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IN THE MATTER OF THE DISCIPLINARY

PROCEEDINGS AGAINST :

: FINAL DECISION AND ORDER

LS# 0512161 NUR

ANGELA J. LENTZ MANGOLD, R.N.,

RESPONDENT. :

03 NUR 69

The parties to this action for the purposes of Wis. Stats. sec. 227.53 are:

Angela J. Lentz Mangold, R.N. 354 Minz Park Circle, #5 West Bend, WI 53095

Wisconsin Board of Nursing 1400 E. Washington Ave. P.O. Box 8935 Madison, WI 53708-8935

Department of Regulation and Licensing Division of Enforcement P.O. Box 8935 Madison, WI 53708-8935

PROCEDURAL HISTORY

A formal complaint was filed in this matter on December 16, 2005, and a hearing was scheduled for August 14, 2007. The parties in this matter agree to the terms and conditions of the attached Stipulation as the final decision of this matter, subject to the approval of the Board of Nursing. The Board has reviewed the attached Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following:

FINDINGS OF FACT

- 1. Angela Lentz Mangold, R.N. ("Respondent") was born on January 18, 1972, and is licensed to practice professional nursing in the state of Wisconsin pursuant to license number 131794. This license was first granted on March 19, 1999.
- 2. Respondent's most recent address on file with the Wisconsin Board of Nursing is 354 Minz Park Circle, #5, West Bend, Wisconsin 53095.
- 3. At all times relevant to this action, Respondent was working as a registered nurse at United Hospital System, Kenosha Medical Center Campus, Kenosha, Wisconsin.
- 4. On November 26, 2002 at approximately 9:00 p.m. Respondent was assigned to care for Patient J.D., a 15 year old male patient who had an initial diagnosis of alcohol intoxication. The patient was able to walk on his own, was alert and orientated upon admission and remained so throughout his treatment time in the Emergency Department.
- 5. At the conclusion of the patient's treatment, the Emergency Department physician discharged the patient to his mother's care. The documentation in the patient's medical record indicated that the patient had been discharged to his mother.
- 6. Respondent did not follow the physician's order to discharge the patient to his mother's care. Instead, the Respondent informed the mother that the patient could not be discharged until after Respondent had heard from the Kenosha Crisis Intervention Worker. Respondent informed the patient's mother that she could go home and that Respondent would then send her son home to her in a cab when he

was discharged.

- 7. After the patient's mother left the hospital, Respondent took the patient to meet her family and have dinner with her family at Denny's restaurant without the consent or knowledge of the patient's mother.
- 8. Respondent then drove the patient to her home to spend the night in the company of Respondent's family, without the consent or knowledge of the patient's mother.
- 9. On the morning of November 27, 2002 Respondent received a phone call from a United Hospital co-worker about a phone call that the hospital had received from the patient's mother, who was worried about her child's well-being because he never arrived home.
- 10. On November 27, 2002 at approximately 7:00 a.m. Respondent's husband took the patient to the patient's high school despite the fact that Respondent knew that the patient had not been permitted to attend classes at this high school for several weeks.
- 11. Neither the Respondent nor her husband informed Kenosha Crisis Intervention, the patient's mother, or the high school that the patient had been dropped off that morning at the high school.
- 12. During a subsequent investigation of this incident by United Health System, Respondent said that she was worried about the patient's safety and had reason to believe that the patient's mother had been abusive to the patient in the past, that the patient would be in danger if he was placed in the care of his mother, that the patient was depressed and suicidal, and that the patient had repeatedly asked not to be discharged to his mother. However, Respondent did not document any of these concerns or any such patient comments in the patient medical records. Respondent also crossed out the physical abuse/neglect assessment area on the Emergency Department medical record and documented "N/A" or "not applicable".

CONCLUSIONS OF LAW

- 1. The Wisconsin Board of Nursing has jurisdiction to act in this matter, pursuant to Wis. Stat. § 441.07, and is authorized to enter into the attached Stipulation and Order, pursuant to Wis. Stat. § 227.44(5).
- 2. Respondent's conduct of failing to document her nursing assessments in the patient medical record constituted a violation of Wis. Adm. Code § N 7.03(1)(b) and (c) and subjects Respondent to discipline pursuant to Wis. Stat. § 441.07(1)(b).
- 3. Respondent's conduct of not following a physician's order to discharge the patient to the patient's mother, but instead taking a minor patient from the Kenosha Medical Center Campus Emergency Department to her home without the mother's consent or knowledge constituted a violation of Wis. Adm. Code § N 7.03(1)(b), (c) and (d) and subjects Respondent to discipline pursuant to Wis. Stat. § 441.07(1)(b).
- 4. Respondent's conduct of falsifying the discharge records in the patient medical record constituted a violation of Wis. Adm. Code § N 7.04(6) and subjects Respondent to discipline pursuant to Wis. Stat. § 441.07(1)(b).

<u>ORDER</u>

NOW, THEREFORE, IT IS ORDERED that the Stipulation of the parties is approved.

