# WISCONSIN DEPARTMENT OF REGULATION & LICENSING



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STATE OF WISCONSIN
BEFORE THE SOCIAL WORKER SECTION
MARRIAGE AND FAMILY THERAPY, PROFESSIONAL COUNSELING
AND SOCIAL WORK EXAMINING BOARD

IN THE MATTER OF THE DISCIPLINARY

PROCEEDINGS AGAINST

FINAL DECISION AND ORDER

LINDA C. HANSON, C.S.W., : LS0503301SOC

RESPONDENT. :

The parties to this action for the purposes of Wis. Stat. § 227.53 are:

Linda C. Hanson, C.S.W. 623 W. Fulton Street Waupaca, WI 54981

Division of Enforcement
Department of Regulation and Licensing
1400 East Washington Avenue
PO Box 8935
Madison, WI 53708-8935

Social Worker Section
Marriage and Family Therapy, Professional Counseling and Social Work Examining Board
Department of Regulation and Licensing
1400 East Washington Avenue
P.O. Box 8935
Madison, WI 53708-8935

#### PROCEDURAL HISTORY

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final decision in this matter, subject to the approval of the Section. The Section has reviewed this Stipulation and considers it acceptable.

Accordingly, the Section in this matter adopts the attached Stipulation and makes the following:

### **FINDINGS OF FACT**

- 1. Linda C. Hanson, C.S.W., Respondent, date of birth July 9, 1967, was certified by the Social Worker Section as a social worker in the state of Wisconsin, pursuant to certificate number 8022, which was first granted February 27, 2002.
- 2. Respondent received a bachelor of social work degree from the University of Wisconsin-Oshkosh on June 5, 2000 and passed the basic level ASWB examination on February 2, 2002.
- 3. Respondent's last address reported to the Department of Regulation and Licensing is 623 W. Fulton Street Waupaca, WI 54981.
- 4. From September 9, 2002 until May 30, 2003, Respondent was employed as a social worker by Adult Care Consultants, Inc., (ACC) in Waupaca, Wisconsin. ACC had a contract to provide case management services for Waushara County Human Services (WCHS). Respondent's job responsibilities were to provide direct client services and delegated program administration under that contract.

- 5. Respondent completed her three-month orientation/probationary period and was evaluated in December 2002. The evaluation showed Respondent's work to be satisfactory.
- 6. During her ACC employment, Respondent was hospitalized on two occasions with the diagnosis of major depression. Each hospitalization followed an attempt by Respondent to take an overdose of prescription medications. The first hospitalization was from January 17-21, 2003 and the second was from May 22-28, 2003.
- 7. On April 30, 2003, ACC received notice from WCHS that due to budget constraints, WCHS was terminating their contract for case management services on June 30, 2003. Because Respondent was unable to complete the final work for the contract period due to her May hospitalization, ACC and WCHS then agreed to terminate the contract early.
- 8. Following her discharge from the hospital on May 28, 2003, Respondent returned to work and was informed of the early termination of the contract and that she was being laid off effective May 30, 2003. Respondent's cases were subsequently reassigned to a WCHS employee.
- 9. Shortly after June 1, 2003, WCHS was preparing for a State audit and reviewed Respondent's case files which were on the list of cases which would be audited. WCHS discovered that there were serious omissions in Respondent's work on those cases.
  - 5 cases were 6 months behind in their recertification.
  - 1 case was 3 months behind in its recertification.
  - 3 cases were 2 months behind in their recertification.
  - 4 cases were 1 month behind in their recertification.
  - 5 cases: the recertifications were completed but never mailed to the appropriate agency.
  - 3 cases were out of program compliance because they lacked proper documentation.
  - 1 case was 3 months late in a six-month review.
  - 2 cases were 2 months late in a six-month review.
  - 2 cases were 1 month late in a six-month review.
  - 3 cases were complete and compliant.
- 10. Because of Respondent's failure to comply with guidelines and maintain necessary records, the audit resulted in WCHS being assessed financial penalties. At WCHS's request, ACC repaid thousands of dollars to WCHS for billings that could not be authenticated or justified.

