

# WISCONSIN DEPARTMENT OF REGULATION & LICENSING



## Wisconsin Department of Regulation & Licensing Access to the Public Records of the Reports of Decisions

This Reports of Decisions document was retrieved from the Wisconsin Department of Regulation & Licensing website. These records are open to public view under Wisconsin's Open Records law, sections 19.31-19.39 Wisconsin Statutes.

### Please read this agreement prior to viewing the Decision:

- The Reports of Decisions is designed to contain copies of all orders issued by credentialing authorities within the Department of Regulation and Licensing from November, 1998 to the present. In addition, many but not all orders for the time period between 1977 and November, 1998 are posted. Not all orders issued by a credentialing authority constitute a formal disciplinary action.
- Reports of Decisions contains information as it exists at a specific point in time in the Department of Regulation and Licensing data base. Because this data base changes constantly, the Department is not responsible for subsequent entries that update, correct or delete data. The Department is not responsible for notifying prior requesters of updates, modifications, corrections or deletions. All users have the responsibility to determine whether information obtained from this site is still accurate, current and complete.
- There may be discrepancies between the online copies and the original document. Original documents should be consulted as the definitive representation of the order's content. Copies of original orders may be obtained by mailing requests to the Department of Regulation and Licensing, PO Box 8935, Madison, WI 53708-8935. The Department charges copying fees. *All requests must cite the case number, the date of the order, and respondent's name as it appears on the order.*
- Reported decisions may have an appeal pending, and discipline may be stayed during the appeal. Information about the current status of a credential issued by the Department of Regulation and Licensing is shown on the Department's Web Site under "License Lookup." The status of an appeal may be found on court access websites at: <http://ccap.courts.state.wi.us/InternetCourtAccess> and <http://www.courts.state.wi.us/wscca>.
- Records not open to public inspection by statute are not contained on this website.

**By viewing this document, you have read the above and agree to the use of the Reports of Decisions subject to the above terms, and that you understand the limitations of this on-line database.**

**Correcting information on the DRL website:** An individual who believes that information on the website is inaccurate may contact the webmaster at [web@drl.state.wi.gov](mailto:web@drl.state.wi.gov)

STATE OF WISCONSIN  
BEFORE THE REAL ESTATE APPRAISERS BOARD

---

IN THE MATTER OF  
DISCIPLINARY PROCEEDINGS AGAINST

CHARLES GLASSING,  
RESPONDENT.

:  
:  
:  
:  
:

FINAL DECISION AND ORDER

*ORDER 0000 689*

---

Division of Enforcement Case No. 09 APP 074

The parties to this action for the purposes of Wis. Stat. § 227.53 are:

Charles Glassing  
6440 Flying Cloud Drive  
Suite 119  
Eden Prairie, Minnesota 55344

Real Estate Appraisers Board  
Post Office Box 8935  
Madison, Wisconsin 53708-8935

Department of Regulation and Licensing  
Division of Enforcement  
Post Office Box 8935  
Madison, Wisconsin 53708-8935

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final decision of this matter, subject to the approval of the Real Estate Appraisers Board (the "Board"). The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following:

FINDINGS OF FACT

1. Respondent Charles Glassing (Date of Birth: November 22, 1946) is licensed in the state of Wisconsin as a Certified General Appraiser and Licensed Appraiser, license number 10-727. This license was first granted to Mr. Glassing on July 17, 1995, and it is current through December 14, 2011. Mr. Glassing's license was expired from December 15, 2009, through July 20, 2010.

2. Mr. Glassing's most recent address known to the Department of Regulation and Licensing (hereinafter Department) is 6440 Flying Cloud Drive, Suite 119, Eden Prairie, Minnesota 55344.

3. Prior to December 14, 2007, the Department sent Mr. Glassing a Certified General Appraiser and Licensed Appraiser Renewal Application to execute and return with the required fee if Mr. Glassing wished to renew his license in the state of Wisconsin for the December 15, 2007 through December 14, 2009 biennium. Mr. Glassing elected to renew his license using the on-line Renewal Application form available at the Department's website. The on-line Certified General Appraiser and Licensed Appraiser Renewal Application contained the following language:

"I have completed 28 hours of Department-approved education credits, including at least 7 hours in the Uniform Standards of Professional Appraisal Practice (USPAP), between January 1, 2006 and December 14, 2007. I have evidence of this which I will furnish to the Department upon request."

