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STATE OF WISCONSIN BEFORE THE PSYCHOLOGY EXAMINING BOARD

IN THE MATTER OF THE DISCIPLINARY PROCEEDINGS AGAINST

LS0406302PSY

SHIRLEY G. NATZEL, PH.D., RESPONDENT

RESPONDENT .

FINAL DECISION AND ORDER

The parties to this action for the purposes of § 227.53, Stats., are:

Shirley G. Natzel, Ph.D W30N1801 Westlake Circle Delafield, WI 53018

Wisconsin Psychology Examining Board P.O. Box 8935 Madison, WI 53708-8935

Department of Regulation and Licensing Division of Enforcement P.O. Box 8935 Madison, WI 53708-8935

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final decision of this matter, subject to the approval of the Psychology Examining Board. The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following:

FINDINGS OF FACT

- 1. Shirley G. Natzel, Ph.D., Respondent, date of birth July 20, 1941, is licensed by the Wisconsin Psychology Examining Board for the private practice of school psychology in the state of Wisconsin pursuant to license number 324, which was first granted May 11, 1995.
- 2. Respondent's last address reported to the Department of Regulation and Licensing is W30N1801 Westlake Circle, Delafield, WI 53018.
- 3. Each person licensed for the private practice of school psychology in the state of Wisconsin must renew that license biennially, by October 1 of each odd numbered year. [§§ 440.08(2)(a)63., and 455.06, Stats.]
- 4. To be qualified to renew the license for the next biennial registration period, the licensee must have completed at least 40 hours of board-approved continuing education in the previous biennial registration period. [Wis. Adm. Code §§ Psy 4.01 and Psy 4.02]
- 5. In December 2001, the Board audited Respondent's compliance with the continuing education requirements for the October 1, 1999 through September 30, 2001 biennium.
 - The audit disclosed that Respondent had committed a minor violation of the Board's continuing education requirements during that period.

- Respondent was issued an administrative warning which put Respondent on notice that any subsequent similar violation might result in disciplinary action.
- Respondent was informed that she would again be audited following the October 1, 2001 through September 30, 2003 biennium.
- 6. Respondent renewed her license for the October 1, 2003 through September 30, 2005 biennium by completing and signing a renewal form that was sent to her by the Department of Regulation and Licensing. That renewal form contained the following language, immediately above the line which Respondent was to date and sign:

"I have or will have completed 40 contact hours of board-approved continuing education, including 6 hours in ethics, during the biennium immediately preceding this application (10/1/01-9/30/03), and I have or will have evidence of this which I will furnish to the Psychology Examining Board upon request."

- 7. On November 17, 2003, Respondent was sent a letter auditing Respondent's compliance with the continuing education requirements for the October 1, 2001 through September 30, 2003 biennium.
- 8. In response to this audit, Respondent submitted:
 - documentation showing she had completed 17.5 hours of board-approved continuing education during the 2001-2003 biennium.
 - documentation showing she had completed 13 hours of board-approved continuing education, including 6 hours in ethics, following completion of the 2001-2003 biennium (after September 30, 2003).
 - documentation for two 1.5-hour programs which were previously counted to meet the requirements for the 1999-2001 biennium, and therefore could not be counted for the 2001-2003 biennium.
- 9. On December 11, 2003, the Department sent a letter to Licensee notifying her of her noncompliance with the Board's continuing education requirements. The letter also informed Licensee that if she wished to appeal the Board's initial finding of noncompliance, she must submit to the Board additional documentation to correct the deficiencies noted by the Board.
- 10. On January 8, 2004, Licensee submitted:
 - documentation of having completed "Contemporary Issues in Mental Health & Addiction Medicine –
 Reining in the Emotional Brain: Cognitive Behavioral Therapy in the Treatment of Anxiety Disorders."
 A 1.5-hour category I continuing education activity sponsored by Aurora Health Care completed on
 January 7, 2004, after the relevant period.
 - a plan for obtaining the remaining hours needed to comply with the Board's requirement by attending conferences in February and March, but did not specifically identify the names or dates of the conferences.
- 11. On March 10, 2004, the Division of Enforcement (DOE):
 - Sent Respondent a letter notifying her of her noncompliance with the Board's continuing education requirements.
 - Requested Respondent to submit documentation of having completed an additional 8 hours of boardapproved continuing education.
- 12. In response to DOE's request, Respondent submitted documentation of having completed the following programs:
 - "Contemporary Issues in Mental Health & Addiction Medicine Cross Cultural Aspects of Treatment,"

- a 1.5-hour category I continuing education activity sponsored by Aurora Health Care completed on February 4, 2004, after the relevant period.
- "Contemporary Issues in Mental Health & Addiction Medicine Confidentiality," a 1.5-hour category I continuing education activity sponsored by Aurora Health Care completed on March 3, 2004, after the relevant period.
- 13. Respondent also informed DOE that she planned to complete the remaining 5 hours by attending the National School Psychology Convention from March 30 to April 3, 2004 in Dallas, Texas. DOE informed Respondent that her plan was acceptable and Respondent was requested to submit documentation of her attendance.
- 14. On April 7, 2004, Respondent submitted documentation of having attended the following activities sponsored by the National Association of School Psychologists, an APA-approved sponsor:
 - "WS32 Advanced Workshop on Functional Behavioral Analysis" (3 hours) completed on April 1, 2004.
 - "WS52 An Introductory Workshop on Ethical Standards Governing School Psychology Practice" (3 hours) completed on April 3, 2004.
- 15. The 23.5 hours of board-approved continuing education which Respondent completed after September 30, 2003 will be applied toward belated fulfillment of the continuing education requirements for the 2001-2003 biennium.
- 16. Respondent failed to complete a total of 40 hours of board-approved continuing education prior to renewing her license and, therefore, was in violation of Wis. Adm. Code § 5.01(28) for having violated the continuing education requirements of § 455.06, Stats.

CONCLUSIONS OF LAW

- 1. The Wisconsin Psychology Examining Board has jurisdiction over this matter pursuant to § 455.09, Stats.
- 2. The Wisconsin Psychology Examining Board has authority to enter into this stipulated resolution of this matter pursuant to § 227.44(5), Stats.
- 3. Respondent, by failing to obtain 40 hours of board-approved continuing education during the biennium immediately preceding her application for the renewal of her license for the October 1, 2003 through September 30, 2005 biennium, as required by Wis. Adm. Code § PSY 4.01, is subject to discipline pursuant to Wis. Adm. Code § PSY 5.01(28) and § 455.09(1)(g), Stats.
- 4. Respondent, by signing the license renewal form which states "I have or will have completed 40 contact hours of board-approved continuing education, including 6 hours in ethics, during the biennium immediately preceding this application (10/1/01-9/30/03), and I have or will have evidence of this which I will furnish to the Psychology Examining Board upon request," is subject to discipline pursuant to § 455.09(1)(d), Stats., for using fraud or deception in the application for a license.

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED:

- 1. Respondent, Shirley G. Natzel, Ph.D., is hereby REPRIMANDED for her conduct.
- 2. Respondent is prohibited from applying any of the continuing education hours received from the following programs toward satisfaction of the continuing education required during the October 1, 2003 through September 30, 2005 registration biennium:

- "Workshops in Contemporary Cognitive Assessment The Wechsler Intelligence Scale for Children-4th Edition (WISC04): Administration, Scoring and Interpretation" (7 hours), completed on October 13, 2003.
- "Ethics, Boundaries and Practice: Current Issues" (6 hours), completed on November 20, 2003.
- "Contemporary Issues in Mental Health & Addiction Medicine Reining in the Emotional Brain: Cognitive Behavioral Therapy in the Treatment of Anxiety Disorders" (1.5 hours), completed on January 7, 2004.
- "Contemporary Issues in Mental Health & Addiction Medicine Cross Cultural Aspects of Treatment," (1.5 hours), completed on February 4, 2004.
- "Contemporary Issues in Mental Health & Addiction Medicine Confidentiality," (1.5-hours), completed on March 3, 2004.
- "WS32 Advanced Workshop on Functional Behavioral Analysis" (3 hours) completed on April 1, 2004.
- "WS52 An Introductory Workshop on Ethical Standards Governing School Psychology Practice" (3 hours) completed on April 3, 2004.
- 3. Respondent shall, within 30 days of the date of this Order, pay to the Department of Regulation and Licensing the costs of this proceeding in the amount of \$400.00 pursuant to \$440.22(2), Stats.
- 4. Payment shall be mailed or delivered to:

Department Monitor
Department of Regulation and Licensing
Division of Enforcement
1400 East Washington Ave.
P.O. Box 8935
Madison, WI 53708-8935
Fax (608) 266-2264
Telephone (608) 267-3817

The rights of a party aggrieved by this Decision to petition the Board for rehearing and to petition for judicial review are set forth on the attached "Notice of Appeal Information."

Dated at Madison, Wisconsin this 30th day of June, 2004.

Mariellen Fischer, Ph.D. Chairperson Psychology Examining Board