#### **CONCLUSIONS OF LAW**

- 1. The Social Worker Section of the Wisconsin Marriage and Family Therapy, Professional Counseling and Social Work Examining Board has jurisdiction over this matter pursuant to Wis. Stat. § 457.26(2) and has authority to enter into this stipulated resolution pursuant to Wis. Stat. § 227.44(5).
- 2. Respondent, by engaging in the above conduct, engaged in negligence in more than one instance, which is defined as unprofessional conduct by Wis. Adm. Code § MPSW 20.02(22), and is subject to discipline pursuant to Wis. Stat § 457.26(2)(f).

#### **ORDER**

NOW, THEREFORE, IT IS HEREBY ORDERED that the certificate of Linda C. Hanson, C.S.W., to practice as a social worker in the state of Wisconsin is limited, effective immediately, as follows:

- 1. Respondent shall continue in treatment with her psychotherapist, Vicky Kolasinski, and her psychiatrist, Dr. Susan J. Girod, M.D., (treating professionals) each of whom are hereby approved by the Section.
  - a. In the event that a treating professional is unable or unwilling to continue as Respondent's treating professional, the Section shall in its sole discretion approve subsequent treating professionals.

- b. Respondent shall immediately provide all treating professionals with a copy of this Final decision and Order.
- c. The psychiatrist shall assess the need for medication and, as appropriate, prescribe medications and order laboratory tests to determine Respondent's medication levels, as part of treatment.
  - d. The psychotherapist shall provide appropriate psychotherapy.
- e. The schedule of treatment shall be determined by the treating professionals, but Respondent shall be seen by the psychotherapist for evaluation and treatment at least one time each month.
- f. Respondent shall cooperate with and follow all recommended treatment, which in addition to psychotherapy, may include participating in self help groups, taking medication and having laboratory tests to determine medication levels.
- g. Treatment shall continue until such time as the treating professional(s) recommends that it be ended and the Section accepts that recommendation.
- h. Respondent shall provide and keep on file with the treating professionals current releases which comply with state and federal laws authorizing release of all medical and treatment records and reports to the Section, and permitting the treating professionals to disclose and discuss the progress of Respondent's treatment and rehabilitation with the Section or any member thereof, or with any employee of the Department of Regulation and Licensing acting under the authority of the Section. Copies of these releases shall be filed simultaneously with the Department Monitor.
- i. If Respondent believes that any recommended treatment or refusal to end treatment is inappropriate, Respondent may seek a class 1 hearing pursuant to Wis. Stat. § 227.01(3)(a) in which the burden shall be on Respondent to show that the Section's decision is arbitrary or capricious. The treatment shall remain in effect until there is a final decision in Respondent's favor on the issue.
- 2. Respondent's treating psychotherapist shall submit quarterly reports to the Section regarding Respondent's participation and progress in treatment. Submission of the reports by the treating psychotherapist shall be Respondent's responsibility. The due date for the first report and subsequent reports shall be determined by the Department Monitor.
- 3. Respondent's treating psychiatrist shall submit semi-annual reports to the Section regarding Respondent's participation and progress in treatment. Submission of the reports by the treating psychiatrist shall be Respondent's responsibility. The due date for the first report and subsequent reports shall be determined by the Department Monitor.
- 4. Upon becoming aware that Respondent has failed to cooperate with treatment, or has otherwise violated the terms of this Order, Respondent's treating professional(s) shall immediately submit written notification to the Section.
- 5. If Respondent fails to cooperate with treatment, or has otherwise violated the terms of this Order, Respondent shall immediately submit written notification to the Section.
  - 6. All requests, notifications, payments and reports required by this Order shall be mailed, faxed or delivered to:

Department Monitor
Department of Regulation And Licensing
Division of Enforcement
1400 East Washington Ave.
P.O. Box 8935
Madison, WI 53708-8935
Telephone (608)
Fax (608) 266-2264

- 7. Violation of any term or condition of this Order may constitute grounds for revocation of Respondent's certificate as a social worker in Wisconsin. Should the Section determine that there is probable cause to believe that Respondent has violated the terms of this Order, the Section may order that Respondent's certificate be summarily suspended pending investigation of and hearing on the alleged violation.
- 8. Respondent shall, within 90 days of the date of this Order, pay to the Department of Regulation and Licensing costs of this proceeding in the amount of \$740.00 pursuant to Wis. Stat. § 440.22(2).

Social Worker Section Wisconsin Marriage and Family Therapy, Professional Counseling and Social Work Examining Board

By: George Kamps 3-30-05 A Member of the Section Date