WISCONSIN DEPARTMENT OF REGULATION & LICENSING



Wisconsin Department of Regulation & Licensing Access to the Public Records of the Reports of Decisions

This Reports of Decisions document was retrieved from the Wisconsin Department of Regulation & Licensing website. These records are open to public view under Wisconsin's Open Records law, sections 19.31-19.39 Wisconsin Statutes.

Please read this agreement prior to viewing the Decision:

- The Reports of Decisions is designed to contain copies of all orders issued by credentialing authorities within the Department of Regulation and Licensing from November, 1998 to the present. In addition, many but not all orders for the time period between 1977 and November, 1998 are posted. Not all orders issued by a credentialing authority constitute a formal disciplinary action.
- Reports of Decisions contains information as it exists at a specific point in time in the
 Department of Regulation and Licensing data base. Because this data base changes
 constantly, the Department is not responsible for subsequent entries that update, correct or
 delete data. The Department is not responsible for notifying prior requesters of updates,
 modifications, corrections or deletions. All users have the responsibility to determine whether
 information obtained from this site is still accurate, current and complete.
- There may be discrepancies between the online copies and the original document. Original documents should be consulted as the definitive representation of the order's content. Copies of original orders may be obtained by mailing requests to the Department of Regulation and Licensing, PO Box 8935, Madison, WI 53708-8935. The Department charges copying fees. All requests must cite the case number, the date of the order, and respondent's name as it appears on the order.
- Reported decisions may have an appeal pending, and discipline may be stayed during the
 appeal. Information about the current status of a credential issued by the Department of
 Regulation and Licensing is shown on the Department's Web Site under "License Lookup."
 The status of an appeal may be found on court access websites at:
 http://ccap.courts.state.wi.us/InternetCourtAccess and http://www.courts.state.wi.us/licenses.
- Records not open to public inspection by statute are not contained on this website.

By viewing this document, you have read the above and agree to the use of the Reports of Decisions subject to the above terms, and that you understand the limitations of this on-line database.

Correcting information on the DRL website: An individual who believes that information on the website is inaccurate may contact the webmaster at web@drl.state.wi.gov

STATE OF WISCONSIN BEFORE THE VETERINARY EXAMINING BOARD

IN THE MATTER OF THE DISCIPLINARY

PROCEEDINGS AGAINST

FINAL DECISION AND ORDER

AMY A. PROCHNOW, D.V.M. RESPONDENT.

ORDER 0000121

[Division of Enforcement Case # 07 VET 2]

The parties to this action for the purposes of Wis. Stat. § 227.53 are:

Amy A. Prochnow, D.V.M. E6703 County Road E Menomonie, WI 54751

Division of Enforcement
Department of Regulation and Licensing
1400 East Washington Avenue
P.O. Box 8935
Madison, WI 53708-8935

Wisconsin Veterinary Examining Board Department of Regulation & Licensing 1400 East Washington Avenue P.O. Box 8935 Madison, WI 53708-8935

PROCEDURAL HISTORY

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final decision of this matter, subject to the approval of the Veterinary Examining Board. The Board has reviewed the attached Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following:

FINDINGS OF FACT

1. Amy A. Prochnow, D.V.M. ("Respondent") was born on March 17, 1972, and is licensed to practice veterinary medicine in the state of Wisconsin pursuant to license number 5021-50. This license was first granted on August 27, 1999.

- 2. Respondent's most recent address on file with the Wisconsin Department of Regulation and Licensing is E6703 County Road E, Menomonie, WI 54751.
- 3. At all times relevant to this proceeding, Respondent was working as a veterinarian at the Hoof and Paw Veterinary Clinic in Menomonie, Wisconsin.
- 4. On December 19, 2006, RO brought her cat "Pumpkin" in for a routine examination. Veterinarian Dr. B examined Pumpkin and noted that Pumpkin had a reabsorbed tooth that needed to be extracted.
- 5. On December 27, 2006, RO brought Pumpkin in only to have the tooth extracted. While Pumpkin was under anesthesia, her teeth and ears were cleaned, and her nails were clipped, but Pumpkin's tooth was not extracted.
- 6. Complainant was not told until after the procedure that the clinic policy required a dental radiograph to check for complete extraction of reabsorbed teeth, and was not told that the Respondent would not extract the tooth because the clinic did not have an x-ray machine.
- 7. The veterinary records do not mention the ear cleaning nor the nail clipping. The records contained a consent form for anesthesia/surgery, but does not specify the type of surgery, or mention the ear cleaning or the nail clipping.
- 8. RO only consented to the pulling of Pumpkin's tooth. RO did not consent to the periodontal scaling and polishing of Pumpkin's teeth, the trimming of Pumpkin's toe nails or the cleaning of Pumpkin's ears.
- 9. Respondent was the supervising veterinarian on December 27, 2006 during Pumpkin's visit to the clinic.
- 10. Respondent failed to record who provided treatment on December 27, 2006. The records do not include Respondent's signature. Respondent failed to record any physical examination findings prior to the administration of anesthesia. Respondent failed to record any oral examination. Respondent failed to note in the medical record the overall oral health of the animal. Respondent failed to record a current diagnosis. Respondent failed to record any treatment notes or future care recommendations.

