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State Of Wisconsin MARRIAGE AND FAMILY THERAPY, PROFESSIONAL COUNSELING AND SOCIAL WORK EXAMINING BOARD PROFESSIONAL COUNSELORS SECTION

In the Matter of the Disciplinary Proceedings Against SUSAN J. MCALEY, LPC, Respondent FINAL DECISION AND ORDER
Order No.
ORDER 0001227

Division of Enforcement Case No. 10 CPC 005

The State of Wisconsin, Professional Counselors Section of the Marriage and Family Therapy, Professional Counseling and Social Work Examining Board, having considered the above-captioned matter and having reviewed the record and the Proposed Decision of the Administrative Law Judge, make the following:

ORDER

NOW, THEREFORE, it is hereby ordered that the Proposed Decision annexed hereto, filed by the Administrative Law Judge, shall be and hereby is made and ordered the Final Decision of the State of Wisconsin, Professional Counselors Section of the Marriage and Family Therapy, Professional Counseling and Social Work Examining Board.

The rights of a party aggrieved by this Decision to petition the department for rehearing and the petition for judicial review are set forth on the attached "Notice of Appeal Information."

Dated at Madison, Wisconsin on the day of Noverby, 2011.

Member

Professional Counselors Section



State Of Wisconsin DIVISION OF HEARINGS AND APPEALS

In the Matter of the Disciplinary Proceedings Against SUSAN J. MCALEY, LPC, Respondent

DHA Case No. DRL-11-0040 DOE Case No. 10 CPC 005

TO: Susan J. McAley

18620 103rd Street

Bristol, WI 53104

Susan J. McAley 4605 8th Avenue, #2 Kenosha, WI 53104 Attorney James E. Polewski

Department of Regulation and Licensing

Division of Enforcement

PO Box 8935

Madison, WI 53708-8935

Division of Enforcement Case No. 10 CPC 005

The parties to this proceeding for purposes of Wis. Stat §§ 227.47(1) and 227.53 are:

Susan J. McAley 18620 103rd Street Bristol, WI 53104

Susan J. McAley 4605 8th Avenue, #2 Kenosha, WI 53104

Professional Counseling Section,
Marriage and Family Therapy, Professional Counseling and Social Workers Examining
P. O. Box 8935
Madison, WI 53708-8935

Department of Regulation and Licensing, Division of Enforcement, by

Attorney James Polewski
Department of Regulation and Licensing
Division of Enforcement
P. O. Box 8935
Madison, WI 53708-8935

PROCEDURAL HISTORY

These proceedings were initiated when the Department of Regulation and Licensing, Division of Enforcement (the "Division") filed a formal Complaint against the Respondent, Susan J. McAley. The Division filed said Complaint with the Division of Hearings and Appeals May 10, 2011. On the same date, the Division sent a copy of the Complaint and a Notice of Hearing to Respondent McAley at her most recent address on file with the Department of Regulation and Licensing; 18620 103rd Street, Bristol, Wisconsin, 53104. The Notice of Hearing stated that Respondent McAley was required to file a written Answer to the Complaint within 20 days, failing which "[she would] be found to be in default and a default judgment [could] be entered against [her] on the basis of the Complaint and other evidence and the Professional Counselor Section of the Marriage and Family Therapy, Professional Counseling and Social Work Examining Board [could] take disciplinary action against [her] and impose the costs of the investigation, prosecution and decision of this matter upon [her] without further notice or hearing."

To date, no Answer has been filed.

On May 31, 2011, the undersigned Administrative Law Judge (ALJ) of the Division of Hearings and Appeals issued a Notice of Telephone Prehearing Conference that set a telephone conference with Respondent McAley and Attorney James Polewski of the Division of Enforcement for June 21, 2011. This Notice instructed Respondent McAley to contact the undersigned ALJ to provide the telephone number for which she could be reached for the June 21, 2011, telephone conference, and was sent to the address on file for Respondent McAley, as provided above.

Respondent McAley did not contact the undersigned ALJ with a telephone number that she could be reached at for the June 21, 2011, telephone conference, and the telephone conference that was conducted on that date was without the respondent's participation.

At the June 21, 2011, conference, Attorney Polewski made a motion for default pursuant to Wis. Admin. Code § RL 2.14. The undersigned ALJ summarily accepted Attorney Polewski's default motion and issued a Notice of Default instructing Respondent McAley that she was in default and that findings would be made and an Order entered on the basis of the Complaint and other evidence. The Notice of Default further ordered Attorney Polewski to provide the undersigned ALJ with the Division's written recommendations for discipline and the assessment of costs in this matter by June 28, 2011. It was mailed to Respondent McAley at the last address on record for her, 18620 103rd Street, Bristol, Wisconsin, 53104. Attorney Polewski provided the undersigned ALJ with the Division's written recommendations as to discipline and costs on or about June 28, 2011.

