompson, (dob March 28, 1979), is licensed in the State of Wisconsin as a Licensed Professional Counselor, having license number 4920-125. Respondent's license was first issued on October 24, 2012 and is current through February 28, 2015. Respondent is also licensed as a Substance Abuse Counselor, having license number 15470-131, first issued on January 5, 2009 and current through February 28, 2015. Respondent's

most recent address on file with the Wisconsin Department of Safety and Professional Services (Department) is 1532 N. 1st Avenue, Wausau, Wisconsin 54401.

- 2. At all times relevant to this proceeding, Respondent was working as a case manager at North Central Health Care in Wausau, Wisconsin.
- 3. Respondent provided case management services to Client A for approximately seven years. Client A had chronic mental health disorders, including manic episodes and threats to commit suicide. Respondent was the only case manager with whom Client A would work.
- 4. On December 4, 2012, Client A informed the Senior Executive at North Central Health Care that Respondent had inappropriate contact of a personal and sexual nature with him.
- 5. Respondent's employer investigated the allegations and placed Respondent on immediate suspension until the investigation was completed.
- 6. Client A recanted his allegation that Respondent had engaged in sexual conduct with him.
- 7. Respondent's employer determined that the alleged sexual misconduct was unsubstantiated.
- 8. During the course of the investigation, Respondent's employer discovered a volume of emails between Respondent and Client A, many of which had no therapeutic value and were of a personal or humorous nature. None of the communication from Respondent was of a sexual nature.
- 9. Respondent indicated that over the years of serving as Client A's case manager she found that Client A responded better to the use of humor than normal conversation as he often became easily agitated and angry. In his manic phases, Client A would act grandiose, delusional, disorganized in his thinking and very sexually preoccupied. Client A often did not have a telephone and preferred to use email as a form of communication. Respondent did not respond to some of Client's A's emails.
- 10. Despite the challenges Respondent encountered working with Client A, Respondent's employer found the content and extent of the emails to constitute an unacceptable dual relationship and terminated Respondent from her position as a case manager.
 - 11. Respondent is not currently employed as a professional counselor.

CONCLUSIONS OF LAW

1. The Professional Counselor Section of the Wisconsin Marriage and Family Therapy, Professional Counseling and Social Work Examining Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 457.26(2), and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

- 2. By the conduct described in the Findings of Fact, Respondent Ann M. Thompson committed unprofessional conduct as defined by Wis. Admin. Code § MPSW 20.02(13), by failing to avoid a dual relationship with a client which may impair the credentialed person's objectivity or create a conflict of interest.
- 3. As a result of the above conduct, Respondent is subject to discipline pursuant to Wis. Stat. § 457.26(2)(f).

ORDER

- 1. The attached Stipulation is accepted.
- 2. Respondent Ann M. Thompson is REPRIMANDED.
 - a. Within (90) days of the date of this Order, Respondent shall successfully complete eight (8) hours of education on the topic of professional boundaries; and (4) hours in ethics. The courses must be offered by a provider pre-approved by the Section's monitoring liaison.
 - b. To satisfy this requirement, Respondent must take and pass any exam offered for the courses. All courses shall be "live" and "in-person" and may not be taken online through the internet, or in any pre-recorded medium. Respondent shall submit proof of successful completion of the continuing education to the Department Monitor at the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any continuing education requirements that have been or may be required by the Section or Department, and also may not be used in future attempts to upgrade a credential in Wisconsin.
 - c. Requests for approval of courses and proof of successful course completion shall be mailed, faxed or delivered by Respondent to the Department Monitor at the address below:

Department Monitor
Division of Legal Services and Compliance
Department of Safety and Professional Services
P.O. Box 8935, Madison, WI 53708-8935
Telephone (608) 267-3817; Fax (608) 266-2264
DSPSMonitoring@wisconsin.gov

3. Violation of any of the terms of this Order may be construed as conduct imperiling public health, safety and welfare and may result in a summary suspension of Respondent's license. The Board in its discretion may in the alternative impose additional conditions and limitations or other additional discipline for a violation of any of the terms of this Order. In the event Respondent fails to timely complete the education or fails to submit proof of successful completion of the ordered education as set forth above, Respondent's license (no. 4920-125) may, in the discretion of the Board or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with the educational requirements.

4. This Order shall be effective on the date of its signing.

PROFESSIONAL COUNSELOR SECTION OF THE WISCONSIN MARRIAGE AND FAMILY THERAPY, PROFESSIONAL COUNSELING AND SOCIAL WORK EXAMINING BOARD

by: $\frac{\text{Chalcher}}{\text{A Member of the Section}}$ $\frac{5/22/13}{\text{Date}}$