4. Mr. Glassing electronically filled out the on-line Certified General and Licensed Appraiser Renewal Application on or about November 5, 2007, certifying that he had completed the continuing education requirements of the Board during the January 1, 2006 through December 14, 2007 biennium.

5. As part of a random audit that the Board conducted of its licensees, Mr. Glassing was sent a letter requesting that he send the Board verification that he had completed the 28 hours of approved continuing education.

6. Mr. Glassing submitted documentation that he had completed 48.5 hours of continuing education hours during the January 1, 2006 through December 14, 2007 biennium. Some of the courses completed by Mr. Glassing, however, were not approved by the Department. Mr. Glassing completed only 7.5 hours of approved continuing education during the January 1, 2006 through December 14, 2007 biennium.

7. Mr. Glassing did not complete the required 28 hours of approved continuing education during the January 1, 2006 through December 14, 2007 biennium.

8. Mr. Glassing made a material misstatement on his November 5, 2007 on-line Certified General Appraiser and Licensed Appraiser Renewal Application when he attested that he had completed 28 hours of approved continuing education during the January 1, 2006 through December 14, 2007 biennium.

#### CONCLUSIONS OF LAW

1. The Wisconsin Real Estate Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 452.14, and is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

2. Pursuant to Wis. Stat. § 440.08(2)(a)11, each person possessing a license to practice as a Certified General Appraiser and Licensed Appraiser in the state of Wisconsin must renew the license biennially, by December 15 of each odd-numbered year.

3. By failing to have completed at least 28 hours of Department approved continuing education in the previous biennial registration, Mr. Glassing violated Wis. Admin. Code § RL 85.01(1).

4. As a result of the violations in paragraph 3 of the Conclusions of Law, Mr. Glassing is subject to discipline pursuant to Wis. Stat. § 458.26(3)(i).

5. Because he made a material misstatement in his application for renewal of his license, Mr. Glassing is subject to discipline under Wis. Stat. § 458.26(3)(a).

#### ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED that:

1. The license and certification of Respondent Charles Glassing (license number 10-727) is hereby REPRIMANDED.

IT IS FURTHER ORDERED that:

2. The license of Respondent Charles Glassing (license number 10-727) is hereby LIMITED as follows:

a. Charles Glassing shall, within one year of the date of this Order, successfully complete 20.5 hours of approved continuing education under Wis. Admin. Code, ch. RL 85, including taking and passing any exam offered for the courses. This continuing education shall only be applied to the credit hours Mr. Glassing should have obtained during the January 1, 2006 through December 14, 2007 biennium.

b. Charles Glassing shall submit proof of completion in the form of verification from the institution providing the education to the address stated below. None of the education completed pursuant to this requirement may be used to satisfy any post 2006-2007 biennium continuing education requirements that have been or may be instituted by the Board or the Department of Regulation and Licensing.

c. The Limitations shall be removed from Charles Glassing's license and Charles Glassing will be granted a full, unrestricted license after satisfying the Board or its designee that he has successfully completed all of the ordered continuing education.

3. Charles Glassing shall, within 120 days of the date of this Order, pay COSTS of this matter in the amount of NINE HUNDRED AND THIRTY DOLLARS (\$930.00).

4. Proof of successful course completion and payment of costs (made payable to the Wisconsin Department of Regulation and Licensing) shall be mailed, faxed or delivered by the Respondent to the Department Monitor at this address:

Department Monitor  
Division of Enforcement  
Department of Regulation and Licensing  
P.O. Box 8935, Madison, WI 53708-8935  
Telephone (608) 267-3817, Fax (608) 266-2264

6. Violation of any of the terms of this Order may be construed as conduct imperiling public health, safety and welfare and may result in a summary suspension of Charles Glassing's license to practice in the state of Wisconsin as a Certified General Appraiser and Licensed Appraiser (license number 10-727). The Board in its discretion may in the alternative impose additional conditions and limitations or other additional discipline for a violation of any of the terms of this Order. In the event Charles Glassing fails to comply with payment of the costs and completion of the continuing education portion of this Order, Charles Glassing's license to practice in the state of Wisconsin as a Certified General Appraiser and Licensed Appraiser (license number 10-727) may, in the discretion of the Wisconsin Real Estate Appraiser Board or its designee, be SUSPENDED, without further notice or hearing, until Charles Glassing has complied with all the terms and conditions of this Order.

7. This Order is effective on the date of its signing.

REAL ESTATE APPRAISERS BOARD

By: Maria L. Glassing 2/23/11  
On Behalf of the Board MNH Date