Respondent McAley has failed to respond to either the Notice of Default issued against her, or the written recommendations provided by Attorney Polewski on June 28, 2011.

¹ Upon being returned to the Division of Hearings and Appeals from the Department of Administration mail room with the following new address for Respondent; 4605 8th Avenue, #2, Kenosha, WI 53104; the Division of Hearings and Appeals resent its Default Notice to Respondent at her new address.

FINDINGS OF FACT

On the evidence presented, the undersigned ALJ makes the following findings of fact:

- 1. Susan J. McAley, L.P.C., Respondent, date of birth August 27, 1964, is licensed as a Professional Counselor by the Professional Counselors Section of the Marriage and Family Therapy, Professional Counseling and Social Work Examining Board pursuant to license number 4081, which was first granted on July 30, 2008. Respondent's registration expired on February 28, 2011.
- 2. Respondent's last address reported to the Department of Regulation and Licensing is 18620 103rd Street, Bristol, WI 53104.
- 3. From August 2009 through November 20, 2009, Respondent was employed as a Licensed Professional Counselor at Aalto Enhancement Center in Kenosha, WI. While working at Aalto, Respondent stole a physician's printed prescription pad and forged several prescriptions for Adderall, which contains amphetamine and dextroamphetamine, Dexedrine brand of dextroamphetamine and Ritalin brand of methylphenidate (stimulants that are Schedule II controlled substances) without the authorization or knowledge of the physician or any other practitioner.
- 4. From September through November 2009, Respondent had some of the forged prescriptions filled and attempted to have the others filled at pharmacies in Kenosha, Wisconsin and Antioch and Gurney, Illinois.
- 5. On or about October 17, 2009, the Respondent was charged in Lake County Illinois Circuit Court with:
 - a) Unlawful acquisition of controlled substance (Class 4) in violation of 720 ILCS 570/406(b)(3).
 - b) Forgery (Class 3) in violation of 720 ILCS 5/17-3(a)(2).
- 6. Pursuant to a plea agreement, on August 16, 2010, Respondent was found guilty of the unlawful acquisition of controlled substance charge. The forgery count was dismissed. Respondent was sentenced to 24 months of probation
- 7. On January 14, 2010, Respondent was charged in Kenosha County Wisconsin Circuit Court with violating Wis. Stat. § 943.20(1)(a), Theft, for the alleged theft of the prescription pad from Aalto. On October 27, 2010, Respondent entered a plea of guilty to that charge as part of a deferred prosecution agreement. If she successfully completes her probation on the Illinois conviction, this charge will be dismissed. If she fails to complete her probation on the Illinois conviction, she will be sentenced on this charge.
- 8. As set out in the Procedural History above, a Complaint and Notice of Hearing were sent to Respondent McAley at her most recent address on file with the Department of Regulation and Licensing, (18620 103rd Street, Bristol, Wisconsin, 53104), on or about May 10, 2011.

- 9. On or about May 31, 2011, the undersigned ALJ sent a Notice of Telephone Prehearing Conference for June 21, 2011, to Respondent McAley at the above-listed address.
- 10. Respondent McAley did not appear at this prehearing conference, and the Division made a motion for default which was summarily accepted by the undersigned ALJ.
- 11. On or about June 21, 2011, the undersigned ALJ sent a Notice of Default to Respondent McAley at her last known address.
- 12. Respondent McAley has not responded to this Notice, or otherwise to the Complaint against her.

