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STATE OF WISCONSIN BEFORE THE MARRIAGE AND FAMILY THERAPY, PROFESSIONAL COUNSELING AND SOCIAL WORK EXAMINING BOARD

SOCIAL WORKER SECTION

In the Matter of the Application for Certification as an Advance Practice Social Worker

ORDER DENYING RETAKE OF EXAMINATION

PATRICIA A. MARTIN, Applicant.

DRDER 0000711

TO: Patricia A. Martin 2679 North 44th Street Milwaukee, WI 53210

STATEMENT OF FACTS

- 1. On July 28, 2010, Ms. Martin appeared before the Board requesting a waiver or exemption from the examination requirements for certification or licensure as a social worker due to her inability to pass the examination on five attempts (3 attempts on the bachelors and 2 attempts on the masters). The Board denied Ms. Martin's request due to the fact that she is not entitled to an exemption. The exemptions do not apply to applicants who have been unsuccessful in passing the examinations, despite the number of unsuccessful attempts.
- 2. On November 5, 2010 Ms. Martin took the ASWB Masters social worker examination at the Richard J. Daley College ACT Test Center in Chicago, Illinois. Ms. Martin was approved to have the following accommodations for her disability during the exam: 4 hours extra time, a reader, and a private room. Ms. Martin was also approved to bring a bag lunch or snack and allowed to take breaks as needed in the monitored area of the test center.
- 3. The Department of Regulation and Licensing Office of Education & Examinations received correspondence from the Candidate Registration Center ASWB dated December 15, 2011 regarding an examination irregularity report from the test contractor ACT for Ms. Martin. The correspondence included:

"Ms. Martin failed the examination and the score has been forwarded to your board due to the length of time it took to have the video reviewed. The score has been invalidated in the ASWB database. It is the policy of ASWB to invalidate a candidate's score when we receive a report that should be forwarded to the board for investigation. ASWB will not allow Ms. Martin to register for another examination until this irregularity has been investigated and we are notified in writing."

- 4. The ACT report described the irregularities which occurred during Patricia Martin's examination which include:
 - Ms. Martin repeatedly, throughout the examination, asked her readers to define words. Each time she was informed that a reader cannot give definitions.
 - After having two different readers, Ms. Martin indicated that she can continue testing by herself because she gets confused when someone reads the questions and then she reads them to herself. After about 15 minutes she requested a reader again. Her second reader returned to read the questions.
 - During the break, Ms. Martin made statements in reference to cheating on the exam. She stated that she could have done the same thing by paying someone, who was a little heavy and favored her, to take her exam. Ms. Martin was advised of some of the consequences if caught cheating, which included the inability to test with ACT Centers again.
 - Approximately eight hours into the examination, there was a shift change of readers. Ms. Martin was more focused on the change of shift than on her exam. She was asked to focus on the exam. She refocused on the exam but continually turned around to note what was happening at the proctor workstation next door.
 - Ms. Martin comments that the switching of readers is throwing her off. She complains the test is too long with too many questions. She also complains she is tired of taking the test because she has taken it several times. She uses an expletive word twice regarding her frustration.
- 5. On March 2, 2011, the Social Work Section reviewed the letter from the ASWB's Candidate Registration Center, the irregularity report from Richard J. Daley College ACT Test Center, the video report and the statement of explanation submitted by Patricia Martin.

Based upon the information of record, the Section now finds and makes the following:

ORDER

NOW, THEREFORE, IT IS ORDERED that the request to allow Patricia Martin to retake the ASWB social worker examination is DENIED.

Dated this \oseparenty of March 2011.

STATE OF WISCONSIN SOCIAL WORKER SECTION

Member of the Board