

# WISCONSIN DEPARTMENT OF REGULATION & LICENSING



## Wisconsin Department of Regulation & Licensing Access to the Public Records of the Reports of Decisions

This Reports of Decisions document was retrieved from the Wisconsin Department of Regulation & Licensing website. These records are open to public view under Wisconsin's Open Records law, sections 19.31-19.39 Wisconsin Statutes.

### Please read this agreement prior to viewing the Decision:

- The Reports of Decisions is designed to contain copies of all orders issued by credentialing authorities within the Department of Regulation and Licensing from November, 1998 to the present. In addition, many but not all orders for the time period between 1977 and November, 1998 are posted. Not all orders issued by a credentialing authority constitute a formal disciplinary action.
- Reports of Decisions contains information as it exists at a specific point in time in the Department of Regulation and Licensing data base. Because this data base changes constantly, the Department is not responsible for subsequent entries that update, correct or delete data. The Department is not responsible for notifying prior requesters of updates, modifications, corrections or deletions. All users have the responsibility to determine whether information obtained from this site is still accurate, current and complete.
- There may be discrepancies between the online copies and the original document. Original documents should be consulted as the definitive representation of the order's content. Copies of original orders may be obtained by mailing requests to the Department of Regulation and Licensing, PO Box 8935, Madison, WI 53708-8935. The Department charges copying fees. *All requests must cite the case number, the date of the order, and respondent's name as it appears on the order.*
- Reported decisions may have an appeal pending, and discipline may be stayed during the appeal. Information about the current status of a credential issued by the Department of Regulation and Licensing is shown on the Department's Web Site under "License Lookup." The status of an appeal may be found on court access websites at: <http://ccap.courts.state.wi.us/InternetCourtAccess> and <http://www.courts.state.wi.us/wscqa>.
- Records not open to public inspection by statute are not contained on this website.

**By viewing this document, you have read the above and agree to the use of the Reports of Decisions subject to the above terms, and that you understand the limitations of this on-line database.**

**Correcting information on the DRL website:** An individual who believes that information on the website is inaccurate may contact the webmaster at [web@drl.state.wi.gov](mailto:web@drl.state.wi.gov)

**STATE OF WISCONSIN  
BEFORE THE BARBERING AND COSMETOLOGY EXAMINING BOARD**

---

**IN THE MATTER OF DISCIPLINARY** :  
**PROCEEDINGS AGAINST** :  
 : **FINAL DECISION AND ORDER** :  
**ROBERT M. CHIGER.** :  
 : **LS0709102BAC** :  
**RESPONDENT.** :

---

[Division of Enforcement Case File #'s: **04 BAC 012, 04 BAC 050, 04 BAC 051**]

The parties to this action for the purpose of Wis. Stat. § 227.53 are:

Robert M. Chiger  
Malcolm of London d/b/a Kwof  
204 West Silver Spring Drive  
Glendale, WI 53217

Barbering and Cosmetology Examining Board  
P.O. Box 8935  
Madison, WI 53707-8935

Department of Regulation and Licensing  
Division of Enforcement  
P.O. Box 8935  
Madison, WI 53708-8935

**PROCEDURAL HISTORY**

The parties in this matter agree to the terms and conditions of the attached Stipulation as the final disposition of this matter, subject to the approval of the Board. The Board has reviewed this Stipulation and considers it acceptable.

Accordingly, the Board in this matter adopts the attached Stipulation and makes the following:

**FINDINGS OF FACT**

1. Robert M. Chiger, date of birth: 08/07/40, is duly licensed as a barbering and cosmetology manager in the State of Wisconsin having license #081 008487. This license was first granted on 05/04/65.
2. Mr. Chiger's most recent business address on file with the Department of Regulation and Licensing ("Department") is: 204 West Silver Spring Drive, Glendale, Wisconsin 53217.
3. Department records indicate that Mr. Chiger is the responsible manager of record at Malcolm of London d/b/a Kwof ("Malcolm of London") (#80-33455; granted: 09/27/05).