CONCLUSIONS OF LAW

- 1. The Professional Counselor Section of the Marriage and Family Therapy, Professional Counseling and Social Work Examining Board has jurisdiction over this matter pursuant to Wis. Stat. § 457.26.
- 2. Wisconsin Stat. § 440.03(1) provides that the department [of Regulation and Licensing] "may promulgate rules defining uniform procedures to be used by the department... and all examining boards and affiliated credentialing boards attached to the department or an examining board, for... conducting [disciplinary] hearings." These rules are codified in Wis. Admin. Code ch. RL.
- 3. Wisconsin Administrative Code § RL 2.08(1) provides in relevant part that "[t]he complaint, notice of hearing, all orders and other papers required to be served on a respondent may be served by mailing a copy of the paper to the respondent at the last known address of the respondent" and that "[s]ervice by mail is complete upon mailing." Because the Complaint and Notice of Hearing, Notice of Telephone Prehearing Conference, and Notice of Default were mailed to Respondent McAley at her last known address, she was duly served with these papers pursuant to Wis. Admin. Code § RL 2.08.
- 4. As the licensee, it was Respondent McAley's responsibility to keep her address on record with the Department of Regulation and Licensing current. Wis. Stat. § 440.11(1).
- 5. Respondent McAley has defaulted in this proceeding pursuant Wis. Admin. Code § RL 2.14 by failing to file and serve an Answer to the Complaint as required by Wis. Admin. Code § RL 2.09.
- 6. Allegations in a complaint are deemed admitted when not denied in an Answer. Wis. Admin. Code § RL 2.09. Respondent McAley has admitted to the allegations of the Complaint by default by not filing an Answer.

- 7. Wisconsin Statute § 457.26(2) provides that "...the appropriate section of the examining board may reprimand a credential holder or deny, limit, suspend, or revoke a credential under this chapter if it finds that the applicant credential holder has done any of the following: ...(f) Engaged in unprofessional or unethical conduct in violation of the code of ethics established in the rules promulgated under s. 457.03 (2)."
- 8. Wisconsin Administrative Code § MPSW 20.02(2) defines "unprofessional conduct" to include: "Violating a law of any jurisdiction, the circumstances of which substantially relate to the practice under the credential."
- 9. Respondent McAley's conduct, as described in Findings of Fact ¶¶ 3-7, violated laws the circumstances of which substantially relate to practice under her credential, which is unprofessional conduct as defined by Wis. Admin. Code § MPSW 20.02(2). She is thus subject to discipline pursuant to Wis. Stat. § 457.26(2)(f).

DISCUSSION

Violations of Wisconsin Statute and Administrative Code

By failing to provide an Answer to the Complaint filed against her, Respondent McAley has admitted that all allegations contained within the Complaint are true. Wis. Admin. Code § 2.09. As such, it is undisputed that Respondent McAley: (1) stole a physician's printed prescription pad and forged several prescriptions for stimulants that are Schedule II controlled substances; (2) had some of the forged prescriptions filled and attempted to have the others filled at pharmacies in Kenosha, Wisconsin and Antioch and Gurney, Illinois; (3) pled guilty to "unlawful acquisition of controlled substance²" (Illinois) and "Theft³" (Wisconsin) for doing so, and was sentenced to 24 months of probation (Illinois).⁴ Such conduct clearly violates Wis. Admin. Code § MPSW 20.02(2), which defines unprofessional conduct to include "[v]iolating a law of any jurisdiction, the circumstances of which substantially relate to the practice under the credential." Indeed, the practice of professional counseling is aimed at assisting individuals "... achieve mental, emotional, physical, social, moral, educational, spiritual, vocational [and/or] career development and adjustment. (Division's June 28, 2011 Memorandum on Discipline, p. 1, quoting Wis. Stat. § 457.01(6)). Respondent's conduct in obtaining controlled substances by unlawful means, presumably for her own personal use, demonstrates "significant personal difficulty that [she] is unable to address in legally and socially acceptable ways," and is thus incompatible with the practice of assisting others achieve mental, emotional, physical, social, moral, educational, spiritual or vocational well-being. (Id.). Respondent McAley is thus subject to discipline pursuant to Wis. Stat. § 457.26(2).

² 720 ILCS 570/406(b)(3)

³ Wis. Stat. § 943.20(1)(a)

⁴ Respondent entered into a deferred prosecution agreement in Wisconsin, under which she will only be sentenced if she does successfully complete her probation in Illinois. (See Findings of Fact, ¶ 7).

The only question that remains is what kind of discipline is appropriate.

Appropriate Discipline

The Division requests that Respondent McAley's license to practice professional counseling be suspended indefinitely until she can satisfy the Professional Counselor Section that she is fit for licensure. In support of this recommendation, the Division asserts that:

Respondent's failure to participate in the disciplinary proceedings... [denies] the [Professional Counselor] Section any basis on which to say that her continued licensure is compatible with public health, safety, and welfare. Because the purpose of the licensing scheme is protection of public health, safety and welfare, and the license is issued for the benefit of the pubic, not the licensee, *Gilbert v. Medical Examining Board*, 119 Wis. 2d 168, 188, 349 N.W.2d 68, 77 (1984), the only appropriate discipline short of revocation of [her] license is indefinite suspension until such time as Respondent satisfies the Professional Counselor Section that she is a fit subject for licensure. When Respondent chooses to participate in the regulatory process, the Section can determine what limitations, if any, need to be placed on her license to protect the public and patients, or what conditions need to be satisfied before the suspension may be lifted.