CONCLUSIONS OF LAW

- 1. The Wisconsin Veterinary Examining Board has jurisdiction to act in this matter, pursuant to Wis. Stat. §453.07(2), and is authorized to enter into the attached Stipulation and Order, pursuant to Wis. Stat. § 227.44(5).
- 2. Respondent's failure to inform her client of risks and benefits of diagnostic treatment options, prior to treatment as described in paragraphs 5 and 6, above, constitutes a

violation of Wis. Admin. Code § VE 7.06(1) and (23) and she is therefore subject to discipline pursuant to Wis. Stat. §453.07(1)(f).

3. Respondent's failure to maintain minimally adequate patient medical records as required by Wis. Admin. Code § VE 7.03, as described in paragraph 7, above, constitutes a violation of Wis. Admin. Code § VE 7.03, a violation of VE 7.06(15) and she is therefore subject to discipline pursuant to Wis. Stat. § 453.07(1)(f).

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED that:

- 1. Amy A. Prochnow, D.V.M. is hereby REPRIMANDED.
- 2. Respondent's license to practice veterinary medicine in the state of Wisconsin is LIMITED by the condition that, within twelve (12) months of the date of this Order, Respondent shall successfully complete a minimum of two (2) hours of continuing education in the area of veterinary medical records keeping and a minimum of six (6) hours of continuing education in the area of dental care, extractions, and oral health with an emphasis on the treatment of oral disease. The course(s) attended in satisfaction of this requirement may not be used to satisfy the statutory continuing education requirements for licensure. Respondent shall not perform any dentistry work until Respondent successfully completes the required continuing education listed in this order and provides proof of such courses to the Board.
- 3. Respondent shall locate the course(s) required by this Order, provide adequate course descriptions to the Department Monitor, and obtain pre-approval of the courses from the Wisconsin Veterinary Examining Board, or its designee, prior to taking the courses. For the purposes of this Order, the Board's designee is the Department Monitor, contact information is:

Department Monitor
Division of Enforcement
Department of Regulation and Licensing
P.O. Box 8935
Madison, WI 53708-8935
Telephone (608) 267-3817
Fax (608) 266-2264

- 4. Within thirty (30) days following completion of the course(s) described in this Order, Respondent shall file with the Department Monitor certifications from the sponsoring organization(s) verifying her attendance at the required courses.
- 5. All costs of the educational programs shall be the responsibility of the Respondent. Respondent is responsible for all costs of compliance.

- 6. Upon successful completion of the educational programs, submission and approval of the records and payment of the costs set forth below, Respondent's license to practice veterinary medicine shall be restored to unlimited status.
- 7. Respondent shall, within ninety (90) days from the date of this Order, pay costs of this proceeding in the amount of SEVEN HUNDRED DOLLARS (\$700.00). Payment shall be made payable to the Wisconsin Department of Regulation and Licensing, and mailed to:

Department Monitor
Division of Enforcement
Department of Regulation and Licensing
P.O. Box 8935
Madison, WI 53708-8935
Telephone (608) 267-3817
Fax (608) 266-2264

- 8. Violation of any of the terms of this Order may be construed as conduct imperiling public health, safety and welfare and may result in a summary suspension of Respondent's license. The Board in its discretion may in the alternative impose additional conditions and limitations or other additional discipline for a violation of any of the terms of this Order. In the event Respondent fails to timely submit payment of the costs or fails to comply with the ordered continuing education as set forth above, the Respondent's license (#5021-50) may, in the discretion of the board or its designee, be SUSPENDED, without further notice or hearing, until Respondent has complied with payment of the costs and completion of the continuing education.
 - 9. This Order is effective on the date of its signing.

Wisconsin Veterinary Examining Board

By: Member of the Page

A Member of the Board