

WISCONSIN DEPARTMENT OF REGULATION & LICENSING



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STATE OF WISCONSIN
BEFORE THE BOARD OF NURSING

IN THE MATTER OF THE DISCIPLINARY
PROCEEDINGS AGAINST

PAMELA S. HO, RN,

RESPONDENT

FINAL DECISION AND ORDER

LS999091711NUR

Division of Enforcement Case No. 98 NUR 196

The parties to this action for the purposes of section 227.53 of the Wisconsin statutes are:

*Pamela S. Ho, RN
2358 S. 98th St., Apt. 1
Milwaukee, WI 53227*

*Board of Nursing
PO Box 8935
Madison, WI 53708-8935*

*Department of Regulation and Licensing
Division of Enforcement
PO Box 8935
Madison, WI 53708-8935*

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final decision of this matter, subject to the approval of the Board. The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following:

FINDINGS OF FACT

1. Pamela S. Ho (D.O.B. 09/27/55) is duly licensed as a registered nurse in the state of Wisconsin (license #72841). This license was first granted on April 6, 1979.
2. Respondent's most recent address on file with the Wisconsin Board of Nursing is 2358 S. 98th St., Apt. 1, Milwaukee, WI 53227.
3. At all times relevant to this action, Respondent was working as a registered nurse at Lutheran Home for the Aging, 7500 W. North Avenue, Wauwatosa, Wisconsin.
4. The Department has received allegations that on or about October 26, 1998, Respondent's care and treatment for resident "MG" constituted verbal abuse of a resident, in that a) Respondent utilized inappropriate volume in addressing the resident; b) Respondent told the resident that respondent and other staff did not like the resident; and c) Respondent threatened the resident with ripping the resident's call light out of the wall and leaving the resident stranded. Respondent was terminated from Lutheran Home for the Aging on November 2, 1998, based on these allegations.
5. Respondent contests the allegations referred to in paragraph 4, above, but in resolution of this matter consents to the issuance of the following Conclusions of Law and Order.

CONCLUSIONS OF LAW

1. The Wisconsin Board of Nursing has jurisdiction over this matter, pursuant to sec. 441.07, Stats.
2. The Wisconsin Board of Nursing is authorized to enter into the attached stipulation, pursuant to sec. 227.44(5), Stats.
3. The conduct described above constitutes a basis for discipline under sec. 441.07(1)(d), Stats. and Wisconsin Administrative Code § N 7.04(4). Furthermore, the Findings of Fact set forth in paragraph 4 above constitute an agency finding of abuse and/or neglect within the meaning of secs. 48.685 and 50.065, Stats.

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED that the license of Pamela S. Ho shall be LIMITED as follows:

1. Within six (6) months from the date of this order, Respondent shall submit documentation of successful completion of at least eighteen (18) hours of continuing education or other training acceptable to the Board in the areas of stress/anger management and nursing ethics, or in other areas acceptable to the Board as relevant to Respondent's rehabilitation. To be acceptable, the course or training shall be pre-approved by a member or designated agent of the Board of Nursing. Acceptable documentation shall include certification from the sponsoring organization as well as a statement signed by Respondent verifying that she attended the course in its entirety.
2. Until otherwise ordered by the Board, Respondent shall provide a copy of this Final Decision and Order to any current or prospective employer, where the work setting could involve patient contact or care. Respondent may petition for removal of this condition upon successful completion of all course work required under paragraph 1, above. Denial in whole or in part of a petition under this paragraph shall not constitute denial of a license and shall not give rise to a contested case within the meaning of Wis. Stats. §§227.01(3) and 227.42.
3. In the event that Respondent fails to timely comply with the requirements set forth in paragraph 1 above, her Wisconsin license to practice as a registered nurse shall be SUSPENDED, without further notice or hearing, until she has complied with the terms of this Order.
4. The Department Monitor is the individual designated by the Board as its agent to coordinate compliance with the terms of this Order, including receiving payment of costs and forfeitures, as well as coordinating all requests for approval of education. The Department Monitor may be reached as follows:

Department Monitor

Division of Enforcement

PO Box 8935

Madison, WI 53708-8935

FAX (608) 266-2264

TEL. (608) 267-7139

5. This Order shall become effective upon the date of its signing.

BOARD OF NURSING

By:

Timothy D. Burns, CRNA

On behalf of the Board

September 17, 1999

Date