4. At the time of the allegations listed below Mr. Chiger was and is at all times relevant to this action responsible for compliance with Wisconsin Statutes, chapter 454. Mr. Chiger is also responsible for compliance with Wisconsin Administrative Code, section BC 2.

5. Between February 19, 2004 and June 16, 2004 the Department received three consumer complaints about unprofessional conduct occurring at Malcolm of London.

6. On or about September 22, 2005, an investigator from the Department made an unannounced inspection of Malcolm of London. The September 22, 2005 inspection revealed that Mr. Chiger's manager's license had been expired since July 8, 2003. Department records indicate that Mr. Chiger's manager's license was placed into active status on September 28, 2005.

7. During the Department's investigation into the allegations against Malcolm of London, it was discovered that Mr. Chiger had assumed the role as the responsible manager of Malcolm of London sometime in March 2006. Mr. Chiger's responsibilities included supervising and managing the daily activities of the salon as well apprenticeship training. The Department was not notified of who became the responsible manager at Malcolm of London until February 21, 2007.

### CONCLUSIONS OF LAW

1. The Barbering and Cosmetology Examining Board has jurisdiction to act in this matter pursuant to Wis. Stat. § 454.15.

2. The Barbering and Cosmetology Examining Board is authorized to enter into the attached Stipulation pursuant to Wis. Stat. § 227.44(5).

3. Respondent Robert M. Chiger has violated:

- a. Wis. Stat. § 454.04(1)(a) and Wis. Admin. Code § BC 2.04(1) by practicing with an expired barbering and cosmetology manager's license for a two year period; and
- b. Wis. Stat. § 454.15(2)(c) and Wis. Admin. Code § 2.07(1); 2.08(1)(b) for failing to notify the Department that he had become the responsible manager of Malcolm of London in March 2006.

### ORDER

**NOW THEREFORE, IT IS HEREBY ORDERED** that the attached Stipulation is hereby accepted.

**IT IS FURTHER ORDERED** that Respondent Robert M. Chiger is hereby **REPRIMANDED** for the conduct set forth above.

**IT IS FURTHER ORDERED**, that Respondent Robert M. Chiger shall pay a forfeiture in the amount of **TWO THOUSAND DOLLARS (\$2,000.00)**.

**IT IS FURTHER ORDERED**, that Respondent Robert M. Chiger pay costs in the amount of **TWO THOUSAND DOLLARS (\$2,000.00)**.

Payments of **FIVE HUNDRED DOLLARS (\$500.00)** shall be made monthly beginning sixty days (60) from the date of this and will continue to be paid every ninety days (90) from the previous payment until the full **FOUR THOUSAND DOLLARS** paid. Payments shall be made by **certified check or money order**, payable to the Wisconsin Department of Regulation and Licensing and sent to:

**Department Monitor  
Division of Enforcement**

**Department of Regulation and Licensing  
P.O. Box 8935  
Madison, WI 53708-8935  
Telephone (608) 261-7904  
Fax (608) 266-2264**

**IT IS FURTHER ORDERED**, that in the event Robert M. Chiger fails to timely submit payment of the costs as set forth above, Robert M. Chiger's license (#081-008487) shall be **SUSPENDED** without further hearing and without further Order of the Board, and said suspension shall continue until the full amount of said costs has been paid to the Department of Regulation and Licensing. Failure to pay the costs shall be considered a violation of this Order by the Board.

**IT IS FURTHER ORDERED**, that files, **04 BAC 012, 04 BAC 050, and 04 BAC 051** be, and hereby are, closed as to Robert M. Chiger.

Dated this 10<sup>th</sup> day of September, 2007.

**WISCONSIN BARBERING AND COSMETOLOGY EXAMINING BOARD**

By: Jeannie M. Bush