

# WISCONSIN DEPARTMENT OF REGULATION & LICENSING



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FILE COPY

STATE OF WISCONSIN  
BEFORE THE BOARD OF NURSING

IN THE MATTER OF THE DISCIPLINARY  
PROCEEDINGS AGAINST

GLICERIA G CHRISTENSON, R.N.,  
RESPONDENT

FINAL DECISION AND ORDER  
92 NUR 101

The parties to this action for the purposes of Wis. Stats. sec. 227.53 are:

Gliceria G. Christenson  
1926 West Harrison #617  
Chicago, IL 60612

Board of Nursing  
P.O. Box 8935  
Madison, WI 53708-8935

Department of Regulation and Licensing  
Division of Enforcement  
P.O. Box 8935  
Madison, WI 53708-8935

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final decision of this matter, subject to the approval of the Board. The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following:

FINDINGS OF FACT

1. Gliceria G. Christenson, R.N. (D.O.B. 12/25/36) is duly licensed as a registered nurse in the state of Wisconsin (license # 96529). This license was first granted on April 3, 1987.

2. Ms. Christenson's most recent address on file with the Wisconsin Board of Nursing is 1926 West Harrison #617, Chicago, IL 60612.

3. On or about June 18, 1992, the Minnesota Board of Nursing took disciplinary action against Ms. Christenson's license to practice as a registered nurse and accepted the surrender of Ms. Christenson's Minnesota nursing license. A true and correct copy of the Minnesota Findings of Fact, Conclusions of Law and Order is attached to and incorporated by reference in this Order.

CONCLUSIONS OF LAW

By the conduct described above, Gliceria G. Christenson is subject to

disciplinary action against her license to practice as a registered nurse in the state of Wisconsin, pursuant to Wis. Stats. §441.07(1) and Wis. Adm. Code §N7.04(7) and (15).

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED that the State of Wisconsin Board of Nursing accepts the SURRENDER of the license of Gliceria G. Christenson (#96529).

IT IS FURTHER ORDERED that should Ms. Christenson reapply for Wisconsin licensure, the Board may in its sole discretion determine whether, and under what terms and conditions, this license may be reissued. Denial in whole or in part of a petition for relicensure shall not constitute denial of a license and shall not give rise to a contested case within the meaning of Wis. Stats. §§227.01(3) and 227.42.

This Order shall become effective upon the date of its signing.

BOARD OF NURSING

By: Jacqueline Johnson RN MS 1/8/23  
A Member of the Board Date



# MINNESOTA BOARD OF NURSING

2700 University Avenue West #108 St. Paul, MN 55114 Telephone: (612) 642-0567

I, Joyce M. Schowalter, Executive Director of the Minnesota Board of Nursing, do hereby certify that I am the Custodian of the Records of the Minnesota Board of Nursing and that the attached documents in the matter of Gliceria G. Christenson, RN, are true and correct copies of said documents as they appear among the files and records in the Minnesota Board of Nursing office. The documents are kept in the regular course of business of the Minnesota Board of Nursing and were prepared as a matter of routine business practice of the Board.

WITNESS, my hand and seal of the Minnesota Board of Nursing this 18<sup>th</sup> day of June, 1992.

MINNESOTA BOARD OF NURSING

By: Joyce M. Schowalter  
Joyce M. Schowalter  
Executive Director

S E A L

Subscribed and sworn to before me this

18<sup>th</sup> day of June, 1992.