- 1. IT IS FURTHER ORDERED, that Angela Lentz Mangold, R.N., is REPRIMANDED.
- 2. IT IS FURTHER ORDERED that Angela Lentz Mangold, R.N., shall, within six months from the date of this order, participate and satisfactorily complete educational courses in three areas. 1. A minimum of six (6) hours of continuing education in maintaining boundaries between health care providers and patients. 2. A minimum of four (4) hours of continuing education in record keeping and documentation. 3. A minimum of four (4) hours of continuing education in the legal and ethical issues dealing with minors and mental health issues.
- a. Respondent will be responsible for locating course(s) satisfactory to the Wisconsin Board of Nursing or its designee and for obtaining the required pre-approval of the courses from the Wisconsin

Board of Nursing prior to taking the courses.

- b. Respondent is responsible for providing a description of the course content to the Department Monitor prior to commencement of the program.
- c. Further, the Board may reject in whole or in part any educational opportunity which is nominated by Respondent when, in the Board's judgment, the syllabus or description of the course or other educational opportunity is insufficient to fulfill the purpose for which Respondent nominates it by reason of the educational opportunity's scope, content, method of instruction, or degree of participation required of students. If the Board approves an educational opportunity in fulfillment of less than the entire purpose for which Respondent nominates it, Respondent may either accept the Board's limited approval, or forego the opportunity entirely and select another course.
 - d. Respondent will be responsible for all of the costs of attending the educational programs.
- e. Within 60 days after the courses are concluded, Respondent will file with the Wisconsin Board of Nursing certifications from the sponsoring organization of her attendance at the required courses and her personally sworn or affirmed affidavit that she has attended each course in its entirety.
- 3. IT IS FURTHER ORDERED that the license previously issued to Respondent is LIMITED by the following conditions:
- a. For a period of five years from the date of this Order, Respondent shall not work in any nursing position except under the direct supervision of another registered nurse who is not employed by or in business with Respondent's husband, or a physician who is not her husband and who is not employed by or in business with her husband, and she may not be a charge nurse, home health care nurse, or temporary nursing services nurse.
 - (1). Notwithstanding sub. a., above, Respondent may petition the Board of Nursing to lift or amend the limitation described in sub. a., above, two years after the effective date of this Order; Respondent shall have the burden of satisfying the Board that any amendment she may seek is consistent with public health, safety, and welfare.
 - (a). The Board's denial of such a petition, in whole or in part, shall not be construed as a denial of a license, and shall not entitle Respondent to a hearing.
- b. Respondent shall request and require that her employer file quarterly work reports with the Board of Nursing, detailing her compliance with standards of the nursing profession, with particular attention to the accuracy of her documentation and reports of patient assessments and planning.
- c. The first quarterly report shall be due ninety days after the effective date of this order, and subsequent reports shall be due every ninety days thereafter, for a period of two years, or, to account for any period during which Respondent is not practicing nursing, until the Board has received eight reports from Respondent's employer, whichever period is longer.
- 4. IT IS FURTHER ORDERED that certifications, affidavits, reports or other documents required to be filed with the Wisconsin Board of Nursing be filed with:

Department Monitor
Department of Regulation and Licensing
Division of Enforcement
P.O. Box 8935
1400 E. Washington Ave.
Madison, WI 53708

All certifications, affidavits, reports or other documents required to be filed with the Wisconsin Board of Nursing will be deemed filed with the Board of Nursing upon receipt by the Department Monitor.

- 5. IT IS FURTHER ORDERED that Angela Lentz Mangold, R.N. will appear before the Wisconsin Board of Nursing, if an appearance is requested by the Board, at the conclusion of the education program to establish that she has complied with all of the terms of this Final Decision and Order.
- 6. IT IS FURTHER ORDERED that Ms. Mangold shall pay COSTS in the amount of five thousand dollars (\$5,000.00). Full payment shall be submitted within one year from the date of this order. Respondent may make the payment in two payments of \$2,500.00 each. Payment shall be made by certified check or money order, payable to the Wisconsin Department of Regulation and Licensing and sent to: Department Monitor, Division of Enforcement, Dept. of Regulation & Licensing, P. O. Box 8935, Madison, WI 53708-8935.

7. IT IS FURTHER ORDERED that violation of any of the terms of this Order may be construed as conduct imperiling public health, safety and welfare and may result in a summary suspension of Respondent's license. The Board in its discretion may in the alternative impose additional conditions and limitations or other additional discipline for a violation of any of the terms of this Order. In the event Respondent fails to pay costs as ordered or fails to comply with the ordered continuing education the Respondent's license(#131794) SHALL BE SUSPENDED, without further notice or hearing, until Respondent has complied with the terms of this Order.

8. IT IS FURTHER ORDERED that this Order shall become effective upon the date of its signing.

Dated at Madison, Wisconsin, this 30th day of August, 2007.

Marilyn Kaufmann A Member of the Board By: