

# WISCONSIN DEPARTMENT OF REGULATION & LICENSING



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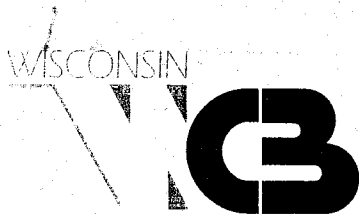
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**CERTIFICATION BOARD**

Jeff Percy, MPA, Executive Director

Date: February 15, 2003

Re: Complaint #: 2002-11  
Complainant: Jeff Percy for the Wisconsin Certification Board, Inc. (WCB)  
Respondent: Jacquelyne Kay Divall

To: Board of Directors  
Wisconsin Certification Board, Inc.

The Executive Committee having received the results of the investigation into the alleged misconduct of and in conformity with its rules now makes the following:

**FINDINGS OF FACT**

Jacquelyne Kay Divall, the respondent counselor:

1. resides at 429 E Louisa St., Darlington, WI 53530;
2. was certified as an Independent Clinical Social Worker (CICSW) by the State of Wisconsin;
3. The Social Worker Section, Examining Board of Social Workers, Marriage and Family Therapists and Professional Counselors at the Wisconsin Dept. of Regulation and Licensing (DRL) on September 17, 2002 found that the:  
Respondent, by failing to avoid a dual relationship or relationship that may impair Respondent's objectivity or create a conflict of interest, has committed unprofessional conduct as defined by Wis. Admin. Code § SFC 20.02(13), and is subject to discipline pursuant to § 457.26(2)(f), Stats. (LS0209173SOC)

This same Section made the following Order:

NOW, THEREFORE, IT IS HEREBY ORDERED that the SURRENDER by Jacquelyne Kay Divall, Respondent, of her certificate to practice as an independent clinical social worker in the state of Wisconsin is hereby ACCEPTED, effective immediately.  
(LS0209173SOC)

4. voluntarily desired to surrender her CICSW certificate to the State of Wisconsin.
5. was under WCB jurisdiction on the dates identified in part 1 and parts 6 through 10 in the Findings of Fact section of DRL's Case #LS0209173SOC.
6. did not return a response to the aforementioned complaint by November 25, 2002 as identified in the WCB complaint cover letter. The WCB received the response from the respondent on December 16, 2002, 21 days after it was due in the WCB office.
7. did not respond to telephone contacts from Fred Harvey, the WCB's Complaint's Investigator.
8. Rick Leahy, a person identified by the respondent as a person who has additional information pertaining to the Ms. Divall's response, did not return a telephone contact from Fred Harvey.
9. allowed her WCB CADC III certification to lapse on 2/1/2003.

**CONCLUSION**

The Executive Committee of the Wisconsin Certification Board concludes that Jacquelyne Kay Divall did engage in conduct which did not meet the generally accepted standards of practice; and developed, implemented, or maintained an exploitative relationship with a former client while she was under the jurisdiction of this Board.

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Therefore, Ms. Divall did breach the following Rules within the Counselor Code of Conduct (Rev. 1996):

Rule 2.2 A counselor shall not engage in conduct which does not meet the generally accepted standards of practice.

Rule 6.1 A counselor shall not develop, implement, or maintain exploitative relationships with current or past clients.

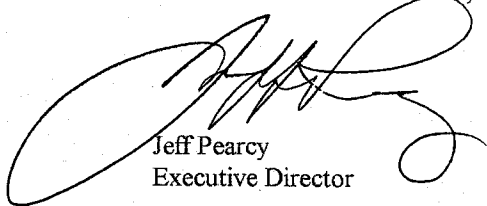
#### DECISION

Pursuant to Section V(A)(3) of the WCB *Counselor Code of Conduct* (Rev. 1996), Action by the Executive Committee, Jacquelyne Kay Divall will not be able to avoid receiving a disciplinary sanction despite the fact that she allowed her CADCIH credential to lapse.

Therefore, no applications for registration or certification of any WCB credential will be accepted from Jacquelyne Kay Divall for a minimum of two years. Prior to any application being accepted for any WCB credential, Ms. Divall must respond to this complaint in full and adhere to section VII (C) of the WCB *Counselor Code of Conduct* (Rev. 1996), Procedures And Reinstatement Following Disciplinary Action.

Please be advised of your rights to appeal, hearing, and reinstatement as outlined within the *Counselor Code of Conduct* in Sections VI and VII.

For the Executive Committee,



Jeff Percy  
Executive Director

Cc file

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