[Signature]  
Signature - Notary

My commission expires:

EXHIBIT A

Equal Opportunity Employer

BEFORE THE MINNESOTA  
BOARD OF NURSING

In the Matter of  
Gliceria G. Christenson, RN  
License No. 68726

STIPULATION AND  
CONSENT ORDER

IT IS HEREBY STIPULATED AND AGREED by Gliceria G. Christenson, RN (hereinafter "Licensee"), and the Minnesota Board of Nursing (hereinafter "Board") that without trial or adjudication of any issue of fact or law herein and without any evidence or admission by any party with respect to any such issue:

1. On August 20, 1991, a Notice of Conference with Board of Nursing Review Panel was duly served upon Licensee, receipt of which is hereby acknowledged by Licensee;

2. On September 17, 1991, Licensee and her attorney, Annette M. Margarit, appeared before the Board Review Panel composed of Christine Springhetti, Board member, and Carol Manteuffel, Associate Director of the Board, to discuss allegations made in the notice referenced above. Tracey E. Burton, Special Assistant Attorney General, represented the Board at the conference;

3. Licensee expressly waives the formal hearing and all other procedures before the Board to which she may be entitled under the Minnesota and/or United States constitutions, statutes, or rules;

4. This Stipulation and Consent Order shall constitute the entire record herein and shall be filed with the Board prior to its next meeting;

5. In the event the Board in its discretion does not approve this settlement or a lesser remedy than indicated in this settlement, this stipulation is withdrawn and shall be of no evidentiary value and shall not be relied upon nor introduced by either party. Licensee

agrees that if the Board rejects this stipulation and this case proceeds to hearing, Licensee will assert no claim that the Board was prejudiced by its review and discussion of this stipulation or of any records relating hereto;

6. Licensee acknowledges that at a hearing the Board may be able to prove one or more of the allegations set forth in the Board's August 20, 1991 Notice Of Conference With Board of Nursing Review Panel. The August 20, 1991 Notice Of Conference With the Board of Nursing Review Panel is incorporated by reference as follows:

a. On November 8, 1990, Licensee resigned from her employment as a professional nurse at Riverside Medical Center, Minneapolis, Minnesota, after the following occurred:

1) On July 9, 1990, Licensee was hired by the facility. On July 12, 1990, Licensee failed the medication test. Licensee stated she passed the test on her second attempt. On August 14, 1990, Licensee completed her four-week orientation;

2) On August 16, 1990, at 10:20 AM, staff had to intervene when Licensee had not yet completed the 8 AM medication pass;

3) On August 24, 1990, at 10:30 AM, Licensee had not yet completed the 8 AM medication pass. Licensee stated she was told she had an hour variable either earlier or later. Licensee admitted that she was sometimes slow passing medications because she answered patient call lights;

4) On September 11, 1990, Licensee failed to remove the inner plug/stopper on resident HS's IV resulting in his not receiving Rocephin 1 gram as ordered. Licensee stated the pharmacist then showed her how to remove the inner plug;

5) On September 15, 1990, Licensee was transferred to the evening shift;

6) On September 21, 1990, Licensee informed a patient, who had an appointment with his physician, that he was being discharged when, in fact, his physician had not discharged him. When the patient informed his physician that he had been discharged, the physician sent him home from the clinic. Licensee stated there could have been a misunderstanding;

7) On September 21, 1990, Licensee failed to give patient JK 8 AM medications because she could not find them. At 9:30 AM staff found these medications in the bottom of the medication cart and administered them;

8) On September 21, 1990, when staff instructed Licensee to unhook and flush patient #421's tube feeding, Licensee turned the machine off but did not unhook the bag or flush the tubing. Licensee stated she had worked with tube feedings before and she felt she knew how to flush the tube;

9) On September 21, 1990, Licensee asked another nurse for her assistance in doing a colostomy bag change. Even though the nurse read the step-by-step instructions to Licensee, Licensee had a difficult time following these instructions. For example, the nurse instructed Licensee to apply stoma adhesive around the stoma and Licensee applied it over the stoma;

10) Licensee admits that on September 29, 1990, she administered MS contin 30 mg. to resident DL instead of the MS 30 mg. which was ordered;

11) Licensee did not recall that on October 2, 1990, she set patient GS's aqua k pad at 105 degrees rather than 101 degrees as ordered;

12) On October 13, 1990, Licensee stabilized patient OP's arm board too tight resulting in a skin tear and bleeding;

13) On October 13, 1990, a patient complained to staff that Licensee had asked her to take her bedtime medications at supper time because Licensee thought she would be too busy later on to give them to her. The patient refused to do this;

