# WISCONSIN DEPARTMENT OF REGULATION & LICENSING



# Wisconsin Department of Regulation & Licensing Access to the Public Records of the Reports of Decisions

This Reports of Decisions document was retrieved from the Wisconsin Department of Regulation & Licensing website. These records are open to public view under Wisconsin's Open Records law, sections 19.31-19.39 Wisconsin Statutes.

#### Please read this agreement prior to viewing the Decision:

- The Reports of Decisions is designed to contain copies of all orders issued by credentialing authorities within the Department of Regulation and Licensing from November, 1998 to the present. In addition, many but not all orders for the time period between 1977 and November, 1998 are posted. Not all orders issued by a credentialing authority constitute a formal disciplinary action.
- Reports of Decisions contains information as it exists at a specific point in time in the
  Department of Regulation and Licensing data base. Because this data base changes
  constantly, the Department is not responsible for subsequent entries that update, correct or
  delete data. The Department is not responsible for notifying prior requesters of updates,
  modifications, corrections or deletions. All users have the responsibility to determine whether
  information obtained from this site is still accurate, current and complete.
- There may be discrepancies between the online copies and the original document. Original documents should be consulted as the definitive representation of the order's content. Copies of original orders may be obtained by mailing requests to the Department of Regulation and Licensing, PO Box 8935, Madison, WI 53708-8935. The Department charges copying fees. All requests must cite the case number, the date of the order, and respondent's name as it appears on the order.
- Reported decisions may have an appeal pending, and discipline may be stayed during the
  appeal. Information about the current status of a credential issued by the Department of
  Regulation and Licensing is shown on the Department's Web Site under "License Lookup."
  The status of an appeal may be found on court access websites at:
  <a href="http://ccap.courts.state.wi.us/InternetCourtAccess">http://ccap.courts.state.wi.us/InternetCourtAccess</a> and <a href="http://www.courts.state.wi.us/wscca">http://www.courts.state.wi.us/licenses</a>.
- Records not open to public inspection by statute are not contained on this website.

By viewing this document, you have read the above and agree to the use of the Reports of Decisions subject to the above terms, and that you understand the limitations of this on-line database.

**Correcting information on the DRL website:** An individual who believes that information on the website is inaccurate may contact the webmaster at <a href="web@drl.state.wi.gov">web@drl.state.wi.gov</a>

STATE OF WISCONSIN BEFORE THE BOARD OF NURSING

IN THE MATTER OF THE DISCIPLINARY

RESPONDENT.

PROCEEDINGS AGAINST : FINAL DECISION AND ORDER

:

LAURIE E. PAUGEL, R.N., : LS06060811NUR

-----

03 NUR 108

The parties to this action for the purposes of Wis. Stats. sec. 227.53 are:

Laurie E. Paugel, RN 4746 E. Balsam Ln. Rhinelander, WI 54501

Wisconsin Board of Nursing P.O. Box 8935 Madison, WI 53708-8935

Department of Regulation and Licensing Division of Enforcement P.O. Box 8935 Madison, WI 53708-8935

## PROCEDURAL HISTORY

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final decision of this matter, subject to the approval of the Board. The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following:

#### **FINDINGS OF FACT**

- 1. Laurie Ellen Paugel (D.O.B. 6/15/64) is duly licensed in the state of Wisconsin as a professional nurse (license #112743). This license was first granted on 3/24/93.
- 2. On 9/21/02, Respondent was a nurse at Friendly Village, a nursing him in Rhinelander, Wisconsin; her shift lasted until 10:30 PM that night. On 9/21/02, before Respondent started her shift, patient RS, an 84 year old woman with diabetes mellitus, grand mal seizures, and other medical problems, was sent to the hospital ER with a blood sugar level of 35. The patient was returned to the facility before Respondent's shift started with a blood sugar level of 129 and potassium of 3.2, with physician orders that her blood sugar be checked with a blood testing device every two hours twice, then every four hours twice, then every shift, if normal; and to call the internist "on call" if there were any further problems. An IV setup was ordered with D5/½NS with 20 meg/liter K+C, run for 1 day at 65 drops/min; Respondent prepared and hung this IV and connected it to an IV port which had been started at the hospital and then capped. This patient had a health care power of attorney appointing her daughter and the POA had been activated; the patient also had a no-CPR order, and was returned to the nursing home at about 16:30. At the time of the events described below, the patient's direct care was being given by an LPN, with Respondent's involvement being limited to the actions noted below.
- 3. The patient's chart shows no reading of her blood sugar until 22:00, when her blood sugar was 26 and one ampoule of glucagon was injected by Respondent; it was 24 some ten minutes later. At 22:15, it was 41. The patient's daughter were noted to be present and to request no "heroic" measures or further hospitalization.

- 4. Respondent did not call the physician at that time, nor was additional glucagon administered before she left the facility at approximately 10:30 PM. The nurse in charge noted later that the added contents label on the patient's IV bag was illegible and that it was normal saline instead of ½ normal saline as ordered; he replaced the bag with a new bag which he mixed himself, in compliance with the physician's order. No attempt was made to determine whether the bag previously hung had any other incorrect or missing ingredients which may have contributed to the patient's deteriorating condition.
- 5. The Board finds that the administration of glucagon is not an heroic measure and that the patient's no-CPR order and the family's request of "no heroic measures" or further hospitalization should not have precluded administration of additional glucagon, nor is there any legitimate reason for the staff to have delayed contacting the physician until several hours after the dangerously low blood sugar was detected and glucagon had been found to be ineffective at the dosage administered. The Board further finds that Respondent failed to effectively employ standard labeling and double-checking procedures for nurses, in selecting, labeling, and administering the IV solution ordered by the physician.
- 6. Following these events and the investigations by the nursing home and the DHFS Bureau of Quality Assurance, Respondent was suspended without pay for 5 days by her employer, and underwent training at the Friendly Village nursing home on ethics and boundary issues for nurses. Additionally, all nursing staff received training on diabetic procedures for insulin reaction, diabetic patient monitoring, physician notification, and recognizing possible medication errors.

## **CONCLUSION OF LAW**

By the conduct described above, respondent is subject to disciplinary action against her license to practice as a registered nurse in the state of Wisconsin, pursuant to Wis. Stat. § 441.07(1)(b), (c) and (d), and Wis. Adm. Code §§ N 7.03(1)(a), (b), (c), (e), and N 7.04(1) and (15).

#### **ORDER**

NOW, THEREFORE, IT IS HEREBY ORDERED that the attached Stipulation is accepted, and:

- 1. Laurie E. Paugel, RN, is REPRIMANDED for her unprofessional conduct in this matter.
- 2. Respondent shall pay the Costs of investigating and prosecuting this matter, in the amount of \$800, before her license is next renewed.

WISCONSIN BOARD OF NURSING

By: Marilyn Kaufmann 6/8/06 A Member of the Board Date