(Division's Memorandum on Discipline, pp. 1-2).

The undersigned ALJ agrees with the Division's logic, and finds that Respondent McAley's conduct, and inability to participate in these proceedings, warrants the indefinite suspension of her license.

The purpose of discipline is to (1) to promote the rehabilitation of the licensee; (2) to protect the public from other instances of misconduct; and (3) to deter other licensees from engaging in similar contact. State v. Aldrich, 71 Wis. 2d 206 (1976). Respondent McAley's conduct in obtaining controlled stimulants by unlawful means demonstrates that she has significant personal problems that, without rehabilitation, pose a danger to her patients' behavioral needs and development. Her inability to participate in these proceedings only strengthens that concern. The relief requested by the Division is thus appropriate and even necessary to protect the public from future instances of misconduct by the respondent.

Costs

The Division requests that Respondent McAley be ordered to pay the full costs of its investigation and of these proceedings.

In In the Matter of Disciplinary Proceedings against Elizabeth Buenzli-Fritz (LS 0802183 CHI), the Chiropractic Examining Board found that:

The ALJ's recommendation and the ... Board's decision as to whether the full costs of the proceeding should be assessed against the credential holder..., is based on the consideration of several factors, including:

- 1) The number of counts charged, contested, and proven;
- 2) The nature and seriousness of the misconduct;
- 3) The level of discipline sought by the parties
- 4) The respondents cooperation with the disciplinary process;
- 5) Prior discipline, if any;
- The fact that the Department of Regulation and Licensing is a "program revenue" agency, whose operating costs are funded by the revenue received from licenses, and the fairness of imposing the costs of disciplining a few members of the profession on the vast majority of the licensees who have not engaged in misconduct;
- 7) Any other relevant circumstances.

The respondent, by nature of her being in default has not presented any evidence regarding any of the above factors that would mitigate the imposition of the full costs of this proceeding. To the contrary, her conduct is of a serious nature. The factual allegations were deemed admitted and proven and there is no argument to apportion any counts that were unproven (being none), or that certain factual findings were investigated and litigated that were unnecessary. Given the fact that the Department of Regulation and Licensing is a "program revenue," agency, whose operating costs are funded by the revenue received for licensees, fairness here dictates imposing the costs of disciplining the respondent upon the respondent and not fellow members of the chiropractic profession who have not engaged in such conduct."

For many same reasons as cited in the *Buenzli-Fritz* decision, Respondent McAley should be assessed the full amount of recoverable costs. Her alleged conduct is of a serious nature, she did not participate in these proceedings, there is no argument that certain factual findings were investigated and litigated unnecessarily, and given the program revenue nature of the Department of Regulation and Licensing, fairness again dictates imposing the costs of disciplining Respondent McAley on Respondent McAley, and not fellow members of the nursing profession who have not engaged in such conduct. Payment of assessed costs will be necessary before Respondent's license can be reinstated pursuant to Wis. Stat. § 441.07(2). If the Board assesses costs against the respondent, these amount of costs will be determined pursuant Wis. Admin. Code § RL 2.18.

<u>ORDER</u>

For the reasons set forth above, IT IS ORDERED that the license of the Respondent Susan J. McAley, L.P.C., to practice professional counseling in the State of Wisconsin be and is hereby SUSPENDED INDEFINITELY UNTIL SUCH TIME AS SHE CAN SATISFY THE

PROFESSIONAL COUNSELOR SECTION THAT SHE IS FIT FOR LICENSURE.

IT IS FURTHER ORDERED that Respondent McAley shall pay all recoverable costs in this matter in an amount to be established pursuant to Wis. Admin. Code § RL 2.18. After the amount is established payment shall be made by certified check or money order payable to the Wisconsin Department of Regulation and Licensing and sent to:

Department Monitor
Department of Regulation and Licensing
Division of Enforcement
P.O. Box 8935
Madison, WI 53708-8935
Telephone: (608) 267-3817

Fax: (608) 266-2264

IT IS FURTHER ORDERED that the above-captioned matter be and is hereby closed as to Respondent Susan J. McAley.

Dated at Madison, Wisconsin on July 28, 2011.

STATE OF WISCONSIN
DIVISION OF HEARINGS AND APPEALS

5005 University Avenue, Suite 201 Madison, Wisconsin 53705

Telephone:

(608) 266-7709

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(608) 264-9885

Amanda Tollefsen

Administrative Law Judge