14) On October 13, 1990, a patient informed staff that he did not want Licensee caring for him any longer after she had woke him from a sound sleep and informed him that he had to go to the bathroom. In addition, the patient stated that Licensee gave him his supper meds at bedtime;

15) Licensee did not recall that on October 18, 1990, she administered Humulin 70/30 Insulin to patient AS even though the number of units was not charted on the medication administration record;

16) On October 25, 1990, Licensee forcefully tried to give a Mantoux test to a patient using a large needle and syringe even though the patient informed Licensee that she had already had the test;

17) On October 25, 1990, while passing medications Licensee attempted to put the medications in the patient's mouth. The pill dropped from the patient's mouth onto her neck. Licensee stated that her attempt to put the medications in the patient's mouth was an unacceptable procedure and she does not regularly give medications in that manner;

18) On October 25, 1990, when Licensee refused to give a patient MS cont and MS prn prior to administering a Rowasa enema, the patient refused the enema;

19) Licensee did not recall that on October 25, 1990, another nurse had to remove a bandage on a patient's hip after the patient complained that Licensee had applied the bandage too tight.

b. Following the conference, the Review Panel granted Licensee until October 30, 1991, to submit documentation regarding her performance evaluations from Woodside Nursing Home, Rochester, Minnesota and Cook County Hospital, Chicago, Illinois. Licensee was to submit program descriptions and objectives for all continuing education and her participation and progression in current retraining program at the Cook County Hospital. Licensee submitted incomplete



documentation and was granted an additional extension to November 22, 1991.

Licensee failed to submit the required documentation.

7. Licensee admits and acknowledges that the allegations specified in the Board's August 20, 1991 Notice Of Conference With Board of Nursing Review Panel constitute a violation of Minn. Stat. § 148.261 (1990) and justifies revocation of or other disciplinary action against her license and constitute a reasonable basis in law and fact to justify the disciplinary action provided for in the order;

8. Licensee acknowledges and admits that proof at hearing of any one or more of the allegations set forth in the notice, including proof by the Board's introduction of admissions made by Licensee at the conference, would empower the Board to revoke or take other action against Licensee's license under Minn. Stat. § 148.261;

9. This stipulation shall not in any way or manner limit or affect the authority of the Board to proceed against Licensee by initiating a contested case hearing or by other appropriate means on the basis of any act, conduct, or admission of Licensee justifying disciplinary action which occurred before or after the date of this stipulation and which is not directly related to the specific facts and circumstances set forth herein;

10. Upon this stipulation and record, as set forth in paragraph 4 above, and without any further notice of proceedings, the Board may, in its discretion, accept the SURRENDER of Licensee's license to practice professional nursing in the State of Minnesota;

11. Licensee shall cease and desist from practicing professional nursing in any manner in the State of Minnesota and shall neither offer nor provide any professional nursing services of any nature within the state until such time as the full Board has completed a review of any allegations pending against her at the administrative level through a conference or hearing initiated pursuant to the Administrative Procedure Act;

12. Licensee shall not petition for reregistration of her license to practice professional nursing until such time as she meets with a Board Review Panel to review any

allegations made against her and the Board Review Panel makes a recommendation to the full Board that the registration certificate be reissued to Licensee;

13. Licensee has voluntarily surrendered to the Board her current nursing registration renewal certificate.

14. The Board may, at any regularly scheduled meeting at which Licensee has appeared and presented evidence, take any of the following actions:

- a. Reissue a registration certificate to Licensee;
- b. Reissue a registration certificate to Licensee conditional upon further reports to the Board and/or restrictions placed upon the scope of Licensee's practice;
- c. Deny Licensee's request for reissuance of a registration certificate based upon her failure to meet the burden of proof.

15. Any appropriate court may, upon application of the Board, enter its decree enforcing the order of the Board;

16. Licensee's noncompliance with this order shall be considered a violation of Minn. Stat. § 148.261 (1990) and constitute grounds for further disciplinary action;

17. Licensee hereby acknowledges that she has read, understands, and agrees to this Stipulation and Consent Order and has freely and voluntarily signed the stipulation without threat or promise by the Board or any of its members, employees, or agents. When signing the stipulation, Licensee acknowledges that she is fully aware that the Stipulation and Consent Order must be approved by the Board. The Board may either approve the stipulation and/or order as proposed, approve the order subject to specified change, or reject it. If the changes are acceptable to Licensee, the stipulation will take effect and the order as modified will be issued. If the changes are unacceptable to Licensee or the Board rejects the stipulation, it will be of no effect except as specified herein;

18. If the Board receives evidence that Licensee has violated the terms of the order, has made misrepresentations to the Board or to those required to submit reports to the Board, and/or engaged in acts or omissions which would be a violation of Minn. Stat.

§ 148.261, the Board shall so notify Licensee in writing at her last known address filed with the Board. Licensee shall have the opportunity to contest the allegations by submitting a written request to so contest within 30 days after service of the Notice of Opportunity to Contest Allegations:

a. If Licensee does not submit a written request to contest the allegations within 30 days of service of the notice, the issues set forth in the notice may be taken as true or deemed proven without further evidence. Upon a report to the Board of such allegations and of Licensee's failure to contest, the Board may either impose additional disciplinary action, including revocation, or deny any petition submitted by Licensee. Any Board order issued under this paragraph shall be final and binding upon Licensee and shall not be subject to judicial or administrative review or to a judicial stay pending any attempts to seek such review;

b. If Licensee submits a written request to contest the allegations, the Board may initiate either a proceeding conducted pursuant to Minn. Stat. ch. 214 (1990) or a contested case hearing pursuant to Minn. Stat. ch. 14 (1990) to determine whether Licensee can show cause as to why additional disciplinary action should not be imposed. In any such proceeding, the Board shall have the burden of going forward to provide a sufficient factual basis supporting the allegations. The Board shall provide sufficient evidence to meet the substantial evidence standard used by appellate courts in reviewing administrative actions, that is, evidence demonstrating that the Board is not acting unreasonably, arbitrarily, or capriciously and that some reasonable evidence exists to support the allegations. Upon such a showing by the Board, the burden of proof as to why additional disciplinary action should not be imposed or why any petition for reinstatement should not be denied shall be upon Licensee.

19. This stipulation contains the entire agreement between the parties, there being no other agreement of any kind, verbal or otherwise, which varies this stipulation.

CONSENT:

BOARD OF NURSING

REVIEW PANEL

Mrs. Gliceria G. Christenson  
GLICERIA G. CHRISTENSON, RN  
Licensee

Dated: \_\_\_\_\_, 1992.

Annette M. Margarit  
ANNETTE M. MARGARIT  
Attorney for Licensee

Dated: April 24, 1992.

Upon consideration of this stipulation and all the files, records, and proceedings herein,

IT IS HEREBY ORDERED that the Board accepts Licensee's SURRENDER of her license to practice professional nursing in the State of Minnesota and that all other terms of this stipulation are adopted and implemented by the Board this 6<sup>th</sup> day of June, 1992.

Christine Springhetti  
CHRISTINE SPRINGHETTI, RN  
Board Member

Dated: 5/11/, 1992.

Tracey E. Burton  
TRACEY E. BURTON  
Attorney for Board

Dated: 5/4/, 1992.

MINNESOTA BOARD

OF NURSING

Joyce M. Schowalter  
JOYCE M. SCHOWALTER  
Executive Director

STATE OF WISCONSIN  
BEFORE THE BOARD OF NURSING

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IN THE MATTER OF	:	
DISCIPLINARY PROCEEDINGS AGAINST	:	STIPULATION
GLICERIA G CHRISTENSON, R.N.,	:	92 NUR 101
RESPONDENT	:	

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It is hereby stipulated between Gliceria G. Christenson, personally on her own behalf and Steven M. Gloe, Attorney for the Department of Regulation and Licensing, Division of Enforcement, as follows that:

1. This Stipulation is entered in resolution of the pending proceedings concerning Ms. Christenson's license. The stipulation and order shall be presented directly to the Board of Nursing for its consideration for adoption.

2. Ms. Christenson understands that by the signing of this Stipulation she voluntarily and knowingly waives her rights, including: the right to a hearing on the allegations against her, at which time the state has the burden of proving those allegations by a preponderance of the evidence; the right to confront and cross-examine the witnesses against her; the right to call witnesses on her behalf and to compel their attendance by subpoena; the right to testify herself; the right to file objections to any proposed decision and to present briefs or oral arguments to the officials who are to render the final decision; the right to petition for rehearing; and all other applicable rights afforded to her under the United States Constitution, the Wisconsin Constitution, the Wisconsin Statutes, and the Wisconsin Administrative Code.

3. Ms. Christenson is aware of her right to seek legal representation and has been provided the opportunity to seek legal advice prior to signing this stipulation.

4. Ms. Christenson agrees to the adoption of the attached Final Decision and Order by the Board of Nursing. The parties to the Stipulation consent to the entry of the attached Final Decision and Order without further notice, pleading, appearance or consent of the parties. Respondent waives all rights to any appeal of the Board's order, if adopted in the form as attached.

5. If the terms of this Stipulation are not acceptable to the Board, the parties shall not be bound by the contents of this Stipulation, and the matter shall be returned to the Division of Enforcement for further proceedings. In the event that this Stipulation is not accepted by the Board, the parties agree not to contend that the Board has been prejudiced or biased in any manner by the consideration of this attempted resolution.

6. Attached to this Stipulation is the current licensure card of Gliceria G. Christenson. If the Board does not accept this Stipulation, the license of Ms. Christenson shall be returned to her with a notice of the

Board's decision not to accept the Stipulation.

7. The parties to this stipulation agree that the attorney for the Division of Enforcement may appear before the Board of Nursing for the purposes of speaking in support of this agreement and answering questions that the members of the Board may have in connection with their deliberations on the stipulation.

8. The Division of Enforcement joins Ms. Christenson in recommending the Board of Nursing adopt this Stipulation and issue the attached Final Decision and Order.

Mrs. Gliceria G. Christenson  
Gliceria G. Christenson

Nov. 4, 1992  
Date

Steven M. Gloe  
Steven M. Gloe, Attorney  
Division of Enforcement

11. 10. 92  
Date

## **NOTICE OF APPEAL INFORMATION**

**(Notice of Rights for Rehearing or Judicial Review,  
the times allowed for each, and the identification  
of the party to be named as respondent)**

**The following notice is served on you as part of the final decision:**

### **1. Rehearing.**

**Any person aggrieved by this order may petition for a rehearing within 20 days of the service of this decision, as provided in section 227.49 of the Wisconsin Statutes, a copy of which is attached. The 20 day period commences the day after personal service or mailing of this decision. (The date of mailing of this decision is shown below.) The petition for rehearing should be filed with the State of Wisconsin Board of Nursing.**

**A petition for rehearing is not a prerequisite for appeal directly to circuit court through a petition for judicial review.**

### **2. Judicial Review.**

**Any person aggrieved by this decision has a right to petition for judicial review of this decision as provided in section 227.53 of the Wisconsin Statutes, a copy of which is attached. The petition should be filed in circuit court and served upon the State of Wisconsin Board of Nursing**

**within 30 days of service of this decision if there has been no petition for rehearing, or within 30 days of service of the order finally disposing of the petition for rehearing, or within 30 days after the final disposition by operation of law of any petition for rehearing.**

**The 30 day period commences the day after personal service or mailing of the decision or order, or the day after the final disposition by operation of the law of any petition for rehearing. (The date of mailing of this decision is shown below.) A petition for judicial review should be served upon, and name as the respondent, the following: the State of Wisconsin Board of Nursing.**

**The date of mailing of this decision is January 11, 1993.**